PRECEPTOR MANUAL

EXPERIENTIAL EDUCATION

PROFESSIONAL EXPERIENCE PROGRAM (PEP) 180 S. GRAND AVENUE 375 CPB IOWA CITY, IA 52242

PEP EMAIL : <u>cop-iowa-prof-exp@uiowa.edu</u> PEP WEBSITE : <u>pharmacy.uiowa.edu/pep</u> LAST UPDATE 8/14/2023

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CHAPTER 1: INTRODUCTION

Professional Experience Program (PEP) Office

Email: <u>cop-iowa-prof-exp@uiowa.edu</u> Website: <u>pharmacy.uiowa.edu/pep</u>



Director

Jenny Seyfer, BS Pharm, RPh

Office Location: 375-B1 CPB Phone: (319) 335-8835 Email: jennifer-seyfer@uiowa.edu

Responsible for oversight of entire professional experience program; administration of Advanced Pharmacy Practice Experience (APPE); administration of the affiliation agreements with practice sites; scheduling of Introductory Pharmacy Practice Experience (IPPE)/APPE Prior Approval requests; management of onboarding requirements for IPPE/APPE students; administration of the IPPE Career Exploration course; administration of the IPPE Clinical course; and onboarding for all IPPE/APPE.



<u>Assistant Director</u> Colleen Gross-Advani, BBA Office Location: 375-C CPB Phone: (319) 335-8861 Email: <u>colleen-gross-advani@uiowa.edu</u>

Overall management of eValue computer management system; scheduling of APPE and IPPE through optimization and changes throughout the year; and administration of the IPPE Community and IPPE Hospital courses.



Director of Preceptor and Site Development Karri Reising, Pharm.D. Office Location: 375 CPB Phone: (319) 467-4907 Email: karriann-reising@uiowa.edu

Responsible for development of new practice sites and preceptors; practice site visits; and quality assurance of the Professional Experience Program.



Administrative Program Coordinator

Susan Schade, MA in Mass Communication Office Location: 375-A CPB Phone: (319) 467-0730 Email: <u>susan-schade@uiowa.edu</u>

Administrative components of the professional experience program, administration of the Continuing Professional Development course, new adjunct faculty appointments and appointment renewals and management of the eValue rotation database system.

Professional Experience Program Office and Committees

<u>The Professional Experience Program (PEP) Office</u> manages and administers all aspects of the Introductory and Advanced Pharmacy Practice Experiences and conducts quality control of the experiential program. The PEP Office is responsible for the development of and ensuring the quality of preceptors and sites to enable student pharmacists to develop the professional competencies presented in the Accreditation Council on Pharmaceutical Education (ACPE) Standards.¹

The PEP Committee operates under the direction of the Department of Pharmacy Practice and Science and reports to the Chair of that academic unit.



<u>Chair</u> Michelle Fravel, PharmD, BCPS Clinical Associate Professor Phone: (319) 384-2973 Email: <u>michelle-fravel@uiowa.edu</u>

Members

Associate Dean of Academic Affairs (or designate): Associate Dean of Student Affairs (or designate): Director, Professional Experience Program: Assistant Director, Professional Experience Program: Director of Preceptor and Site Development: Administrative Services Coordinator: UIHC liaison: Mary Ray, PharmD Susan Vos, PharmD, FAPhA Jenny Seyfer, BSPh, RPh Colleen Gross-Advani, BBA Karri Reising, PharmD Susan Schade, BA, MA TBD

The Preceptor Advisory Committee (PrAC) reports to the PEP Office. Overarching Goal: To solicit the active involvement of preceptors in order to continually improve the experiential curriculum at The University of Iowa College of Pharmacy (UICOP).

Standing Charges:

- 1. Provide feedback on experiential program policies and expectations for students.
- 2. Provide feedback on student preparedness for APPEs.
- 3. Provide feedback on preceptor development opportunities (e.g. Preceptor Regional Events, and online CE programs).
- 4. Provide feedback on preceptor onboarding and orientation.

Estimated workload:

- 1. Quarterly virtual meetings
- 2. Email communication as needed

¹ Accreditation Standards and Guidelines for the Professional Program in Pharmacy Leading to the Doctor of Pharmacy Degree. Chicago, IL: Accreditation Council for Pharmacy Education. https://www.acpeaccredit.org/deans/StandardsRevision.asp. Accessed April 5, 2015

Membership:

- 1. Preceptors will serve two years on the committee with allowance for consecutive terms.
 - a. Commitment will begin July 1 and will last two full calendar years
- 2. Committees will be reviewed annually. Appointments are made by the chair of the PEP committee based on recommendations from the PEP committee.
- 3. Individuals may be reappointed to a committee. However, membership should end after 4 consecutive years.
- 4. Preceptors will represent a wide variety of pharmacy practice settings.
- 5. Members will hold appointments at the preceptor, adjunct instructor, adjunct assistant professor, adjunct associate professor, or adjunct professor level.
- 6. The Preceptor Advisory Committee is a volunteer Committee without remuneration.

Recruitment

1. Recruitment will take place in June each year.

Description of the Professional Experience Program Curriculum

<u>The Professional Experience Program Curriculum consists of introductory and advanced</u> <u>pharmacy practice experiences.</u>

Introductory Pharmacy Practice Experiences (IPPE)

The goals of the Introductory Pharmacy Practice Experiences (IPPEs) are to promote knowledge, skills, attitudes, values, and behaviors of the profession, inculcate a commitment to self-improvement and life-long learning, instill the core competencies of interprofessional education (i.e., value/ethics, roles/responsibilities, communication, and teamwork), and prepare students for Advanced Pharmacy Practice Experiences (APPEs). The IPPE occur during the first three years of the Doctor of Pharmacy curriculum.

First Professional Year (P1 Year)

IPPE Career Exploration [PHAR: 8133]

The initial IPPE is completed by first year student pharmacists. This experience allows the student pharmacist to observe a pharmacist in four different practice settings plus a block of time to spend with their faculty mentor. The practice settings include community pharmacy, hospital pharmacy, ambulatory care/family medicine, acute care medicine and other elective patient care practice settings. Student pharmacists spend six hours at each assigned site and rotate every three weeks. Student pharmacists participate in discussion sessions with classmates and faculty. Additionally, they complete writing assignments which are read and commented on by the student pharmacist's faculty mentor and course coordinator. Student pharmacists complete this experience in either the fall or spring semester of the P1 year.

Second Professional Year (P2 Year)

IPPE Community and IPPE Hospital [PHAR: 8207; 8209]

The second IPPE consists of two courses, IPPE Community and IPPE Hospital. The student pharmacist spends three weeks (120 hours) in a community pharmacy and three weeks (120 hours) in a hospital pharmacy. The medication distribution process in each setting is the focus of this IPPE. This is a concentrated experience that takes place either the summer before or after the P2 year or the winter break of the P2 year. As an alternative, students may complete IPPE Hospital as a longitudinal experience during their P2 year with a 120-hour commitment completed over 10-11 weeks.

Third Professional Year (P3 Year)

IPPE Clinical [PHAR: 8301]

The third Introductory Pharmacy Practice Experience (IPPE Clinical) is a prelude to the Advanced Pharmacy Practice Experiences. This experience involves a P3 student pharmacist observing and participating with a P4 student pharmacist completing an APPE with a patient care focus. Additionally, student pharmacists prepare a case write-up, present the case verbally to faculty at the college, write a SOAP note for the care and identify drug information inquiries from the case.

Throughout Professional Years One, Two and Three:

Continuing Professional Development [PHAR: 8132]

The Continuing Professional Development course occurs over the first three years of the curriculum. This course requires the student pharmacist to complete hours in two areas: professional leadership (10 hour minimum) and professional service (20 hour minimum). The student completes a total of 30 hours in these activities by December of the P3 year. Student pharmacists meet with their faculty mentor during the P2 and P3 years.

Advanced Pharmacy Practice Experiences (APPE)

The final component of professional experiences is the Advanced Pharmacy Practice Experiences (APPEs). These are commonly referred to as "rotations". The APPE year runs from April of the P3 year through May of the P4 year. Students will have the choice of completing eight or nine rotations. Four are required rotation types and four to five are elective rotation types, with a maximum of two electives allowed in non-patient care areas from May of the P3 year to May of the P4 year. Additional non-patient care electives are allowed from April of the P3 year through May of the P4 year. Each student pharmacist will have one or two cycles off (referred to as a "bye") during the APPE curriculum.

Course	Required APPE Categories
PHAR: 9413	Acute Care Medicine
PHAR: 9401	
	Ambulatory Care
PHAR: 9404	Community Clinical Care
PHAR: 9410	Hospital Pharmacy
Course	Elective APPE Categories
PHAR: 9433	Academic*
PHAR: 9432	Advanced Community Pharmacy
PHAR: 9402	Ambulatory Care
PHAR: 9432	Community
PHAR: 9421	Community Management*
PHAR: 9422	Compounding/Complimentary Alternative Medicine
PHAR: 9423	Critical Care Medicine
PHAR: 9406	Drug Information
PHAR: 9424	Emergency Medicine
PHAR: 9407	Family Medicine
PHAR: 9408	Hematology/Oncology
PHAR: 9409	Home Health Care
PHAR: 9405	Hospice and Palliative Care
PHAR: 9425	Hospital Management*
PHAR: 9426	Infectious Disease
PHAR: 9437	Informatics*
PHAR: 9438	International Pharmacy Patient Care
PHAR: 9434	International Pharmacy Non-Patient Care*
PHAR: 9411	Long Term Care

PHAR: 9412	Managed Care
PHAR: 9427	Medication Use Evaluation
PHAR: 9441	Neurology
PHAR: 9403	Nuclear Pharmacy
PHAR: 9415	Pediatrics
PHAR: 9420	Pharmacy Practice Underserved Population
PHAR: 9428	Pharmacy Industry*
PHAR: 9429	Pharmacy Regulatory*
PHAR: 9416	Pharmacy Elective
PHAR: 9430	Professional Association*
PHAR: 9417	Psychiatry
PHAR: 9418	Research*
PHAR: 9419	Surgery
PHAR: 9436	Transitions of Care
PHAR: 9431	Veterinary Pharmacy
* Non-patient care 1	rotations.

See Figure 1 for a layout of these experiences. Syllabi are available for the experiences. These syllabi for APPEs and IPPEs can be found on the Home Page in eValue.

Figure 1

PHARMACY	Pro	fessional Ex	(p	erience Progra	m
Total Introductory Pharma	acy Practice Expe	riences (IPPE onsit	te	hours) = 308 Hours	Total Advanced
P1 = 24 IPPE Hours	P2 = 240	IPPE Hours		P3 = 24 IPPE Hours	Pharmacy Practice Experiences
IPPE Career Exploration 24 hours Exploration of Pharmacy Practice in a wide variety of clinical experiences balanced between community and health-system pharmacy environments. Reflection & Discussion Continuing Professional Development and the Pharmacists Patient Care Process are the focus of assignments, reflections, and discussion sessions to allow for professional socialization.	IPPE Community 120 hours Practice-based experience in a community pharmacy. Reflection & Discussion Medication use process and Pharmacist Patient Care Process.	IPPE Hospital 120 hours Practice-based experience in a hospital pharmacy. Reflection & Discussion Medication use process and Pharmacist Patient Care Process.	f c F	IPPE Clinical 24 hours Pharmacy patient care focused experience culminating with a case presentation, SOAP note, and DI response with assessment and feedback	(APPE) Hours = 1600 to 1800 APPE Hours APPE 200 hours/APPE •Ambulatory Care •Acute Care Medicine •Community Clinical •Hospital •4 elective rotations
Development of self-directed studen	Module presentation of related to Pharma Controlled Su rofessional Develop	s through discussions a	E H and	assignments, meetings with	selected from a variety of practice settings with a maximum of 2 electives allowed in non-patient care areas.
Direct Patient Care	Service, 20 hours	Leadership Act	tiv	ities	

Reflection & Discussion Mentor Meetings

Doctor of Pharmacy Curriculum Overview

University of Iowa pharmacy students engage in a comprehensive curriculum that creates building blocks for success as a practicing pharmacist. The curriculum begins with emphasis on the foundational sciences of pharmacy such as pharmaceutics and pharmacokinetics, pharmacology, and medicinal chemistry, learning about the US healthcare system and barriers to care, and gaining foundational pharmacy practice skills needed for internships and introductory pharmacy practice experiences (IPPEs). Experiential opportunities in different pharmacy locations allow for exploration of various career settings early on.

