Opportunities for the Resident
Towncrest Pharmacy offers their resident a unique opportunity to experience a wide variety of innovative patient care services. The knowledge gained as a resident at Towncrest Pharmacy exemplifies the clinical skills and knowledge required of community pharmacists. Residents have the flexibility to tailor the year to meet their specific career goals and are encouraged to bring new ideas to the site to improve existing and future services. Our resident experiences the rewards and challenges of ownership firsthand and will work closely with the site’s clinical pharmacists on a daily basis. Active involvement in pharmacy organizations is encouraged.

Patient Care Services
- Medication Therapy Management (MTM) Services
  - Tabula Rasa eMTM
  - OutcomesMTM
  - Supportive living organizations
  - MedCheck Program – Private pay
- Continuous Medication Monitoring Services
  - Identifying & resolving drug therapy problems
  - Creating clinical interventions
  - Communicating with prescribers & patients
  - Documenting clinical activities
- Durable Medical Equipment (DME) Consultations
  - CPAP Machines
  - Catheter & Ostomy Supplies
  - Nebulizers
  - Diabetic supplies, support hose, etc.
  - Walkers & wheelchairs
- Medication Adherence Programs
  - Medication management & reconciliation
  - Compliance packaging option: Opus Cassettes MedReady Machine, Medication Planners, Parata SuperSync
- Drug Information Services
- Appointment-Based Medication Synchronization & Packaging Services
- Nursing Home Consultations
- Specialized Compounding Services
- Member of High-Performance Networks
  - Wellmark VBPP
  - CPESN Iowa Network
  - Flip the Pharmacy (FtP) Site
- Practice Site Features
  - Two independent community pharmacies serving Iowa City, Solon and surrounding areas since 1963
  - Technology-based, pharmacist-monitored dispensing workflow
    - PharmClin documentation software
    - Parata dispensing robots, EyeCon counting machine
  - Iowa Board of Pharmacy "pilot" site for TPV
  - Collaborative Practice Agreements
    - Immunizations: Influenza/Pediatric Influenza, Pneumococcal, Shingrix, Tdap, Gardasil
  - Partnership with UI College of Pharmacy
    - Teaching / Precepting / Research
  - Professional Involvement of Preceptors
    - Nationally recognized leaders in community pharmacy practice transformation
      - Thrive Pharmacy Transformations
      - Innovative Pharmacy Solutions
      - Make Every Encounter Count
    - APhA Board of Trustees Member
    - Active members of APhA, ACCP, ASCP, ASHP, IACP, IPA, JCPA, and NCPA

Randy P. McDonough, PharmD, MS, CGP, BCPS, Co-owner, Residency Coordinator & Site Preceptor
mcdonough@towncrest.com

Kelly Kent, PharmD, BCPS, Co-owner, Director of Clinical Programs & Site Preceptor
kkent@towncrest.com

Michael Deninger, PhD, RPh., Co-owner, Compounding & Formulation Specialist (Pharmaceutics)
deninger@towncrest.com

Eric R. Mueller, PharmD, 2020-2021 Resident Pharmacist
eric-mueller@uiowa.edu