The PGY1 Community Pharmacy Residency Program offered by The Department of Pharmacy Practice and Science at The University of Iowa College of Pharmacy is designed to assist graduate pharmacists in developing specialized clinical skills in the community pharmacy setting. Established in 1997, the residency is a collaboration of the College and innovative practitioners, and the longest running accredited community residency in nation.

**Residency Purpose Statement**

The goal of The University of Iowa College of Pharmacy PGY-1 Community Pharmacy Residency is to develop necessary skills within the resident pharmacist to: 1) apply advanced practice skills to provide patient care in the community; 2) develop, implement, sustain or enhance pharmacist-provided patient care services; 3) appreciate, participate in, and develop leadership strategies to facilitate the process of practice and professional improvement through education and mentorship.

**Duration**

Residency is 12 consecutive months, beginning July 1 through June 30 of the following year.

**Components**

- Provision of Patient Care: MTM, immunizations, disease state education and management and many other site specific services
- Teaching Program: Pharmacy Educator Preparation Program for Residents (PEPPR)
- Variety of teaching opportunities at pharmacy practice site and College of Pharmacy
- Residency project advised by College of Pharmacy research faculty
- Peer writing group facilitated by College faculty to meet project milestones
- Present residency project at local, state, and national venues
- Mentored by and network with local, state, and national leaders in the profession
- Encouraged involvement in state and national pharmacy associations
- Monthly residency meetings with co-residents, program director and program faculty

**Accreditation**

Postgraduate Year One (PGY1) Community Pharmacy Residency Program by ASHP/APhA. Re-accredited 2012. Will participate in the Residency Match for the 2016-17 residency year.

**Benefits**

Current resident benefits include salary stipend, health and dental insurance, sick leave, nine University paid holidays, five days of paid vacation, 10 days of professional leave and $1000 travel allowance to attend national and regional meetings.

**Contact Information**

To obtain information, write, call or e-mail:
Stevie Veach, PharmD, BCACP
Director, PGY1 Community Pharmacy Residency
115 South Grand Ave | S-528 Pharmacy Building
Iowa City, IA 52242-1112
Phone: 319-384-4570 | e-mail: stevie-veach@uiowa.edu
Website: [http://pharmacy.uiowa.edu/students/residency-programs/pgy1-community-pharmacy-residency](http://pharmacy.uiowa.edu/students/residency-programs/pgy1-community-pharmacy-residency)

**Application**

Please apply using the Pharmacy Online Centralized Application Service (PhORCAS)

**Application Deadline:** January 5, 2016. Later applications may be considered.

“*The University of Iowa Residency Program was my top choice because of its long history and many options for experiencing various areas of pharmacy. In addition, the network of residents at various pharmacy sites within the program provides the opportunity to work with your peers and learn from their experiences as well.*”

~Amber Purdy, Class of 2013
### Why complete a PGY1 community residency at The University of Iowa?

- First multi-site community residency accredited by ASHP/APhA
- Longest running accredited community residency in nation
- Iowa is known for its innovation in community pharmaceutical care practice
- Track record of producing successful graduates
- Work with nationally known, innovative practitioners and College faculty
- Broad experience available at all residency sites or as elective opportunities
- Sites participate in community-based research
- Individual sites have specialty focus areas to match residents interest
- Strong affiliations between College, Iowa Pharmacy Association, and pharmacy practice sites
- Develop peer relationships among residents in all UI-affiliated programs
- Become part of a network of pharmacy leaders and a critical member of the practice site

### Residents will learn how to

- Manage time effectively to fulfill practice responsibilities
- Communicate effectively with patients and healthcare providers when speaking or writing
- Deliver effective education and training programs to patients, student pharmacists and/or members of the health care team
- Efficiently identify and solve pharmacy practice-related problems
- Design, execute, and report investigations of community pharmacy-related practice issues
- Establish a collaborative working relationship with health care providers in the community
- Design, recommend, monitor, and evaluate patient-specific therapy commensurate with the health care needs of the patient and the scope of responsibilities of the community pharmacist
- Participate in the community pharmacy's quality improvement approach to preventing medication related problems and in the identification, assessment, and management of those that occur
- Provide concise, applicable, and timely responses to requests for drug information from health care providers and patients
- Contribute to the development, implementation and operationalization of an innovative product or service or to the enhancement of an existing product or service
- Participate in the marketing activities of a community pharmacy
- Design strategies for determining the value of and securing compensation for patient care services
- Serve as a role model and teacher for student pharmacists

### PEPPR Program

- **Purpose:** To help residents adapt to teaching roles they undertake during the residency program and to prepare residents for post-residency teaching roles or academic positions
- **Program elements:**
  - Teaching philosophy statement and portfolio development
  - Information sessions about teaching and academic career development topics
  - Teaching experiences
  - Reflection and coaching activities
- Residents who satisfy program requirements receive a certificate of participation and a letter from PEPPR program director documenting teaching activities.

