

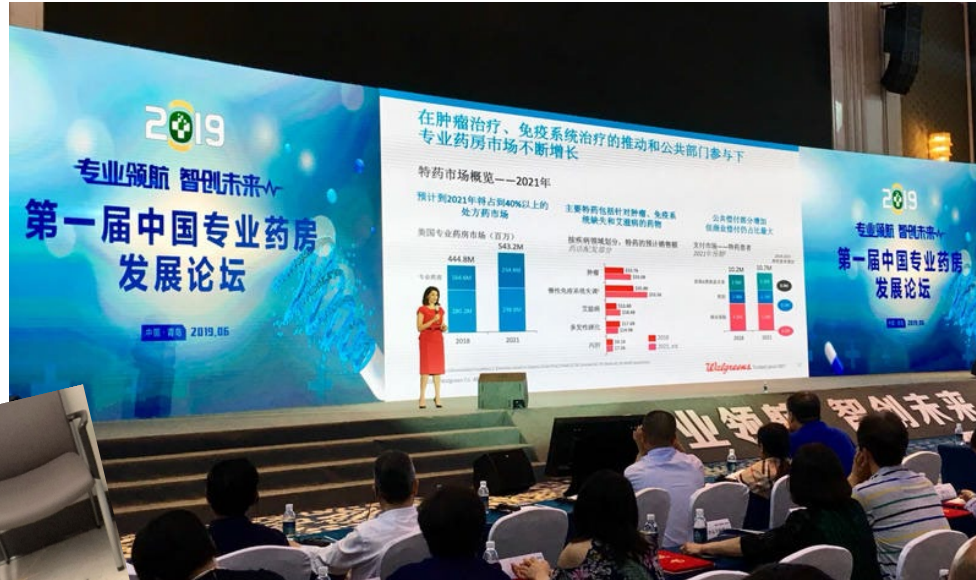
# Addressing the Changing Healthcare Landscape

**Dr. Rina Shah, PharmD**

Group VP, Pharmacy Operations  
& Services



# Pharmacy, Career and Family



Walgreens

Dr. Rina Shah

Walgreens

**Bridging access to COVID-19 care**



OUR  
WHY

## Our Purpose

Why we exist—  
our enduring North Star.

OUR  
WHAT

## Our Vision

Our tangible, company-wide aspiration  
for the near-term.

OUR  
HOW

## Our Values

Our shared beliefs and principles  
that guide our decisions and how we  
will show up in our day-to-day work.

# More joyful lives through better health.

## To be the leading partner in reimagining local healthcare and wellbeing for all.

**Courageous**

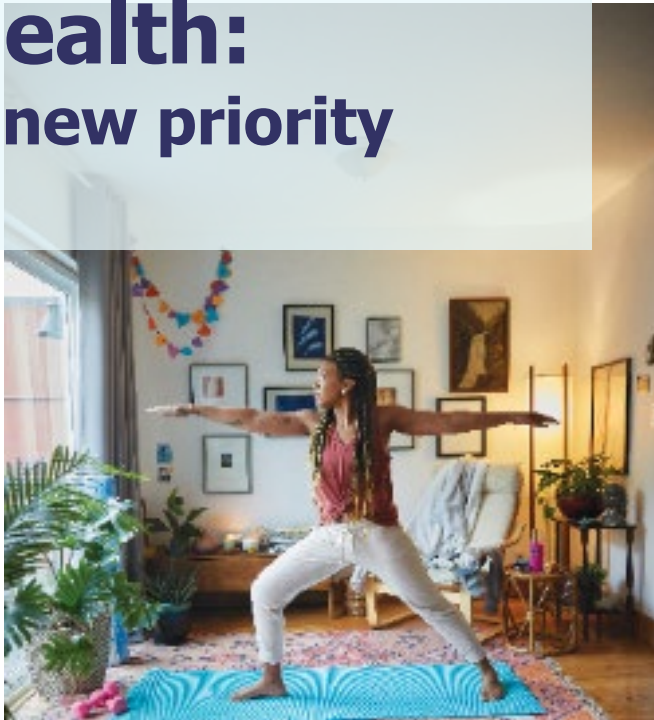
**Connected**

**Committed**

**Curious**

# Post COVID-19 Patient Priorities

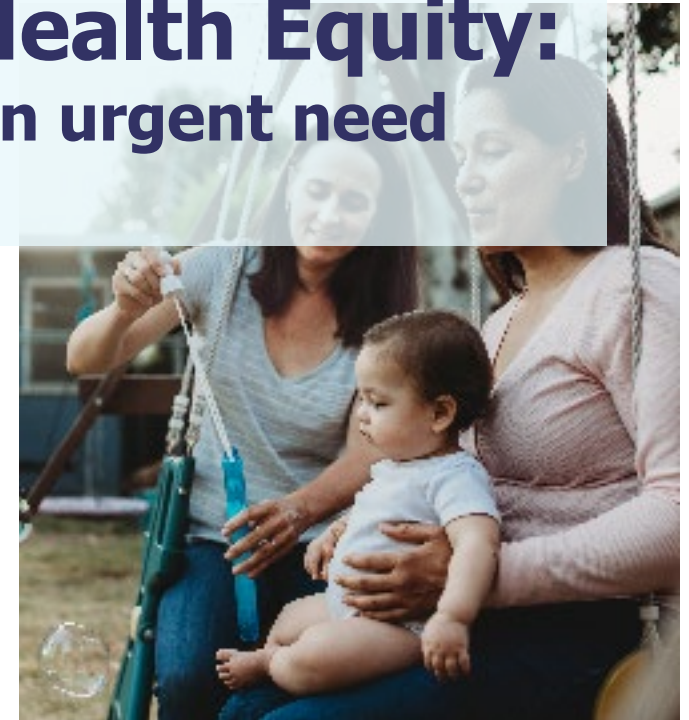
**Health:**  
A new priority



**Ultimate Convenience:**  
New expectations



**Health Equity:**  
An urgent need



# Growing beyond core pharmacy dispensing and expanding healthcare services

**Fundamental  
shift over  
last 18 months**

**Short term:  
vaccination and  
testing hub**

**Longer-term:  
additional  
services through  
healthcare  
strategy**

# Building Pharmacy Services to impact cost and outcomes

~\$730B of total health spend is attributed to modifiable risk factors

\$290B in avoidable healthcare costs from medication non-compliance



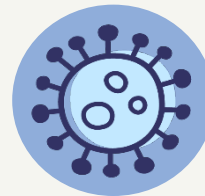
- **Innovative Operating Models**



- **Vaccinations & Diagnostic Testing**



- **Chronic Care Management**
  - Statins
  - HbA1c
  - BMI, BP, Colon screening



- **Specialty Management**
  - HIV/PrEP
  - HIV testing
  - Therapy monitoring

Don't be afraid.  
Be focused.  
Be determined.  
Be hopeful.  
Be empowered.

*Michelle Obama*