Students gain on-site experience during three IPPEs (community, hospital, and clinical) scheduled throughout the second and third academic years. The didactic curriculum in that time continues to build in complexity with organ-system based courses that integrate the basic sciences, health economics, drug information, and therapeutics called Integrated Pharmacotherapy Courses (IPCs). Pharmacy practice lab courses reinforce the application of content, where students learn and practice a variety of essential practice skills. Beginning Fall 2024 for the Class of 2026, full week breaks from delivery of new IPC and practice lab content will be taken at regular intervals, to give students more opportunities to pause and focus on revisiting, applying, and integrating previously covered content in a curricular component known as "Synthesis." Pharmacy law and ethics is also covered in year three. Students personalize their education throughout their pre-APPE years through a variety of over twenty elective offerings in areas such as specialty pharmacy, pediatrics, substance use disorders, nuclear pharmacy, global health, and more.

Advanced Pharmacy Practice Experience (APPE) readiness is a holistic concept requiring student attainment of knowledge-, skills-, and behavior-based competencies. A formalized APPE-Readiness Plan, implemented Fall 2023 with the Class of 2026, adds a mix of assessments and metrics embedded throughout the first (P1) through third (P3) professional years related to items such as knowledge of key drugs, pharmacy calculations, law, practice skills, accountability behaviors, and professionalism. Students can monitor their own performance in these key metrics and receive additional opportunities to attain competency prior to APPEs.

The last year of the curriculum is comprised of a minimum of eight, 5-week APPEs including four required experiences (clinical community, hospital, ambulatory care, and acute care medicine) and four electives occurring at practice sites throughout the state, the country, and the world. Students can customize their education with these rotations according to their interests or career goals. These experiences allow student pharmacists to apply knowledge and skills and gain professional competence and confidence that enhance their readiness to practice.

Table 1 shows the general yearly timeline for activities in our professional experience program.



PHARMACY Classes of 2026 & Beyond

First Professional Year (P1)

	P1 Fall	
Course	-	SH
PHAR:8130	Foundations of Pharmacy Practice I	4
PHAR:8131	Engagement: Professional Skills & Values	1
PHAR:8134	Foundations of Health Services	3
PHAR:8135	Health Information Retrieval & Informatics	3
PHAR:8136	Foundations of Pharmaceutical Sciences	6
PHAR:8152	Fundamentals of Compounding	1
PHAR 8132	Continuing Professional Development	
PHAR:8133	IPPE Career Exploration (fall or spring)	1
	Professional Electives ¹	
	Total Deguized Llaure	10.1

Total Required Hours 18-19

Second Professional Year (P2)

P2 Fall		
Course	•	SH
PHAR:8250	Applications of Pharmacy Practice I	2
PHAR:8254	IP: Endocrine	3
PHAR:8255	Discovery II: Design & Methods	1
PHAR:8260	IP: Cardiovascular	4
PHAR:8256	IP: Renal, Fluids and Electrolytes	2
PHAR:8132	Continuing Professional Development	
PHAR:8207	IPPE Community (timing varies)	3
PHAR:8209	IPPE Hospital (timing varies)	3
	Professional Electives ¹	

Total Required Hours 12-18

Third Professional Year (P3)

P3 Fall		
Course	-	SH
PHAR:8301	IPPE Clinical	1
PHAR:8370	IP: Respiratory & Allergy	2
PHAR:8372	IP: Gastroenterology & Nutrition	3
PHAR:83XX	IP: Musculoskeletal	4
PHAR:8374	Applications of Pharmacy Practice III	2
PHAR:8376	Discovery IV: Presentation of Results	1
PHAR:8132	Continuing Professional Development	
	Professional Electives ¹	
	Total Required Hours	13

P1 Spring		
Course	•	SH
PHAR:8140	Foundations of Pharmacy Practice II	4
PHAR:8148	Pharmacokinetics & Dose Optimization	2
PHAR:8149	Foundations of Pharmacology & Toxicology	3
PHAR:8150	Health, Wellness and Disease	2
PHAR:8151	Discovery I: Introduction and Background	3
PHAR:8153	IP: Dermatology & Sensory	2
PHAR 8132	Continuing Professional Development	
PHAR:8133	IPPE Career Exploration (fall or spring)	1
	Professional Electives ¹	

Total Required Hours 16-17

P2 Spring		
Course		SH
PHAR:8261	IP: Neurology & Psychiatry	4
PHAR:8263	IP: Infectious Diseases	4
PHAR:8264	Discovery III: Data Collection and Results	1
PHAR:8265	Applications of Pharmacy Practice II	2
PHAR:8275	Advanced Health Services	2
PHAR:8132	Continuing Professional Development	
PHAR:8207	IPPE Community (timing varies)	3
PHAR:8209	IPPE Hospital (timing varies)	3
	Professional Electives ¹	

Total Required Hours 13-19

P3 Spring			
Course	-	SH	
PHAR:8378	Pharmacy Law & Ethics	2	
PHAR:83XX	IP: Genitourinary & Reproductive	2	
PHAR:83XX	IP: Oncology & Hematology	2	
PHAR:83XX	Applications of Pharmacy Practice IV	1	
PHAR:8132	Continuing Professional Development	1	
	Professional Electives ¹ or Early APPE	4-6	
	Total Required Hours	12 ²	

Fourth Professional Year (P4)

P4 Summer		P4 Fall		P4 Spring	
Course	SH	Course	SH	Course	SH
Advanced Pharmacy Practice 12 Experiences (APPE)		Advanced Pharmacy Practice Experiences (APPE)	18	Advanced Pharmacy Practice Experiences (APPE)	18

¹ Students must complete 6SH professional electives to begin APPEs AND Students must complete and 24 hours of general education electives (can include any pre-pharmacy gen ed courses) to graduate.

² Students must take a minimum of 12 semester hours in the P3 Spring semester

IP = Integrated Pharmacotherapy

Professional Experience Program Calendars

	Table 2: Preceptor Timeline and Workload			
Month	APPE	IPPE	Other	
January		 IPPE Community and Hospital winter cycles end IPPE Career Exploration spring cycles begin 		
		P1 student preference selection for IPPE Community and Hospital		
February		 IPPE Community and Hospital schedules available for students 		
March	 APPE schedules available for preceptors. 	 IPPE Community and Hospital schedules available for preceptors IPPE Clinical availability collected 		
April	APPE Cycle 9 for P3s who elect to take 1 additional rotation begin	 IPPE Clinical schedules available to preceptors and students 		
Мау	 P4 APPE rotation calendar year begins 	 IPPE Career Exploration spring cycles end IPPE Community and Hospital summer rotation calendar begins 	Graduation	
June		 Availability requested by PEP office for IPPE Career Exploration IPPE Clinical rotations begin 	 Preceptor dinners with networking and CE 	
July		 Availability survey due for IPPE Career Exploration 	program	
August		 IPPE Community and Hospital summer cycles end IPPE Career Exploration fall cycles begin 	 Welcome to the Profession Ceremony for the new P1 Class 	
September	• APPE availability survey sent to sites	 IPPE Community and Hospital availability survey sent to sites 		
October	Availability due for APPE for next academic year	 Availability due for IPPE Community and Hospital for next academic year 	American Pharmacists Month	
November	 P3 student preference selection for APPE 	• P2 student preference selection for IPPE Community and Hospital	 Mandatory meetings for P4s and Placement Day 	
December	 Tentative – Release P3 APPE schedules for C9 only 	 IPPE Career Exploration and IPPE Clinical fall cycles end IPPE Community and Hospital winter cycles begin 		

CHAPTER 2: EXPECTATIONS AND GUIDELINES FOR PRECEPTORS

Expectations for Preceptors

A preceptor has been defined as "a teacher; an instructor; an expert or specialist, such as a physician, who gives practical experience and training to a student...."² Each site must identify one primary preceptor. The primary preceptor is the primary contact person at the practice site and the preceptor who is responsible for ensuring evaluations are submitted for the student pharmacists at that site. The primary preceptor will also be the primary contact for availability requests from the PEP office. The PEP office expects the primary preceptor to respond to the annual teaching availability requests unless other arrangements have been made. If sites fail to provide availability for more than two years without valid reasoning, they and their site will be given an inactive status.

Preceptors are notified via email when the schedules are available. If changes are made to a schedule, the primary preceptor is notified via email or phone. After schedules are published, PEP staff will not add students to a schedule without calling or emailing the primary preceptor. Please see section on Guidelines for the Use of eValue, to view your schedule.

Expectations for preceptors include the following:

- Accept the responsibility and the challenge of guiding and training the student pharmacist in areas consistent with course objectives.
- Show a willingness to devote adequate time for proper instruction.
- Serve as a role model for the student pharmacist and exhibit exemplary professional ideals as reflected through appearance, attitudes, practice style and accomplishments in practice.
- Assure that adequate professional experience is made available to the student pharmacist and that appropriate mentoring and supervision is provided.
- Follow the course syllabus to provide the student pharmacist with the necessary experiences and measure his or her performance against the objectives established for the course.
- Set clear expectations for the student pharmacist regarding appearance, conduct, attitude, scheduling of hours, experiences to complete, and general policies and procedures of practice.
- Work with the student pharmacist to identify his or her strengths and weaknesses and then attempt to tailor the experience accordingly.
- Routinely and frequently provide formative feedback to the student pharmacist on his or her performance.
- Complete a fair and constructive evaluation of the student pharmacist's attitude and ability to perform designated activities.
- Complete the evaluations and grading procedures in a timely manner at the end of each experience to meet College and University of Iowa grade reporting requirements.
- Make access to professional references available to the student pharmacist.
- Communicate any problems regarding the delivered experience or significant behavioral deficiencies of the student pharmacist to the Professional Experience Program.

² Preceptor. (n.d.) The American Heritage[®] Stedman's Medical Dictionary. Retrieved November 12, 2007, from Dictionary.com website: <u>http://dictionary.reference.com/browse/preceptor</u>

General Guidelines for Establishing Your Experience

Below are some guidelines for establishing your practice experience. This section covers orientation, setting expectations, providing feedback, and evaluations.

Orientation

Please ensure that each student pharmacist has an appropriate orientation to the site and is introduced to individuals at the practice site. Try not to assume they know where they are and what they are supposed to do even if they have completed several experiences. Suggested topics to include in your orientation are listed in **Table 3**.

Table 3: Orientation Topics ^{3,4}			
Topic Details			
Introductions	Preceptor		
Introductions	Other Pharmacy Staff		
	Syllabus review		
	Activities that will support each goal		
Goals and Objectives for Experience	Expected outcomes for each objective		
Goals and Objectives for Experience	Strategies for assessing achievement of objective		
	Daily requirements		
	Special activities/projects		
	Student Pharmacist-completed self-assessment tool		
Student Pharmacist Review	Strengths and weaknesses		
	Previous experience		
	Specific interest areas		
	Hours/schedule, including breaks		
Scheduling	Calendar with deadlines		
Scheddling	Absence policy		
	College holidays		
	Parking		
	Personal item storage		
Logistics	Restroom/break area location		
	Dress Code		
	Tour of facility		
	Review of pharmacy layout and workflow		
Introduction to work area	Computer system and expectations		
	Phone system and expectations		
	Paper documentation system		
	Patient confidentiality and HIPAA		
Legal and regulatory issues	Requirements from OSHA		
	Antidiscrimination policy		

³ Koenigsfeld CF, Tice AL. Organizing a community pharmacy practice experience. Am J Pharm Educ 2006;70(1) :Article 22.

⁴ The Community Pharmacist Preceptor Education Program. American Pharmacists Association and National Association of Chain Drug Stores. Available at:

http://www.pharmacist.com/AM/Template.cfm?Section=Search1§ion=Monographs&template=/CM/ContentDisplay.cfm&ContentFileID=2705

Setting Expectations

Setting expectations at the beginning of the experience can set the tone for the rest of the experience. Meeting with the student pharmacist on the first or second day to review expectations and to set goals for the experience is ideal. You can also review areas that they may need to work on during the cycle. Student pharmacists are required to complete a self-assessment prior to the beginning of the IPPE and APPE years. Reviewing it with the student may help you identify areas on which to concentrate during the experience.

Feedback

Student pharmacists should be given feedback on their performance on a regular basis. At a minimum, student pharmacists should have a midpoint and a final evaluation. During this time, you can discuss strengths and areas for improvement, and set new goals and expectations for the student pharmacist. Suggested components to include in your feedback are listed in **Table 5**. See Chapter 4: Assessment of Student Performance for more information on feedback.