### Residency Faculty

<table>
<thead>
<tr>
<th>Name</th>
<th>Title and Role</th>
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<tbody>
<tr>
<td><strong>Stevie Veach, PharmD, BCACP</strong></td>
<td>Residency Program Director and Clinical Assistant Professor</td>
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<td></td>
<td>A graduate of the Iowa Community Pharmacy Residency Program, Dr. Veach has served as a preceptor and mentor for residents and student pharmacists since 2007. Dr. Veach is actively involved in the clinical, research, and political initiatives involving community pharmacy practice.</td>
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<tr>
<td><strong>Jay D. Currie, B.S. Pharm, PharmD, RPh FCCP, FAPhA</strong></td>
<td>Clinical Professor and Chair, Department of Pharmacy Practice and Science</td>
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<td>Dr. Currie has worked with community pharmacists converting to pharmaceutical care practices since 1991, and worked with sites to develop this residency program in 1997. He is one of the leaders of the community pharmaceutical care movement, developing and implementing programs for pharmacists and student pharmacists.</td>
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<tr>
<td><strong>Christine Catney, MA, PharmD</strong></td>
<td>Clinical Assistant Professor</td>
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<td>Dr. Catney coordinates the Pharmacy Educator Preparation Program for Residents (PEPPR) and writing group program and assists with resident research projects.</td>
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Residency Faculty

William R. Doucette, PhD, RPh
Professor and Head, Division of Health Services Research

Professor Doucette has studied influences on pharmacists and their practices. Research has examined changing pharmacy practice, pharmacist-physician collaboration and pharmacist drug therapy management. In the residency program, he teaches a Research Skills Seminar and provides scientific advice on residency projects.

Matthew Witry, PharmD, PhD
Assistant Professor

Dr. Witry serves as the research coordinator for residency projects. As a member of the Health Services Research Division, Dr. Witry’s research interests focus on medication monitoring and patient-pharmacists interactions in community pharmacy practice.

Faculty Residency Project Advisors

Erika Ernst, PharmD, Associate Professor; Amber Goedken, PharmD, PhD, Assistant Professor; Linnea Polgreen, PhD, Assistant Professor; Mary Schroeder, PhD, Assistant Professor; Bernard Sorofman, PhD, Professor; Julie Urmie, PhD, Associate Professor

Faculty Residency Project Advisors

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Residency Sites

Hy-Vee Drugstore Pharmacy, Iowa City
Thaner Kading, B.S., Site Coordinator

Additional Clinical Faculty: Bridget Jermeland, PharmD, Tracy LeMonds, PharmD, Justin Manning, PharmD

Hy-Vee, Inc. has over 225 pharmacy sites many with their own unique specialties. The pharmacy provides patient education and services that include medication therapy management, hypertension screenings, comprehensive diabetes care education, immunization services including travel consultations, and lipid management. It also serves as a wellness clinic which contracts with private corporations to provide screening and educational services to their employees. The pharmacy provides access to nutritional counseling that is delivered by Hy-Vee registered dietitians. Residents have an opportunity to rotate through additional educational experiences that include corporate management, compounding services, and specialty pharmacy. An area of resident focus is to establish and implement disease management services in the community.

CarePro Pharmacy, North Liberty with CarePro Pharmacy-A Avenue, Cedar Rapids
Marla Tonn, B.S. and Rani Shen, PharmD, Site Coordinators

Additional Clinical Faculty: Kyra Corbett, PharmD, Stevie Veach, PharmD, BCACP, Kim Van Schepen, PharmD, Jacquie Fitzgerald, PharmD

Residents participate in a shared position between two progressive pharmacies with a strong history of providing pharmaceutical care. Both participating pharmacies are located near the University of Iowa. Residents will have exposure to diverse patient populations in both small town and urban settings. Over 100 patients are cared for through the Iowa Medicaid Pharmaceutical Case Management program, Mirixa and OutcomesMTM. Other clinical services include AADE accredited diabetes education, immunizations, lipid monitoring, hypertension monitoring and management, and transitions of care. CarePro’s Worksite Wellness program offers opportunities for residents to provide health coaching at employer sponsored health screenings. Additional pharmacy services include compliance packaging, medication synchronization and nutraceutical wellness consultations. Elective experiences are available internally in compounding, home infusion, medical supply and business management. This site is a residency program member since 1998.

“The University of Iowa Community Pharmacy Residency was the perfect choice for me. It is one of the most respected community pharmacy residency programs, with a long history of successful residents that are now contributing to the pharmacy profession throughout the country in numerous ways.”