Table 4: Seven Keys to Effective Feedback 5			
Component	Details		
1. Goal-Oriented	 Focus on behaviors related to the goals and objectives of the experience Restate criteria by which they should self-assess 		
2. Tangible and Transparent	 Goals should be both detailed and attainable Provide an explanation on how to reach 		
3. Actionable	 List specific things that could be done/avoided to improve performance Focus on behaviors that can be corrected Refer to specific actions you have directly observed 		
4. User-Friendly	 Tailor responses appropriately to the level of the person receiving the feedback Don't be too technical or overwhelm with too much information at once 		
5. Timely	 Address the issues so real time adjustments can be made to the performance Take notes if feedback cannot be given right away, don't rely on memory 		
6. Ongoing	Optimum performance occurs when multiple chances for feedback occur		
7. Consistent	 Information being presented must be stable, accurate, and trustworthy 		

Evaluations

Evaluations must be completed in a timely manner in order to meet the deadline for grade submission with the University's Registrar. **Evaluations should be completed by the Wednesday following the end of the IPPE/APPE rotation.** If preceptor evaluations are not received by this deadline, student pharmacists will receive an incomplete grade that may negatively affect their applications for residency or jobs. All evaluations can be found in eValue. See Chapter 5 for more information on evaluation submission.

Other Resources

- Preceptors can access practice experience syllabi, forms and other documents by going to the eValue Homepage.
- Information about the Professional Experience Program can be found at the following website: <u>http://pharmacy.uiowa.edu/pep</u>

⁵ Wiggins G. "Seven Keys to Effective Feedback" Educational *Leadership*. 70.1(2012):10-16.

Guidelines for using eValue

eValue is the software used by the University of Iowa College of Pharmacy to manage various aspects of the APPEs and IPPEs. eValue provides the college with many services, including schedule optimization (placing students with their highest-ranked rotation preferences) and Case Logs which allows students to document Entrustable Professional Activities (EPAs) during their practice-based learning experience.

How to access eValue

Primary Preceptors/Adjunct Faculty

Access eValue using your HawkID, go to: pharmacy.uiowa.edu/eValue

Secondary Preceptors

Access eValue using your eValue-specific login, go to: eValue.net

eValue is currently used for the following preceptor functions:

- Evaluations
 - Submit evaluations of student performance
 - \circ $\;$ View the students' evaluations of your site and of you as a preceptor $\;$
- Schedules
 - View your site's IPPE and APPE schedules
 - \circ $\;$ View your students' contact information and photograph
- Case Logs
 - Students' documentation and tracking tool for student pharmacists' patient care activities
- Learning Modules
 - Gain free access to Preceptor Development Courses, Podcasts, and Networking via the CEimpact link

You can find help documents for preceptors by logging into eValue and clicking "Preceptor Help Pages (eValue How-Tos)" on the eValue Home Page.

Guidelines for Case Logs Requirements for APPE Students

Providing patient-centered care is an important aspect of learning which occurs during APPE. Documenting patient encounters allows students to appreciate the breadth of their patient care experience and provides an opportunity for assessing the quantity and variety of direct patient care contact for each student in the experiential curriculum. The college uses a component of eValue called Case Logs to record and track these encounters.

Minimum Case Logs Requirement

Students must document a minimum of 70 individual patient care encounters using Case Logs.

Guidelines given to students:

- Encounters must relate to direct patient care.
- Each patient is logged as a separate entry.
- Patient care entries are to be made throughout the APPE year, across all patient care experiences.
- Each logged encounter should include all Pharmacotherapy Categories, all Drug Therapy Problems, and all Entrustable Professional Activities (EPAs) relevant to the patient encounter.
- Failure to complete this requirement will result in an incomplete for the student pharmacist's final APPE grade and delay graduation.
- Fabrication of entries will be considered academic misconduct.

Tables 5 and 6 on the following pages can be used as a guide for planning patient interactions.

Table 5: Case Logs

DRUG THERAPY PROBLEMS

0. No DTP Identified	0.0 No DTP Identified		
1. Unnecessary Drug	1.1 No medical indication 1.2 Addiction/Recreational use 1.3 Nondrug therapy preferred 1.4 Duplicate therapy 1.5 Treating avoidable ADR 1.6 Other		
2. Ineffective Drug	2.1 Inappropriate dosage form 2.2 Contraindication present 2.3 Condition refractory 2.4 Not indicated 2.5 More effective available 2.6 Other		
3. Dose too Low	3.1 Ineffective dosage form 3.2 Frequency inappropriate 3.3 Duration inappropriate 3.4 Incorrect storage 3.5 Incorrect administration 3.6 Drug interaction 3.7 Needs additional monitoring 3.8 Other		
4. ADR	4.1 Unsafe for patient 4.2 Allergic reaction 4.3 Incorrect administration 4.4 Drug interaction 4.5 Dose adjusted too quickly 4.6 Undesirable effect 4.7 Other		
5. Dose too High	5.1 Dose too high 5.2 Frequency too short 5.3 Duration too long 5.4 Drug interaction 5.5 Needs additional monitoring 5.6 Other		
6. Adherence	6.1 Product not available 6.2 Cannot afford 6.3 Cannot swallow/administer 6.4 Knowledge deficit 6.5 Patient refuses 6.6 Patient forgets 6.7 Other		
7. Needs Additional Therapy	7.1 Untreated condition 7.2 Synergistic therapy 7.3 Preventative therapy 7.4 Other		

PHARMACOTHERAPY CATEGORIES

A.01. Cardiovascular

A01-T1-01 Acute coronary syndromes (STEMI, NSTEMI, UA) A01-T1-02 ASCVD, primary prevention A01-T1-03 ASCVD, secondary prevention A01-T1-04 Arrhythmias, atrial A01-T1-05 Basic Light Support A01-T1-06 Dyslipidemia A01-T1-07 Heart Failure, Chronic A01-T1-08 Hypertension A01-T1-09 Ischemic heart disease, stable A01-T1-10 Venous thromboembolism A01-T2-01 Advanced Cardiac Life Support (ACLS) A01-T2-01 Arrhythmias, ventricular A01-T2-03 Drug-induced cardiac disease A01-T2-04 Heart failure, acute decompensated A01-T2-05 Hypertensive crises A01-T2-06 Peripheral arterial disease A01-T2-07 Pulmonary arterial hypertension A01-T2-08 Stroke (ischemic, hemorrhagic, and TIA) A01-T2-09 Valvular heart disease A01-T3-01 Aneurysm A01-T3-02 Aortic dissection A01-T3-03 Cardiomyopathies A01-T3-04 Pericarditis A.02. Dermatology A02-T1-01 Acne vulgaris A02-T1-02 Burn injuries, minor A02-T1-03 Dermatitis A02-T1-04 Drug-induced derm disorders A02-T1-05 Wounds, minor A02-T2-01 Alopecia A02-T2-02 Photoaging A02-T2-03 Psoriasis A02-T2-04 Wounds, major A02-T3-01 Burn injuries, majo A.03. Ear, Nose, Throat A03-T1-01 Allergic rhinitis A03-T1-02 Cerumen impaction A03-T1-03 Cough A03-T1-04 Otitis externa A03-T1-05 Rhinorrhea A03-T1-06 Sore throat A03-T3-01 Meniere's diseas .04. Endocrine Disorders A04-T1-01 Diabetes, type 1 A04-T1-02 Diabetes, type 2 A04-T1-03 Hypothyroidism A04-T2-01 Adrenal gland disorders A04-T2-02 DrugInduced endocrine disorder A04-T2-03 Hyperglycemic crises A04-T2-04 Hyperthyroidism A04-T2-05 Male hypogonadism A04-T3-01 Pituitary gland disorders A.05. Gastrointestinal A05-T1-01 Constipation A05-T1-02 Diarrhea A05-T1-03 Drug-induced hepatic disorders A05-T1-04 GERD A05-T1-05 Nausea & vomiting, simple A05-T2-01 Cirrhosis, ESLD, complications A05-T2-02 Inflammatory bowel disease A05-T2-03 Irritable bowel syndrome A05-T2-04 Nausea & vomiting, complex A05-T2-05 Nonalcoholic steatohepatitis A05-T2-06 Peptic ulcer disease A05-T2-07 Pancreatitis A05-T3-01 Celiac disease A05-T3-02 Liver diseases, metabolic A.06. GYN-OB Disorders A06-T1-01 Contraception A06-T1-02 Lactation A06-T1-03 Menopausal symptoms A06-T1-04 Pregnancy A06-T2-01 Diabetes mellitus, gestational A06-T2-02 Endometriosis/Uterine fibroid A06-T2-03 Female sexual dysfunction A06-T2-04 Infertility A06-T2-05 Labor and delivery A06-T2-06 Menstrual cycle disorders A06-T2-07 Pregnancy-induced hypertension A06-T3-01 Polycystic ovary syndrome A06-T3-02 Pregnancy termination A.07. Hematology

A09-T2-03 Bacterial resistance A09-T2-04 Bloodstream and catheter infections A09-T2-05 Bone and joint infections A09-T2-06 Central nervous system infections A09-T2-07 Fungal infections, invasive A09-T2-08 Gastrointestinal infections A09-T2-09 Healthcare-acquired infection prevention A09-T2-10 Hepatitis, viral A09-T2-11 Human immunodeficiency virus A09-T2-12 Infection in the immunocompromised A09-T2-13 Infective endocarditis A09-T2-14 Intra-abdominal infections A09-T2-15 Microbiologic testing (rapid diagnostics) A09-T2-16 Parasitic diseases (eukaryotes) A09-T2-17 Prostatitis A09-T2-18 Sepsis and septic shock A09-T2-19 Sexually transmitted infections A09-T2-20 Spirochetal diseases A09-T2-21 Tick-home illnesses A09-T2-22 Travel medicine A09-T2-23 Tuberculosis A09-T2-24 Urinary tract infections, complicated A09-T2-25 Viral infections A09-T3-01 Bacterial infections, miscellaneous A09-T3-02 Mycobacterial infections, other A09-T3-03 Viral infections, miscellaneous A.10. Musculoskeletal A10-T1-01 Gout and hyperuricemia A10-T1-02 Osteoarthritis A10-T1-03 Osteoporosis A10-T1-04 Soft-tissue injuries (strains, sprains) A10-T2-01 Rheumatoid arthritis A10-T3-01 Hereditary autoinflammatory diseases A10-T3-02 Mixed connective tissue disease A10-T3-03 Myopathies (dermatomyositis) A10-T3-04 Reiter syndrome A10-T3-05 Rhabdomyolysis A10-T3-06 Sjogren syndrome A10-T3-07 Spondyloarthritides A10-T3-08 Systemic sclerosis A10-T3-09 Vasculitides A.11. Neurologic Disorders A11-T1-01 Headache (tension, migraine) A11-T1-02 Pain, neuropathic A11-T1-03 Pain, nociceptive A11-T2-01 Epilepsy A11-T2-02 Fibromyalgia A11-T2-03 Multiple Sclerosis

A07-T1-02 Drug-induced heme disorders

A07-T2-01 Aplastic anemia

A07-T3-01 DIC

A07-T3-03 Porphyrias

A07-T2-02 Coagulation disorders

A07-T3-02 Platelet disorders, purpura

A.08. Immunologic Disorders

A08-T1-01 Allergies/drug hypersensitivities

A08-T2-02 Systemic lupus erythematosus

A08-T2-01 Solid organ transplantation

A.09. Infectious Diseases

A09-T1-02 Clostridium difficile infection

A09-T1-03 Fungal infections, superficial

A09-T1-05 Influenza virus infection

A09-T2-02 Antimicrobial stewardship

A09-T1-01 Antimicrobial regimen selection

A09-T1-06 Lower respiratory tract infections

A09-T1-08 Upper respiratory tract infections

A09-T1-09 Urinary tract infections, uncomplicated

A09-T2-01 Antimicrobial prophylaxis, procedural

A09-T1-07 Skin and soft tissue infections

A07-T2-03 Sickle cell disease

A08-T3-01 Immunodeficiency

A09-T1-04 Immunization

A07-T1-01 Anemias

A11-T2-04 Neurocognitive disorders A11-T2-05 Parkinson disease A11-T2-06 Sleep-wake disorders A11-T2-07 Status epilepticus A11-T3-01 Amyotrophic lateral sclerosis A11-T3-02 Autoimmune neurologic disorders A11-T3-03 Cerebral Palsy A11-T3-04 Huntington Disease A11-T3-05 Myasthenia Gravis A11-T3-06 Tic disorders A.12. Nutritional Disorders A12-T1-01 Essential nutrient A12-T1-02 Overweight and obesity A12-T2-01 Enteral nutrition A12-T2-02 Malabsorptive syndrome A12-T2-03 Nutrition assessment A12-T2-04 Parenteral nutrition A.13. Oncologic Disorders A13-T2-01 Breast cancer A13-T2-02 Cervical cancer A13-T2-03 Colon cancer A13-T2-04 Kidney cancer A13-T2-05 Leukemias, acute A13-T2-06 Leukemias, chronic A13-T2-07 Lung cancer A13-T2-08 Lymphomas A13-T2-09 Melanoma A13-T2-10 Myelodysplastic syndromes A13-T2-11 Oncologic emergencies A13-T2-12 Ovarian cancer A13-T2-13 Plasma cell disorders A13-T2-14 Prostate cancer A13-T2-15 Solid tumors, other (bone, CNS) A13-T2-16 Supportive care (myelosuppression, N/V)

A.14. Ophthalmic Disorders

A14-T1-01 Conjunctivitis A14-T1-02 Drug-induced ophthalmic disorders A14-T1-03 Xerosis (dry eye) A14-T2-01 Glaucoma A14-T2-02 Macular degeneration A14-T2-03 Ophthalmic disorders, other

A.15. Psych and Behavioral

A15-T1-01 Alcohol use disorder A15-T1-02 Anxiety disorders A15-T1-03 Depressive disorders A15-T1-04 Insomnia A15-T1-05 Opioid use disorder A15-T1-06 Tobacco/nicotine use disorder A15-T2-01 Attention-deficit/hyperactivity disorder A15-T2-02 Bipolar disorder A15-T2-03 Delirium/acute agitation (non-ICU) A15-T2-04 Obsessive-compulsive disorders

- A15-T2-05 Phobias A15-T2-06 Schizophrenia A15-T2-07 Substance use disorders A15-T2-08 Trauma-and-stressor-related (PTSD) A15-T3-01 Autism spectrum disorders A15-T3-02 Eating disorders A15-T3-03 Personality disorders A.16. Renal, Fluids, Electrolytes A16-T1-01 Chronic kidney disease and complications A16-T1-02 Drug dosing in renal dysfunction A16-T1-03 Drug-induced renal disorders A16-T1-04 Electrolyte disorders A16-T1-05 Evaluation of renal function A16-T2-01 Acid-base disturbances A16-T2-02 Acute kidney injury A16-T2-03 Diabetes insipidus A16-T2-04 Dialysis and RRT A16-T2-05 Fluid balance A16-T2-06 SIADH A16-T3-01 Glomerulonephritis A16-T3-02 Neohrolithiasis A16-T3-03 Nephrotic syndrome A16-T3-04 Polycystic kidney disease A.17. Respiratory Disorders A17-T1-01 Asthma A17-T1-02 Chronic obstructive pulmonary disease
- A17-T2-01 Cystic fibrosis A17-T2-02 Drug-induced respiratory disorders A17-T2-03 Obstructive sleep apnea A17-T3-01 ECMO, pharmacologic considerations A17-T3-02 Interstitial lung disease

A.18. Urologic Disorders

A18-T1-01 Erectile dysfunction A18-T1-02 LUTS, BPH A18-T1-03 Urinary incontinence A18-T3-01 Interstitial cystitis A18-T3-02 Neurogenic bladder

Disorders of Special Populations B.01 Pediatrics

B01-T1-01 Dehydration assessment/oral replacement B01-T1-02 Dosage calculations B01-T1-03 Dosage forms (peds appropriate) B01-T1-04 Nutrition in infants and children B01-T1-05 Growth and development B01-T1-06 Pharmacokinetics and pharmacodynamics B01-T2-01 Congenital heart disease B01-T2-02 Kidney disorders and dialysis B01-T2-03 Neonatal critical care B01-T2-04 Patent ductus arteriosus B01-T2-05 Pediatric advanced life support (PALS) B01-T3-01 Enuresis B01-T3-02 Kawasaki disease B01-T3-03 Necrotizing enterocolitis

B.02 Geriatrics

B01-T1-06 Pharmacokinetics and pharmacodynamics B02-T1-02 Falls and fall-risk-increasing drugs B02-T1-03 Frailty B02-T2-01 Geriatric syndromes (dizziness, falls, gait) **B.03 Critically III Patients** B01-T1-06 Pharmacokinetics and pharmacodynamics B03-T2-01 Acute respiratory distress syndrome B03-T2-02 Pain, agitation, delirium (ICU) B03-T2-03 CNS trauma, TBI, spinal cord injury B03-T2-04 Hemodynamic support B03-T2-06 Respiratory support

- B03-T2-07 Shock syndromes
- B03-T3-01 Burns, major/severe

B.04 Terminally III Patients

B04-T2-01 End-of-life care and symptom management B04-T2-02 Palliative care B04-T3-01 Organ procurement B04-T3-02 Physician-assisted dying Toxicologic C.01 Toxicologic Disorders C01-T1-01 Acetaminophen toxicity C01-T1-02 Opioid overdose C01-T1-03 Pediatric incidental ingestions

- C01-T1-04 Poison prevention C01-T1-04 Poison prevention C01-T2-01 Animal exposure C01-T2-02 Anticoagulation overdose and reversal C01-T2-03 Antidepressant overdose C01-T2-04 Antihypertensive medication toxicity C01-T2-05 Aspirin poisoning C01-T2-06 Cannabinoid toxicity C01-T2-07 Digoxin toxicity C01-T2-08 Sympathomimetic toxicity C01-T3-01 Anticholinergic toxicity C01-T3-02 Cholinergic toxicity C01-T3-03 Disaster/emergency preparedness
- C01-T3-04 Heavy metal poisoning
- C01-T3-05 Plant exposure

Table 6: Entrustable Professional Activities

Entrustable Professional Activities (EPA)

El Patient Care					
E1.1 Collect Information Collect information to identify a patient's medication-related problems and health-related needs.	 E1.1.01 Collect a medical history from a patient or caregiver. E1.1.02 Collect a medication history from a patient or caregiver. E1.1.03 Discuss a patient's experience with medication. E1.1.04 Determine a patient's medication adherence. E1.1.05 Use health records to determine a patient's health-related needs relevant to setting of care and the purpose of the encounter. 				
E1.2 Analyze Information Analyze information to determine the effects of medication therapy, identify medication-related problems, and prioritize health- related needs.	 E1.2.01 Perform point of care testing and interpret the results. * E1.2.02 Assess a patient's pain. * E1.2.03 Assess a patient's signs and symptoms to determine whether the patient can be treated within the scope of practice or requires a referral. E1.2.04 Measure an adult patient's vital signs and interpret the results (e.g., body temperature, pulse rate, respiration rate, and blood pressure). E1.2.05 Interpret laboratory test results. E1.2.06 Identify drug interactions. E1.2.07 Perform a comprehensive medication review (CMR) for a patient. E1.2.08 Assess a patient's health literacy using a validated screening tool. E1.2.09 Compile a prioritized health-related problem list for a patient. E1.2.10 Evaluate an existing drug therapy regimen. 				
E1.3 Establish Patient-Centered Goals Establish patient-centered goals and create a care plan for a patient in collaboration with the patient, caregiver(s), and other health professionals that is evidence- based and cost-effective.	 E1.3.01 Follow an evidence-based disease management protocol. E1.3.02 Develop a patient-specific treatment plan. * E1.3.03 Manage drug interactions. E1.3.04 Select monitoring parameters to determine the therapeutic and adverse effects related to the treatment plan E1.3.05 Determine the appropriate time interval(s) to collect monitoring data. E1.3.06 Create a patient-specific education plan. 				
E1.4 Implement Care Plans Implement a care plan in collaboration with the patient, caregivers, and other health professionals.	 E1.4.01 Write a note that documents the findings, recommendations, and plan from a patient encounter. E1.4.02 Educate a patient regarding the appropriate use of a new medication, device to administer a medication, or self-monitoring test. E1.4.03 Educate a patient on the use of medication adherence aids. E1.4.04 Assist a patient with behavior change (e.g., use shared decision making and motivational strategies). 				
E1.5 Follow-up/Monitor Care Plans Follow-up and monitor a care plan.	 E1.5.01 Collect monitoring data at the appropriate time interval(s). E1.5.02 Evaluate the selected monitoring parameters to determine the therapeutic and adverse effects related to the treatment plan. E1.5.03 Recommend modifications or adjustments to an existing medication therapy regimen based on patient response. E1.5.04 Present a patient case to a colleague during a handoff or transition of care. 				
E2 Interprofessional Team Men	E2 Interprofessional Team Member				
E2.1 Collaborate Collaborate as a member of an interprofessional team.	 E2.1.01 Contribute medication-related expertise to the team's work. E2.1.02 Explain to a patient, caregiver, or professional colleague each team member's role and responsibilities. E2.1.03 Communicate a patient's medication-related problem(s) to another health professional. E2.1.04 Use setting appropriate communication skills when interacting with others E2.1.05 Use consensus building strategies to develop a shared plan of action. 				
E3 Population Health Promoter					
E3.1 Identify At-Risk Patients Identify patients at risk for prevalent diseases in a population.	E3.1.01 Perform a screening assessment to identify patients at risk for prevalent diseases in a population (e.g., hypertension, diabetes, depression).				
E3.2 Minimize ADEs Minimize adverse drug events and medication errors.	 E3.2.01 Assist in the identification of underlying system-associated causes of errors. E3.2.02 Report adverse drug events and medication errors to stakeholders. 				

E3.3 Maximize Appropriate Medication Use Maximize the appropriate use of medications in a population.	 E3.3.01 Perform a medication use evaluation. E3.3.02 Apply cost-benefit, formulary, and/or epidemiology principles to medication-related decisions. 		
E3.4 Immunize Ensure that patients have been immunized against vaccine- preventable diseases.	 E3.4.01 Determine whether a patient is eligible for and has received CDC-recommended immunizations. E3.4.02 Administer and document CDC-recommended immunizations to an adult patient. E3.4.03 Perform basic life support. 		
E4 Information Master			
E4.1 Educate Patients/Professional Colleagues Educate patients and professional colleagues regarding the appropriate use of medications. E4.2 Use Evidence-Based Information Use evidence -based information to advance patient care.	 E4.1.01 Lead a discussion regarding a recently published research manuscript and its application to patient care. E4.1.02 Develop and deliver a brief (less than 1 hour) educational program regarding medication therapy to health professional(s) or lay audience. E4.2.01 Retrieve and analyze scientific literature to make a patient-specific recommendation. E4.2.02 Retrieve and analyze scientific literature to answer a drug information question. 		
E5 Practice Manager			
E5.1 Oversee Pharmacy Operations Oversee the pharmacy operations for an assigned work shift. E5.2 Fulfill Medication Orders Fulfill a medication order	 E5.1.01 Implement pharmacy policies and procedures. E5.1.02 Supervise and coordinate the activities of pharmacy technicians and other support staff. E5.1.03 Assist in training pharmacy technicians and other support staff. E5.1.04 Assist in the evaluation of pharmacy technicians and other support staff. E5.1.05 Identify pharmacy service problems and/or medication safety issues. E5.2.01 Provide patient with appropriate durable medical equipment or assistive device. * E5.2.02 Maintain the pharmacy inventory. E5.2.03 Assist in the management of a pharmacy budget. E5.2.04 Interpret pharmacy quality and productivity indicators using continuous improvement quality techniques. E5.2.05 Assist in the preparation for regulatory visits and inspections. E5.2.06 Enter patient-specific information into an electronic health or pharmacy record system. E5.2.09 Identify and manage drug interactions. E5.2.10 Determine the patient co-pay or price for a prescription. E5.2.11 Ensure that formulary preferred medications are used when clinically appropriate. E5.2.12 Obtain authorization for a non-preferred medication when clinically appropriate. E5.2.13 Assist a patient to acquire medication(s) through support programs. E5.2.14 Perform a prospective drug utilization review (DUR) E5.2.15 Appropriately prepare medications for patient use, including selecting appropriate product, applying special handling requirements, measuring, and preparing product for final verification. E5.2.16 Perform final verification for the accuracy, validity, and appropriateness of the filled prescription or medication order prior to the deli		
E6 Self-Developer			
E6.1 Create Written CPD Plan Create a written plan for continuous professional development.	 E6.1.01 Create and update a curriculum vitae, resume, and/or professional portfolio. E6.1.02 Perform a self-evaluation to identify professional strengths and weaknesses. 		

CHAPTER 3: PROFESSIONAL EXPERIENCE PROGRAM POLICIES AND PROCEDURES

Teaching Facility or Organization Requirements

All practices sites must exhibit the following (ACPE Standard 22):

- Accredited and/or certified where appropriate.
- Free of any violations of state and/or federal law.
- Meet the standards enacted by all governmental agencies including the State Board of Pharmacy, the Drug Enforcement Administration, and the Food and Drug Administration.
- Have adequate equipment and technology resources that reflect contemporary practice and support student education and teaching activities for that practice.
- Employ high standards of practice.
- Maintain adequate staffing during the training period to allow the student pharmacist a rewarding and meaningful experience, and ensure that students receive proper oversight, professional guidance and performance feedback
- Provide adequate exposure to and contact with other health professionals and/or patients, as appropriate for the setting.
- Promote a health-care team approach to patient care, as appropriate for the setting.
- Promote the clinical role/patient-centered care role of the pharmacist, as appropriate for the setting.
- Provide contemporary services for individual and group patient care, such as Medication Therapy Management (MTM).
- Have patient data readily accessible for patient care activities, as appropriate for setting (this may include patient care records, laboratory results, pharmacy/nursing administration records, etc.).
- Be willing to agree to a written affiliation agreement between the University of Iowa and their facility. This agreement should clearly define responsibilities, commitments and exceptions for each party and be signed by officers of each institution. In situations where formal signed agreements are not possible (i.e., FDA, etc.), informal documents articulate expectations.