~Ana Rivera Cabrera, 2014-15 Resident
### Mercy Family Pharmacy at Mercy, Dubuque

Heather Rickerson, PharmD, and Jessica Smith, PharmD, MPH, Site Coordinators
Additional Clinical Faculty: Kristen Timmerman, PharmD, Emma Kraayenbrink, PharmD, Rachel I. Smith, PharmD, Joshua Feldmann, PharmD

Mercy Family Pharmacy has proudly served the city of Dubuque for nearly 100 years. Starting as a traditional corner drugstore, Mercy Family Pharmacies have grown to six community care sites, and one long-term care pharmacy in Dubuque and the surrounding areas. Mercy Family Pharmacy is uniquely integrated with Mercy Medical Center and community physician clinics to provide outstanding direct patient care. Patient care services include medication therapy management through Iowa Medicaid and various Medicare Part D programs, an anticoagulation clinic, and medication reconciliation. Further opportunities for patient counseling and education include disease-state management for self-insured employers, heart failure program patient consultations, transitions of care coordination at Mercy Medical Center, and a collaborative practice with the local community health center. Additional benefits include working with a staff that continues to advance the profession of pharmacy through their involvement in the community, college, local, state, and national pharmacy associations.

### Osterhaus Pharmacy, Maquoketa

Matthew Osterhaus, B.S., Site Coordinator
Additional Clinical Faculty: Marilyn Osterhaus, B.S., Tammy Bullock, PharmD, Connie Connolly, B.S., Angie Spannagel, PharmD, Farah Towfic, PharmD, Dale Yoder, B.S., Robert Osterhaus, B.S.

Osterhaus Pharmacy is a family-owned community pharmacy committed to high quality personalized patient care, established in 1965, operating in a facility adjacent to a family practice clinic in Maquoketa. Approximately 6,000 patient lives are impacted by pharmacy services including ambulatory, long-term care, and hospice patients. The professional staff specializes in provision of medication therapy management to patients with asthma, diabetes, hypertension, hormone replacement therapy, hyperlipidemia and others. Furthermore, the staff is involved in political, organizational, and regulatory venues within pharmacy at the state, local and national level. The site is approved to perform CLIA waived tests, administers all adult immunizations, and provides custom compounding. Programs to assist patients with smoking cessation and healthy weight loss are also available. In addition to therapeutic care, the practice provides ongoing monitoring through detailed documentation, drug information, durable medical equipment, and home medical-respiratory services (CPAP/BiPAP). Osterhaus has been part of the residency program since its inception.

### CarePro Pharmacy-Mount Vernon, Mount Vernon

Amy Jackson, PharmD, Site Coordinator
Additional Clinical Faculty: Tricia Jones, PharmD, Ruth Clark, RPh, Jessica Jacobo, PharmD, Michael Ernst, PharmD

CarePro Pharmacy has been providing pharmaceutical care to patients in Mount Vernon since 1995 and began participating in the residency program in 1998. Large, well-designed areas allow the professional staff to provide quality care to a wide variety of patients. CarePro Pharmacy offers specialized programs and services for patients with diabetes, hyperlipidemia, osteoporosis, and hypertension. The site also delivers immunizations, MTM services, a smoking cessation program, medication synchronization, and health coaching opportunities through the Worksite Wellness program. CarePro Pharmacy offers an excellent opportunity to work closely with providers at two local physician offices. Elective experiences are available internally in nutraceutical wellness, compounding, home infusion, medical supply, and business management.

### Towncrest Pharmacy, Iowa City

Randy McDonough, PharmD, M.S., Site Coordinator
Additional Clinical Faculty: Mike Deninger, B.S., PhD, Kelly Kent, PharmD, BCPS, Bernie Cremers, B.S., Angela Lyons, PharmD, Denise Prybil, RPh, Kelly Michael, PharmD

Towncrest Pharmacy has been serving Iowa City and its surrounding areas since 1963. This independently owned pharmacy is located less than 10 minutes from The University of Iowa campus. The pharmacists and staff of Towncrest Pharmacy are recognized for their high-quality, personalized patient care and innovative clinical services. With this reputation, Towncrest Pharmacy has built long-standing working relationships with other providers, businesses, and organizations in the community. Through the development of a clinical documentation program to quickly identify drug therapy problems as well as the utilization of two Parata Max robots, Towncrest is able to provide highly innovative clinical services to our patients. Current patient care services include Continuous Medication Management programs, immunizations, MTM services, health screenings, and risk management services, disease state management and education, medication adherence programs, and compliance packaging, Durable Medical Equipment consultations, and home consultations and compounding (PCAB accredited).

### Funding
Funding for the residency program comes from the Community Pharmacy Residency sites and from The University of Iowa College of Pharmacy Department of Pharmacy Practice and Science.

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