Preceptor Requirements

All preceptors for University of Iowa student pharmacists must exhibit all the following (ACPE Standard 20d):

- Licensed pharmacist in good standing with the licensing authority in the state in which the preceptor practices pharmacy.
 - In exceptional circumstances, a preceptor may be another health care professional. In these cases, the healthcare provider preceptor must have a license in good standing with appropriate licensing authority (ACPE Standards 11d and 20a).
- Have one year of pharmacy practice experience with a minimum of six months experience at respective practice site.
 - In circumstances where the preceptor is not a pharmacist, but another healthcare professional, they must have at least one-year experience with a minimum of six months at the respective practice site.

- Other pharmacists working in the setting with less than one-year experience may, and are encouraged to, interact with student pharmacist and will be eligible to be acknowledged by the College as a preceptor once they reach the requirements.
- Interested and motivated to teach student pharmacists.
- Devote adequate time to the training and guidance of the student pharmacist.
- Committed to and provide evidence of lifelong learning and professional growth.
- Function as a role model for student pharmacists.
- Agree to abide by all guidelines of the experiential program.
- Be appointed as a tenure-track faculty, clinical-track faculty, adjunct faculty preceptor, or preceptor at the University of Iowa College of Pharmacy
 - Definition of tenure-track faculty: Salaried tenure-track faculty with primary responsibilities in teaching, scholarship/research, and service as an employee of the College.
 - Definition of clinical-track faculty: Salaried non-tenure track faculty with primary responsibilities in teaching, service and professional productivity as an employee of the College.
 - Definition of adjunct faculty preceptor: A faculty appointment to an individual who is not a College employee and for whom the training of student pharmacists is not their main endeavor. Additionally, their adjunct appointment is at no pay.⁶ These preceptors should offer availability for scheduling of UI student pharmacists in their practice on a routine basis.
 - Definition of preceptor: A pharmacist or other healthcare professional who agrees to teach a student pharmacist at his/her practice site and meets the requirements. Preceptors may or may not receive an adjunct appointment.

For more information about rules and regulations related to Iowa preceptors, please see <u>https://www.legis.iowa.gov/law/administrativeRules/chapters?agency=657</u> and view rules related to pharmacist-interns.

Pharmacy Residents as Preceptors

Hospital and Community Pharmacy Residents participating in the College of Pharmacy's Pharmacy Educator Preparation Program (PEPPR) may be appointed as an Adjunct Instructor for the time in which they are participating in the residency program.

⁶ University of Iowa College of Pharmacy Academic Personnel Policies Qualification for Faculty Ranks. Approved 08/12/2002.

Adjunct Faculty Appointment and Promotion Policy and Procedures

Policy

The College of Pharmacy will appoint faculty to the Adjunct faculty track. Adjunct faculty can be appointed in the following college-approved ranks:

- Adjunct Professor [FA11]
- Adjunct Associate Professor [FA12]
- Adjunct Assistant Professor [FA13]
- Adjunct Instructor [FA14]
- Adjunct Lecturer [FA15]

All adjunct faculty are appointed by the Dean of the College of Pharmacy upon recommendation of an academic department chair.

Appointment of adjunct faculty is initiated and managed by an Academic Department. Individuals who are not members of the College faculty may be considered for adjunct appointment.

All adjunct faculty will receive an appointment letter which outlines the nature of their contribution to the college.

Individuals should have one year of professional experience before being considered for adjunct faculty status.

Appointment Procedures

Appointments will be made for a period of one to three years, with reconsideration of each appointment occurring at each renewal.

Initial Appointments will be made based on the qualifications of the individual using the general guidelines established. These guidelines consider the individual's educational background, their professional and teaching experience, and their professional achievements.

To be considered for appointment the individual must supply a resume or curriculum vitae, consent to a credentials verification process, confirm their standing with relevant licensing boards and provide practice site and other information. For those adjunct faculty that serve as preceptors for the experiential program, additional preceptor education requirements will need to be met.

Collated application materials will be presented to the Adjunct Faculty Appointment Committee for recommendation for appointment. The Adjunct Faculty Appointment Committee is appointed by the academic department chair with approval by the Dean. The Committee will consist of three (3) members. One of the members will be at a senior Adjunct faculty rank. The other two members will be Tenure-Track or Clinical-Track members of the College of Pharmacy faculty.

Pharmacists in residencies and working in teaching environments utilized by the College will be given a one-year Appointment as an Adjunct Instructor.

Post-doctoral Associates working in teaching environments utilized by the College will be given one-year Appointments at a rank commensurate with their level of teaching experience.

The Adjunct Faculty Appointment Committee will submit a written recommendation to the academic department chair. The chair will then forward the committee and DEO recommendations to the Dean for approval.

All Appointments are within an academic department.

Re-Appointment Procedures

To be considered for re-appointment the individual must supply a resume or curriculum vitae, professionals in work environments requiring active licensure or certification must confirm their standing with relevant licensing boards and provide practice / employment site and other information. For those adjunct faculty that serve as preceptors for the experiential program, additional preceptor education requirements will need to be met.

Collated re-application materials will be presented to the Adjunct Faculty Appointment Committee for recommendation for re-appointment.

Current adjunct faculty will be, in normal circumstances, given a three year reappointment.

Promotion Procedures

Adjunct faculty will be notified annually of their ability to request promotion in the adjunct title series on or before March 15th.

Adjunct faculty requesting promotion will notify the appropriate DEO of that request by May 31st of that year.

Adjunct faculty with an appointment in other colleges within the university will also notify those colleges of the desire for promotion.

Adjunct faculty with appointments in other colleges must work with involved colleges to determine which college will be the primary college for their promotion procedure.

The primary college for promotion will be the college most connected with the candidate's job. For candidates working for UIHC Department of Pharmaceutical Care, the College of Pharmacy will be the primary college. Adjunct faculty working in other positions may have their primary Appointment for these purposes in another college.

The adjunct faculty member will follow the promotion procedures of the determined primary college.

The DEO or designee will advise the adjunct faculty member on the promotion process, their status as compared to norms, and work with the adjunct faculty member in the preparation of a dossier (see below) for use in the promotion process.

The adjunct faculty member will prepare and deliver the promotion dossier to the appropriate DEO by September 1st.

The dossier of the candidate will be reviewed by the Adjunct Track – Departmental Consulting Group (AT-DCG). This group is composed of tenure- and clinical-track faculty at or above the rank to which the adjunct faculty candidate is being considered for promotion. The AT-DCG will

refer to the Adjunct Faculty Appointment and Promotion Qualification Recommendations Grid for guidance in making its determination. Educational background and professional and teaching experience will be the primary considerations. The individual's professional achievements and service to the College will be taken into consideration in regard to acceptability in meeting the requirements for a higher rank.

The AT-DCG after review of the dossier will conduct a vote on the promotion of the candidate. A letter with a brief review of the candidate's credentials and a report of the recorded vote will be delivered to the appropriate DEO and the candidate by October 10th.

The candidate will have the opportunity to respond to errors of fact within five working days of the delivery of the AT- DCG letter.

For Adjunct faculty with appointments in other colleges, but where the College of Pharmacy is the primary college for promotion purposes, the promotion materials and the AT-DCG letter will be sent to the appropriate Department Chair in the other college for review and for a written response in support of, or against promotion. Upon return of that letter from the other Department, the process will continue within the College as below.

For Adjunct faculty with appointments in other colleges, but where the primary college is not the College of Pharmacy, the primary college will have materials sent at a time consistent with that college's procedures for promotion. The AT-DCG will review the documents and in consultation with the AT-DCG, the Department Chair will write a letter in support of or against the promotion of the candidate.

The DEO will provide a written recommendation with rationale to the Dean and the candidate by December 15th.

The candidate will have the opportunity to respond to errors of fact within 5 working days of the delivery of the DEO's letter.

The Dean will provide a written recommendation to the Provost and the candidate by January 15th.

The candidate will have the opportunity to respond to errors of fact within five working days of the delivery of the Dean's letter.

This Policy replaces any previous Policy of the College of Pharmacy.

The Adjunct Faculty Dossier

The dossier will contain the following, in the order listed unless otherwise noted:

- A current CV.
- Copies of any evaluations of classroom teaching or individual instruction (if applicable) and information about teaching regularity and quantity since Appointment or the last promotion. The DEO may aid the candidate in collecting this information if available from the College.
- A brief (1-2 pages) personal statement regarding classroom teaching or individual instruction/supervision, scholarship, and/or service responsibilities (as applicable).
- If deemed necessary by the DEO, up to three letters of review from individuals who have direct knowledge of the performance of the adjunct faculty member can be requested for cases in which it is difficult for AT- DCG members to directly evaluate the performance of the adjunct faculty member.

Table 7: Adjunct Faculty Appointment and Promotion GuidelinesDepartment of Pharmacy Practice and ScienceThe University of Iowa College of Pharmacy

	Education	Experience	Achievements
Instructor Assistant Professor	 -B.S. Only -No Residency -No exceptional educational experience -Pharm.D. -no residency -no exceptional 	 -None in COP -Previous history of teaching in practice setting < 6 years -None in COP -Previous history of teaching in practice setting < 6 years 	-No presentations -No publications -No pharmacy positions held -Not in mgt in practice setting
Assistant Professor	-Other advanced degree -B.S. -with residency -with exceptional educat. Experience	 -Previous faculty member in COP -6+ years satisfactory teaching for COP 	Minimal presentations and publications -Considered quality mentor -In mgt/leadership in practice setting -Leader in pharmacy (State/Local)
Associate Professor	-Pharm.D. -residency or equivalent exp. Or exceptional educat.Experience -Other advanced degree	 -Previous faculty member in COP -6+ years satisfactory teaching for COP 	-Significant presentations and publications -Leader in pharmacy (State, Local, National) -Acknowledged quality mentor -Significant pharmacy positions
Associate Professor	-B.S. -with residency -with exceptional educat.Experience	 -Previous faculty member in COP -12+ years satisfactory teaching for COP 	held -In mgt/leadership in practice setting -Board Certification in practice area -Significant number of student rotations delivered
Professor	-Pharm.D. -residency or equivalent exp. Or exceptional educat. Experience -Other advanced degree	-Previous faculty member in COP -12+ years satisfactory teaching for COP	 Significant national presentations or publications National leader in pharmacy Acknowledged quality mentor Significant pharmacy positions held Leader in practice setting Board Certification in practice area Significant service contributions to College Implemented practice innovations Significant number of student rotations offered

Experiential Program Criteria Procedures

All preceptors in the following roles will be automatically offered an adjunct appointment:

- All UIHC preceptors.
- All VAMC preceptors based out of IC VAMC per agreement with the VA.
- Hospital and Community Pharmacy Residents participating in the College of Pharmacy's PEPPR course may be appointed as an Adjunct Instructor for the time in which they are participating in the residency program.
- All current adjunct appointments up for renewal will be granted an adjunct if they provide requested updated paperwork.
- All primary preceptors.

Non-primary preceptors **may** be considered for an adjunct appointment after having precepted UICOP students for a minimum of two years. Other criteria are in place to grant an adjunct appointment. Please contact PEP for further information.

Adjunct Faculty HawkID/Email Activation Guide

As part of your faculty Appointment at the College of Pharmacy, you are provided a UIOWA email address and HawkID.

Email Address: To receive certain benefits as an adjunct faculty (i.e. smart phone apps), you must have an active UIOWA email address. It is important to register your email and then reroute the email messages to your personal account if you do not plan to use the UIOWA email account.

HawkID: The HawkID is your personal identification used to access most online services at the University of Iowa. If you have never been issued a HawkID, you will be e-mailed your new HawkID along with your appointment confirmation letter. A temporary password will not be provided in the email. To get your temporary password, please contact the ITS Help Desk at 319-384-4357. Once you are given your temporary password, you will then be able to reset your password to one of your choosing. If you have been previously issued a HawkID, it will remain the same, even if your name has since changed. No notification will be mailed to you.

Accessing Email and HawkID:

- 1. To determine your HawkID and UI email address, go to <u>https://login.uiowa.edu/uip/hawkid-lookup.page</u> and search your name.
 - i. Email <u>cop-iowa-prof-exp@uiowa.edu</u> if you need your University ID #.
- 2. If you have not previously had a HawkID and need help resetting your password, call the ITS Help Desk at 319-384-4357.
- 3. To reset your HawkID password or set up your password hints, go to http://hawkid.uiowa.edu/
 - i. Email <u>cop-iowa-prof-exp@uiowa.edu</u> if you need your University ID #.
 - ii. To assure your ongoing security, the Hawk ID system will ask you to periodically reset your password.

Routing your Email

Once you have your active HawkID and password, you can re-route your email messages to another email account.

- 1. Log into <u>http://hris.uiowa.edu.</u>
- 2. Click on the "My Self Service" tab.
- 3. Click on the "Settings" tab.
- 4. Click "Email Routing" and follow on-screen instructions.

Preceptor to Student Ratios

Per an Iowa Board of Pharmacy rule, *a preceptor may supervise no more than two pharmacist-interns concurrently*⁷. Preceptors should be aware that pharmacist-interns may include "intern" employees working at their site or students from a variety of class years or schools of pharmacy (ACPE Standard 20b).

Preceptor Development

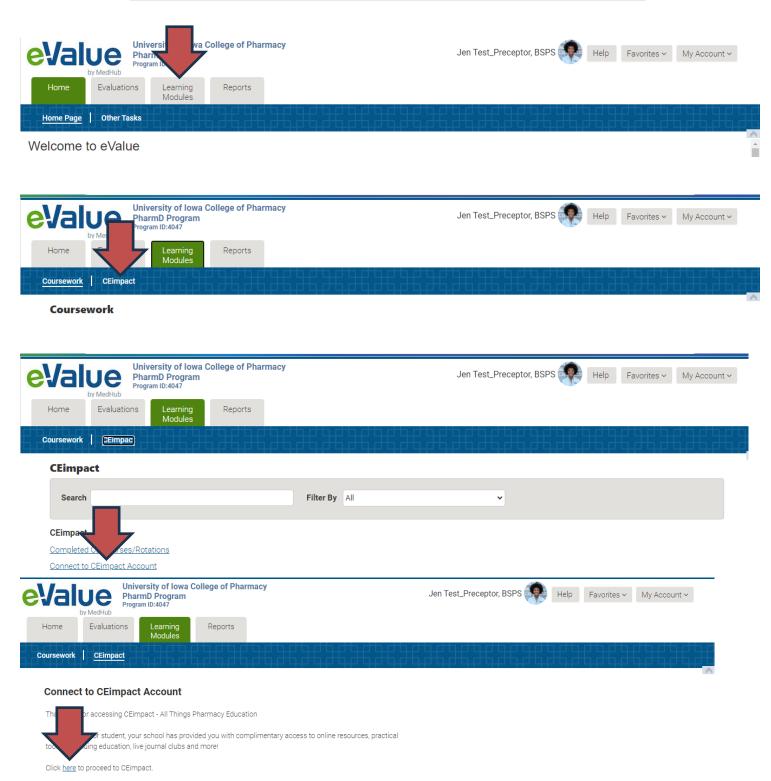
Preceptor development is intended to assist pharmacist preceptors in enhancing their skills as teachers and evaluators of student pharmacist performance. As outlined in the Accreditation Council for Pharmacy Education (ACPE) Standards 2016, Preceptors must be oriented to our college's mission, the specific learning expectations for the experience outlined in the syllabus, and effective performance evaluation techniques before accepting students. In addition, the college will provide ongoing development opportunities for preceptors.

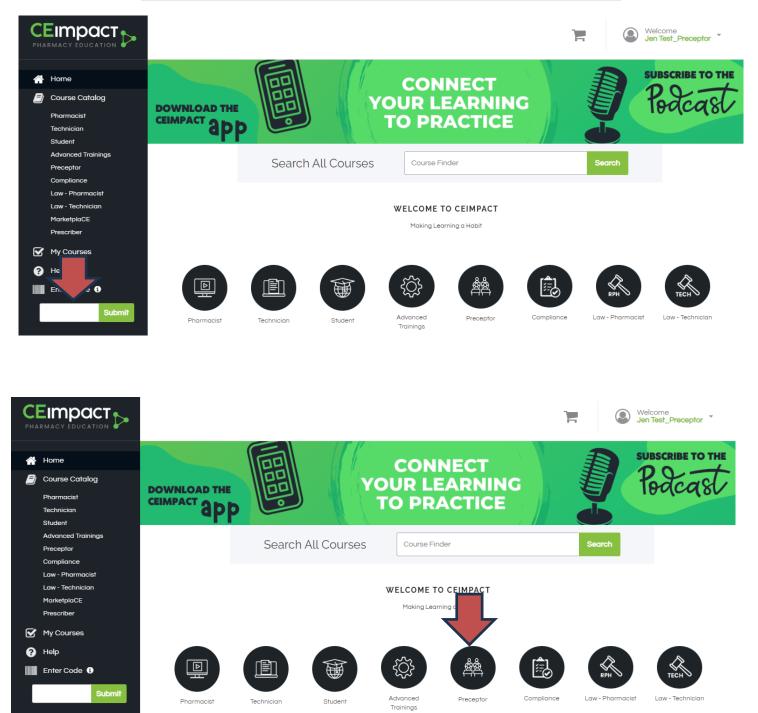
- All new preceptors must complete the CEimpact Preceptor Orientation Module and The University of Iowa College of Pharmacy Preceptor Orientation Video. Both are available on the CEimpact website which is accessed through eValue (see below for directions). These must be completed prior to teaching student pharmacists for IPPE or APPE.
- All preceptors must participate in some form of ongoing preceptor development and training every three years. The following is a list of current ongoing preceptor development programs:
 - o The CEimpact Preceptor Academy
 - To obtain access to CEimpact for free, use the link in eValue(see below for instructions).
 - Annual Preceptor Networking Dinner and CE Program.
 - Other preceptor development programs offered through professional pharmacy organizations and continuing education providers.

⁷Iowa Board of Pharmacy. Des Moines, IA. Available at: <u>https://pharmacy.iowa.gov/preceptor</u>. Accessed July 31, 2023.

Directions for Accessing CEimpact

Login to eValue then follow the red arrows as indicated below.





Insert the code UICOP23 in the white box then hit submit.

Time and Attendance Policies for Students

Student pharmacists are expected to observe a policy of consistent, timely attendance. Each of the practice experiences requires varying amounts of time commitment by the student pharmacist. Please refer to the syllabi for specific information on time commitments required for students to complete the experience.

Absences

Any time missed from any IPPE or APPE will be made-up at the preceptor's discretion.

- If the student misses more than five days of an APPE, they will not pass the course.
- If the student misses more than three days of an IPPE Community or Hospital, they will not pass the course.

According to the Student Manual for Experiential Education, employment is not an acceptable reason to be excused from practice site, discussion or orientation.

Students must contact the preceptor in a timely manner in case of illness, tardiness, or other unforeseen circumstances.

Professional meeting attendance (e.g., ASHP Midyear, AphA) must be approved by the preceptor **before student travel plans are made**. Time away from the site should be minimized.

Inclement Weather

If extreme weather conditions result in a student's inability to safely travel to a rotation site, students should discuss the weather conditions with the IPPE/APPE preceptor and reach agreement as to the need for the student pharmacist to attempt travel to assist with providing care. If agreement cannot be reached, the student should contact the Director of PEP for APPEs or the Course Administrator for IPPE Hospital and IPPE Community. Students should use their own judgment in travel decisions when travel conditions are dangerous. Time missed is made up at the preceptor's discretion.

Suspension of Classes

If University, Board of Regents, State, or federal authority mandates the suspension of classes, experiential education will continue as scheduled unless there is a site objection or a student concern. Exceptions will be reviewed on a case-by-case basis by the PEP Director.

Holidays

Because patient care occurs on holidays, students completing an APPE or an IPPE are often expected to be at practice sites on these days. Students are instructed to be mindful of this when selecting preferences and discuss any need for time off with your preceptor.

IPPE Community and Hospital in Winter Break

The IPPE Community and Hospital winter break time frame is 4 weeks in duration, but the student will only need to complete the 120 hour or 3-week course time commitment. This longer time frame allows for scheduling flexibility during the winter break.

APPEs only

The 6th cycle of the APPE rotation year is 6 weeks in length. The extra days allow for scheduling flexibility. Student pharmacists are expected to fulfill the required 25 days (or 200 hours) at the site. Professional meeting attendance should be discussed with the preceptor prior to the start of the APPE cycle and a plan developed to fulfill all requirements.

Interview Days for APPE Student Pharmacists

Student pharmacists should schedule residency/fellowship/job interviews during their Bye cycle and the designated breaks in the APPE curriculum. If a student needs to schedule an interview during an APPE, the student must obtain approval from their preceptor before scheduling the interview. It will be at the preceptor's discretion if the request is granted and how the student pharmacist fulfills the time requirement of the practice experience.

Leave of Absence

Student pharmacists must complete all practice experiences within the IPPE timeframe or APPE year. For circumstances that may arise during the year in which the student pharmacist is unable to complete all practice experiences within the required cycle time frame, the student pharmacist may work with the Office of Professional Education and the Director of the Professional Experience Program to determine a course of action for the student's completion of the experiential curriculum.

Animals in Site-Provided Housing

Students are informed that pets are not allowed in housing provided by practice sites. However, we recognize the importance of assistance animals (defined as service animals or emotional support animals) to individuals with documented disabilities. Animals living in shared, practice site housing create a unique variable in community living, potentially impacting the entire community in differing ways. As such, care will be taken to ensure the rights of all residents living in the community are protected.

Requests for service animals as accommodations may require documentation from a health care professional and should be made well in advance of the practice experience to the primary housing contact at each site. Practice sites that provide housing will make the final determination if service animals will be permitted at site-provided housing.

IMP3 Contract Students

Iowa Monitoring Program for Pharmacy Professionals (IMP3) Contract Students

IMP3 believes the skills and reputation of pharmacy professionals and student pharmacists can be maintained if monitoring and supportive services are put in place at an early stage, IMP3 may confidentially assist pharmacy professionals and student pharmacists in obtaining the necessary support for healthy recovery from substance abuse, mental and/or physical disabilities.

IMP3 was established in 2016 to monitor and support pharmacy professionals and student pharmacists who report difficulties with mental health, physical disabilities and/or drug and alcohol abuse or dependence.

Procedure for Scheduling of Rotation Sites for IMP3 Contract Student

- Student will only select sites which offer IMP3 student rotation placement.
- Student will contact the primary preceptor at each site after receiving their rotation schedule.
 - The student will send an email to site primary preceptor with a copy sent to University of Iowa College of Pharmacy IMP3 advocate Jeff Reist.
 - Student will disclose to preceptor that they are under IMP3 contract.
 - Student will inform the primary preceptor of any additional requirements the preceptor must complete to maintain student compliance with their IMP3 contract.
 - The primary preceptor, when responding to the student email, will "reply all" to ensure that the IMP3 advocate receives notification of the preceptor response to the student email.
- The primary preceptor will at this time have the option to accept or decline student for this rotation.
- The primary preceptor should contact IMP3 advocate Jeff Reist (jeffrey-reist@uiowa.edu) with any concerns or questions before, during or after the rotation.⁸

COVID-19 Policies

- Students should follow site policy for Covid-19 exposure or positive test.
- Please refer to experiential absence policy for time missed.
- Contact the PEP office (<u>Jennifer-seyfer@uiowa.edu</u>) if student exposure/positive test affects experiential learning.

⁸ Jeff Reist, personal communication, June 9, 2014

Prerequisites for Student Pharmacists Entering IPPE and APPE

The following requirements are expected of every student prior to rotations. Students are expected to comply with additional site-specific requirements. Please let the PEP office know if your site has additional requirements.

The University of Iowa College of Pharmacy is committed to ensuring the health and safety of student pharmacists and patients at all times. Therefore, all pharmacy students satisfactorily complete the following requirements.

	Table 8: E	ducational Requirements to Complete Pharmacy Practice Experiences
1.	Registration as interns in	the state of Iowa and as appropriate in other states
2.	Basic Life Support Certific	ation for Healthcare Providers
3.	Liability Insurance (minim	num of \$1,000,000 per occurrence, \$3,000,000 aggregate)
4.	Health Insurance Coverag	e through the University of Iowa or another provider
5.	Criminal Background Check	 Iowa Child and Dependent Adult Abuse Check Iowa Sex Offender Registry Check Social Security Trace Criminal Record OIG and GSA Excluded Parties
6.	UI Health Care Mandatory Compliance Training	 Cultural Diversity and Limited English Proficiency Plan (once) HIPAA Privacy & Security (annually) HIPAA Training (once), then Fraud, Waste, and Abuse (annually thereafter) New Hire Orientation: Students and Part-Time Staff (once) Patient and Staff Rights and Responsibilities (once) Safety/Infection Control (Initial) (once), then: Safety/Infection Control (Renewal) (annually) Domestic Violence (every 5 years) Mandatory Reporter: Child Abuse Training (every 3 years) Mandatory Reporter: Dependent Adult Abuse Training (every 3 years) Take Five: Best Practices During a Pandemic (once) Personal Protective Equipment and Isolation Refresher for COVID-19 (once)
7.	<u>Health Screening</u> Program and Health Evaluation	<u>Health Screening Questionnaire</u> <u>Tuberculin Skin Test</u> . A two-step TB skin test (TST) is required at the start of the program; a blood test- IGRA (Interferon Gamma Release Assay- Quantiferon Gold or TSpot) is an alternative.

8.	Immunization Information – documented as current and up to date as required by Student Health	 MMR (measles, mumps, rubella). (2) vaccines or positive antibody titers (blood tests) of all three diseases. (2) doses of each of the single component vaccines are acceptable. The first MMR must be given after the first birthday to be valid, and the MMR vaccines must be at least 28days apart. For health science students, there is no age exemption for MMR. Varicella. (2) vaccines or positive antibody titer. Currently accept report of disease history. Starting fall 2016 if had varicella as a child must have a titer to document immunity. Hepatitis B. (3) vaccine series, completed at the appropriate intervals, followed by antibody titer 4-8 weeks after third vaccine. The titer is REQUIRED, even if series was completed as a child. If antibody titer is negative, boosters and re-checking titer. Tetanus, Diphtheria, Pertussis. (1) Td (tetanus/diphtheria) at least every 10 years. Recommended: Influenza (annually), Meningococcal, Hepatitis A, Human Papilloma Virus.
9.	<u>UI Healthcare CMS</u> <u>COVID-19 vaccination</u> <u>status</u>	Student have documented either their vaccination or their exemption by satisfying one of the following criteria:1.Submit your COVID-19 vaccination information through self-service; or 2.2.Apply for a medical exemption; or 3.3.Submit an attestation for a religious or strongly held belief exemption.

Sexual Misconduct/Sexual Harassment

Sexual Misconduct/Sexual Harassment

Sexual harassment subverts the mission of the University and threatens the well-being of students, faculty, and staff. All members of the UI community must uphold the UI mission and contribute to a safe environment that enhances learning. Incidents of sexual harassment must be reported immediately. For assistance, please see <u>https://diversity.uiowa.edu/report.</u>

Depending on the circumstances, additional College of Pharmacy or University of Iowa policies may apply. These policies are available on the web, and students are responsible for being familiar with them.

- College of Pharmacy Doctor of Pharmacy Program Policies
- <u>The University of Iowa Policies and Regulations Affecting Students</u>

Nondiscrimination

The University of Iowa prohibits discrimination in employment, educational programs, and activities on the basis of race, creed, color, religion, national origin, age, sex, pregnancy (including childbirth and related conditions), disability, genetic information, status as a U.S. veteran, service in the U.S. military, sexual orientation, gender identity, or associational preferences. The university also affirms its commitment to providing equal opportunities and equal access to university facilities. For additional information on nondiscrimination policies, contact the Director, <u>Office of Institutional Equity</u>, the University of Iowa, 202 Jessup Hall, Iowa City, IA 52242-1316, 319-335-0705, <u>oie-ui@uiowa.edu</u>.

Quality Assurance

Providing quality professional experiential education to student pharmacists requires ongoing oversight to ensure the quality of preceptors for these experiences and the practice settings in which they practice. **Standards No. 20: Preceptors** and **No. 22: Practice Facilities** of the **Accreditation Council for Pharmacy Education (ACPE)** Accreditation Standards and Key Elements for the Professional Program in Pharmacy 2016 clearly state minimal requirements for establishing practice facilities and preceptors and the ongoing Quality Assurance process.

Establishing New Practice Sites

Development of preceptors and practice sites for practice experiences is accomplished through: 1) Solicitation by the Professional Experience Program (PEP).

- 2) Request of practitioners at the practice site.
- 3) Student request.

In all cases, sites and preceptors must meet basic criteria for experiential practice and are assessed using predefined criteria for the initial evaluation. The Professional Experience Program (PEP) Team will evaluate all new sites before they are approved for student placement. The Director of Preceptor and Site Development will gather information about the site and preceptor(s) via a virtual or telephone interview and email communications. The Director of Preceptor and Site Development the gathered information to the Professional Experience Program (PEP) Team for approval.

The following criteria should be considered when evaluating new sites (ACPE Standard 22a):

- A patient population that exhibits diversity in ethnic and/or socioeconomic culture, medical conditions, gender, and age.
- A patient population that supports the learning objectives for the experience.
- Students have access to learning and information resources.
- The site's commitment to the education of pharmacy students.
- A practice environment that nurtures and supports professional interactions between students, pharmacists, and patients and their caregivers.
- Collaborative professional relationships with other healthcare providers.
- Adequate resources to ensure that students receive oversight, professional guidance and performance feedback from preceptors (ACPE Standard 20b).
- Available equipment and technology that reflect contemporary practice and support student education for that practice.
- Contemporary services for individual and group patient care, such as Medication Therapy Management (MTM).
- A strong commitment to health promotion, disease prevention, and patient safety, as reflected by the services provided.

Preceptors will also be assessed for suitability during the site approval process. Preceptors must have one year of professional experience as well as 6 months in their current position. Preceptors

may be non-pharmacists in appropriate settings (ACPE Standards 11d and 20a). Preceptors must exhibit the aptitude and desire to teach and facilitate learning, and serve as positive, professional role models for students. (ACPE Standards 20c and 20d).

Several topics should be discussed with preceptors during the approval process. These include, but are not limited to the following:

- Orientation to the college's mission and goals as it applies to experiential education.
- Applicability of an available syllabus, or development of a site-specific syllabus for the experience (experience goals, learning objectives, student activities, assessment and grading criteria).
 - Defined expectations of the site and preceptor in the education of the student pharmacist including experience goals and objectives.
 - Assessment and feedback expectations of preceptors, students, and the college.
- Guidance on setting expectations with students, assessment strategies, provision of feedback and grading methodologies.
- Guidance regarding the assessment of students' prior knowledge and experience relative to the rotation's objectives. This allows the preceptor to tailor the rotation to maximize the student's educational experience and ensure appropriate interaction with patients, their caregivers, and other health professionals, as applicable.

After approval, the site will be made available for student placement upon completion of:

- Site descriptions and site information.
- Preceptor information and current curriculum vitae or resume.
- Preceptor training through CEimpact.
- Fully executed Affiliation Agreement (the legal contract between the site and The University of Iowa).

Current Site Quality Assurance

The Director of Preceptor and Site Development will re-evaluate all active experience sites in person on an ongoing basis. Sites not within driving distance, or under certain circumstances, may be evaluated via virtual or telephone communications. Some sites may be evaluated more frequently if necessary. Reasons for additional evaluation include poor student evaluations or major changes in preceptors at the site. This re-evaluation is to determine continued approval for student pharmacist experiential education at the practice site and to aid preceptor and site development. In addition, any concerns regarding sites will be brought before the PEP Committee for discussion.

The Director will evaluate the site and preceptor(s) according to established criteria (Appendix A). During the site visit, student evaluations of the site and preceptor will be discussed. Roles and responsibilities of both the preceptor and the college will be reviewed. The preceptor will be commended for areas in which the preceptor and/or site are meeting or exceeding expectations. Constructive feedback that addresses specific areas which need improvement will also be discussed with the preceptor. Working with the Director, the preceptor will develop an improvement plan, if necessary. Feedback on the experiential program and the college will be gathered.

Following the site visit, the Director will send the preceptor an email that summarizes their discussions during the visit. The Director will complete and submit the Quality Assurance form to eValue.

Experiential sites not granted approval, or those granted conditional approval and not meeting those conditions will not be used as a training site for the program.

Ongoing Communication and Quality Improvement with Sites and Preceptors

Ongoing communication and quality improvement for all practice experiences will occur on a regular basis. Student pharmacists will complete an evaluation of the preceptor and/or site at the conclusion of their experience. Student pharmacist evaluation forms of sites and preceptors may be found in Appendix B, C and D. Data from evaluations completed by student pharmacists are available to view, print, and/or download from the eValue website. To protect students' anonymity, preceptors will be able to view their evaluations only after two student pharmacists have completed that evaluation. Directions for viewing evaluations can be found below.

Directions for Accessing Preceptor's Performance Evaluations through eValue

The Educator Performance Report returns summarized numerical data showing means, counts, and standard deviations of performance scores. Preceptors may not view individual evaluations, as the identity of the student would be revealed. Rather, preceptors may view data about themselves in aggregate only. For a preceptor to view performance scores, a question must have been completed more than once. This level of access helps to preserve the anonymity of the students. Please note that there may be a slight lag between completion of an evaluation by a student and when data becomes available as Professional Experience Program personnel must release evaluation information that is used in your report.

To view performance reports:

- 1. Select **Reports** from the top ribbon menu.
- 2. Filter for Evaluation Educator Reports using the Filter By dropdown.
- 3. Select Aggregate Educator Performance (if prompted, select your Role: Faculty, Preceptor, Resident Educator).
- 4. Enter the **Start Date** and **End Date** for the time frame in which you want to capture data. *The start and end date of a cycle brings up that cycle only. The system allows retrospective historical combination reporting. This allows preceptors to generate results over time for a rotation.*
- 5. Select Site from the Site dropdown.
- 6. If desired, select a rotation from the **Course/Rotation** dropdown to view information for a specific rotation.
- 7. Select Student Evaluation of Preceptor from the Evaluation Type list.
- 8. Select HTML from the Format Option list.
- 9. Select **Next** to see summary evaluation information.

The Family Educational Rights and Privacy Act (FERPA)

What is FERPA?

The Family Educational Rights and Privacy Act of 1974 (FERPA) is a Federal law that provides privacy rights to students' educational records. FERPA prohibits the release of educational records to any person outside the academic institution or to any person within the academic institution without a legitimate educational purpose. Educational records are considered confidential under FERPA. FERPA can be thought of as an equivalent of HIPAA for students^{9,10}.

What is an educational record?

An educational record is a broad term that includes everything from transcripts and exam grades to experience site records. Even verbal communication of a student's performance and evaluation is considered an educational record protected under FERPA.

What student information can be released?

Directory information can be released without consent from the student. Directory information may include a student's name, telephone number, address, and dates of attendance. Students have the right to request that the school does not disclose directory information.

Who does FERPA apply to?

FERPA applies to every member of the educational system and to all academic institutions that receive federal funding. This includes preceptors working with the University of Iowa College of Pharmacy.

What is the consequence of a violation of FERPA?

A violation of FERPA could result in the loss of any or all federal funding for the academic institution.

⁹ Family Educational Rights and Privacy Act (FERPA). U.S. Department of Education. Retrieved August 4, 2014, from http://www2.ed.gov/policy/gen/guid/fpco/ferpa/index.hl

¹⁰ FERPA handbook for Faculty and Staff. University of Iowa Registrar Office. Retrieved August 11, 2014, from <u>https://registrar.uiowa.edu/ferpa-handbook-faculty-and-staff</u>

CHAPTER 4: RESOURCES FOR PRECEPTORS

Benefits of Being a Preceptor

Practice sites and preceptors can benefit from teaching student pharmacists through a variety of ways. Being a preceptor of student pharmacists may allow for the development and maintenance of clinical services, the sharpening of critical thinking skills through teaching, and awareness of new knowledge from student pharmacist input. Pharmacists and other health care professionals have also indicated that being a preceptor allows them to give something back to their profession.¹¹

The University of Iowa College of Pharmacy also provides benefits to all our preceptors. The following are benefits provided to preceptors through the College of Pharmacy:

- Free access and continuing education credit for the preceptor development modules offered through CEimpact.
- Eligibility for yearly preceptor awards recognition.
- Student pharmacist involvement and contributions at your practice site.
- In addition, the following benefits are provided to adjunct faculty:
 - Appointment as an adjunct faculty member of the College with the potential for promotion within that faculty category.
 - Access via the use of HawkID and password to all online resources made available by The University of Iowa Libraries for off-campus use.
 - Access to a University of Iowa email account.

¹¹ Skrabal MA, Kahaleh AA, Nemire RE, Boxer H, et.al. Preceptors' Perspectives on Benefits of Precepting Student Pharmacists to Students, Preceptors, and the Profession. J Am Pharm Assoc. 2006; 46:605-12.

Online Drug Information Resources for Adjunct Faculty

Adjunct faculty members are allowed access to all online resources made available by the University of Iowa Libraries for off-campus use. The gateway for your access to these resources is the Hardin Library for Health Sciences web page (see below). From this site you can access an extensive collection of full text reference books, journals, and a wide variety of indexing and research tools.

Please note that the Internet-based resources have restriction to academic use (teaching, course preparation, etc.) only.

Site licensing restrictions require you to enter your HawkID and Password. For information on obtaining your HawkID and Password, see Adjunct Faculty HawkID/Email Activation Guide on page 35 of this manual.

Online Drug Information Resources

For a complete listing of available Drug information databases, go to: http://guides.lib.uiowa.edu/pharmacy

Hardin Library

An extensive collection of full text reference books, journals, and indexing and research tools as well as other traditional services.

- Hardin Library Homepage
- <u>Clinical Pharmacy Resource Library</u>
- Evidence-Based Practice
- <u>Health Sciences Resources A Z</u>

Drug Information for Mobile Devices

- IBM mobile Micromedex (Click on "Download Mobile Apps")
- Mobile Databases from Hardin (Access instructions on the next page of this guide)

College of Pharmacy Drug Information Databases

Visit <u>https://pharmacy.uiowa.edu/students/college-pharmacy-drug-information-databases</u> for:

- Pharmacy Library from American Pharmacists Association (AphA)
- Clinical Pharmacology
- Facts & Comparisons eAnswers
- Lexicomp Online

Other Drug Information Databases

- <u>Daily Med</u> High quality information about marketed drugs.
- <u>Dietary Supplements Labels Database</u> A database with label information for brand-name dietary supplements.
- <u>Drug Information Portal</u> A portal that provides quick access to high quality drug information.
- <u>Orange Book</u>
 Approved drug products with therapeutic equivalence evaluations.
- <u>PubMed</u> References from scientific journals.

Information Assistance

For assistance with drug information resources, please contact Vern Duba at 319-335-8847 or <u>vernon-duba@uiowa.edu</u>.

The Hardin Library for the Health Sciences Pharmacy Liaison is Chris Childs. He is available at 319-335-9849 or <u>chris-childs@uiowa.edu</u>.

How to Access Mobile Databases from Hardin Library

http://guides.lib.uiowa.edu/mobile Updated 5/5/2023 VDuba

- ✓ Initial access requires HawkID.
- \checkmark Users must log in to (free) personal accounts to use many of the apps.
- ✓ Passwords may need to be changed periodically.

AccessMedicine Mobile

Go to AccessMedicine via Hardin Library http://purl.lib.uiowa.edu/accessmed

- Create an account by clicking on the box at the top right of the screen that says, "University of Iowa Hardin Library."
- Select "Sign in or Create a Free Personal Account."
- Once you have your username and login, download the AccessMedicine Unbound Medicine app from the App store, Google Play, or the Windows store.
- Login with your AccessMedicine Account username and password you just created.

ClinicalKey

Go to http://purl.lib.uiowa.edu/clinicalkey

- Click on the Register link at the top right of the screen.
- Create a personal account using your University of Iowa email.
- Click on the "hamburger menu" icon in the upper right-hand corner (three horizontal lines).
- Choose "Remote Access" from the list of options. Enter your University of Iowa email.
- You should receive an email to confirm your account. You will need to click the link in that email before your remote access is granted.
- Use your University of Iowa email address and the password for the account you just created to log into the Clinical Key app on your device. You should now have access to Clinical Key on your device from anywhere.
- Open the App Store, Google Play, or the Windows store on your mobile device.
- Search for "ClinicalKey" and install at no charge.
- Once in the app, you will be prompted to choose an edition. Choose "Global".
- Click on "ClinicalKey".
- Enter your username and password created in step 3.

DynaMed Plus Mobile

Access DynaMed Plus in a browser at http://purl.lib.uiowa.edu/ebsco/dynamed

- Create an account by clicking on "Sign-In/Create Account" on the right side of the screen. This works best at a desktop computer. Click on "Mobile" at the bottom of the screen.
- Follow the instructions from "Learn more about how to install and authenticate the DynaMed app."

Go to http://purl.lib.uiowa.edu/JHG

- Click on "Log in" to register your personal account.
- Click on "Mobile" to download uCentral to access ABX Guide.
- Click "Download" to open the uCentral app installation page.
- The Johns Hopkins ABX Guide features up-to-date, authoritative, evidenced based information on the treatment of infectious diseases to help you make decisions at the point of care. The guide breaks down details of diagnosis; drug indications, dosing, pharmacokinetics, side effects and interactions; pathogens; management; and vaccines into easily accessible, frequently-updated, quick-read entries.

The Medical Letter

Go to <u>http://purl.lib.uiowa.edu/MedLetter</u>

- Click the Mobile App link under "About Us" on the left side of the screen.
- Fill in the registration form using your Iowa email to set up a password.
- Open the App Store or Google Play on your mobile device, search for "The Medical Letter" and install at no charge.
- Log in with the password you created earlier.

Merative mobileMicromedex

Access Micromedex with HawkID via the Hardin Library Website: http://proxy.lib.uiowa.edu/login?url=http://purl.lib.uiowa.edu/micromedex

- 1. Click on "Mobile Application Access" on the upper right of the screen or click on the "Download Mobile Apps" icon on the lower right of the screen.
- 2. Click on "Micromedex Native Mobile Apps".
- 3. Follow the instructions for the apps you want. You can choose from:
 - Micromedex[®] Drug Reference
 - Micromedex[®] Drug Interactions
 - Micromedex[®] IV Compatibility
 - Micromedex[®] NeoFax Reference
 - Micromedex[®] Pediatric Reference
- 4. Follow "Step 1" through "Step 3" instructions to access the mobile app.
- 5. "Step 4" is your password for the mobile apps. The passwords are case sensitive. Please enter it exactly as it appears from the "Step 4" instructions.
- 6. The passwords expire and you will receive a notice when using the app to retrieve the new password. Follow these same instructions to see the new "Step 4" passwords. (You will not have to reload the app from the app store, just retrieve the new password from the online database.)

Stat!Ref Mobile

Access STAT!Ref via the Hardin Library Website: <u>http://purl.lib.uiowa.edu/statref</u>

- Click the "Profile" link in the upper left corner.
- Follow the instructions to register an account.
- Click "Log In/Create Account"
- Click on "STAT!Ref Mobile Apps" and follow the access instructions.

UpToDate Mobile

Access the UpToDate website using a web browser: <u>http://purl.lib.uiowa.edu/uptodate</u>.

- Register for an UpToDate account using your university email address.
- Write down your new username and password as this will be used later.
- Submit your registration.
- Read and accept the terms and conditions.
- Install the mobile application on your device from the app store.
- Open the application.
- Input the username and password you chose during the registration process.
- Allow notifications. This will alert you when you need to re-validate your account, as mentioned below.
- Users will need to re-validate their access every 90 days. This can be done by accessing UpToDate on a University network, via Epic on a campus computer, or via the Hardin Library website. This is easier to do on a desktop computer but can be done on a mobile browser with some minor differences.

Below is a list of additional resources available via the internet. This list is not all-inclusive but contains some websites that the PEP committee has found useful in teaching student pharmacists during practice experiences.

Alliance for Continuing Education in the Health Professions.

Resources for Interprofessional Education. Available at: <u>http://www.acehp.org/</u> *This website provides access to information and webinars promoting interprofessional teamwork. The Alliance is a community of professionals dedicated to accelerating excellence in health care performance through education, advocacy, and collaboration.*

American Association of Colleges of Pharmacy.

American Journal of Pharmacy Education. Available at: <u>http://www.ajpe.org/</u> *This website provides free access to AJPE. The journal features original articles, editorials, reports on the state of pharmaceutical education, descriptions of teaching innovations and book reviews.*

American Pharmacist's Association.

Advanced Preceptor Training Program. Available at: <u>https://www.pharmacist.com/Education/eLearning/Advanced-Training/Advanced-Preceptor</u>. *This website provides baseline plus three additional content tracks for preceptor development.*

American Society of Health-System Pharmacists.

Preceptor Information. Available at: <u>https://www.ashp.org/Pharmacy-Practice/Resource-Centers/Preceptor-Toolkit</u>

This website contains specific definitions and values for preceptors. It also has some topic discussions regarding an overview of being a preceptor, developing your clinical teaching skills, and other useful links.

Nexus Interprofessional Toolkit.

Interprofessional practice for preceptors. Available at: <u>https://nexusipe.org/engaging/learning-system/preceptors-nexus-toolkit</u> *Tools that support IPE practice to enhance patient care, and professional development opportunities for clinical preceptors who facilitate IPE teams of learners. You can use any or all of the tools in a variety of settings- everything is customizable.*

Pharmacist's Letter.

Preceptor Training and Resource Network. Available at <u>www.pharmacistsletter.com</u> If you or your company subscribe to Pharmacist's Letter, you have access to preceptor training CE, listing of schools and colleges of pharmacy and contacts for their professional experience program, a preceptor's list serve, and a preceptor toolbox with resources for teaching student pharmacists.

Preceptor Mini-Series.

Preceptor Tools and mini-series. Available at: <u>https://www.ttuhsc.edu/interprofessional-education/preceptor_training.aspx</u> *This website has five mini-series available at this time:* 1) Preceptor Pharm Tools; 2) Adventures in IPE Precepting; 3) A Resident Preceptor's Experience; 4) A Glimpse into the Life of a Community Pharmacy Preceptor; 5) A Change of Heart: An IPE Mini-Series.

The Community Pharmacist Preceptor Education Program.

Preceptor Education. Available at:

http://elearning.pharmacist.com/Portal/Files/LearningProducts/6b07c742b2e94cdaac7fc8000f27 f843/assets/Preceptor%20monograph 061312.pdf. This website offers a comprehensive resource covering the basics of precepting suitable for both new and experienced preceptors.

IPE at the University of Iowa.

Interprofessional Education. Available at: <u>http://interprofessional.uiowa.edu/</u>. *This website will keep you up to date on IPE for University of Iowa health science students.*

Awards and Recognition for Preceptors

Each year the college of pharmacy recognizes preceptors for excellent service as faculty, APPE, and IPPE preceptors. These preceptors excel in experiential teaching of student pharmacists. Recent recipients include:

2023	Faculty APPE	Ben Miskle , PharmD, UIHC Medication Assisted Treatment Clinic Andrew Smelser , PharmD, UIHC SFCH - General Pediatrics - Endocrinology,
	IPPE	Gastroenterology, and Nephrology Sharon Rickertsen , PharmD, CVS #10032 Pharmacy - Marion
2022	Faculty APPE IPPE	Ryan Jacobsen , PharmD, UIHC IRL Ambulatory Care Heart and Vascular Clinic Michael Gassman , PharmD, UIHC Internal Medicine Kelsey King , PharmD, Hy-Vee #1281 – Iowa City
2021	Faculty APPE IPPE	Kashelle Lockman, PharmD, UIHC Supportive & Palliative Care Ryan Hobbs, BSPharm, UIHC Cardiovascular Intensive Care Amanda Macke, PharmD, CVS #16897 Pharmacy - Cedar Rapids
2020	Faculty APPE IPPE	Mike Farley , PharmD, Mercy Hospital Acute Care - Iowa City Kevin Schleich , PharmD and Chad Triplett , PharmD, UIHC Family Medicine Clinic Amanda Mather , PharmD and Ryan Kingery , Shenandoah Medical Center
2019	Faculty APPE IPPE	Jim Hoehns , PharmD, Northeast Iowa Family Practice Center - Waterloo Pamela Wiltfang , PharmD, NuCara Health Solutions William Drilling , BSPharm, Drilling Morningside Pharmacy
2018	Faculty APPE IPPE	Emily Beckett , PharmD, Broadlawns Brett Heintz , PharmD, VAMC Infectious Disease Tom Haas , BSPharm, Nick Howell , PharmD, Amanda Smith , PharmD, Jessica Jackson , PharmD, Hy-Vee #1080 Pharmacy – Coralville
2017	Faculty APPE	Mike Ernst , PharmD, UIHC Family Medicine Clinic Lisa Ploehn , PharmD, Lisa Garner, PharmD and Kaye Wright , BSPharm, Main at Locust Pharmacy
	IPPE	RaShauna Applewhite, PharmD and Lane Nelson, PharmD, CVS #8539 Pharmacy - Iowa City
2016	Faculty APPE	Shannon Heintz , PharmD, VAMC Surgery and Transplant David Thompsen, Megan Alderton, Emily Augustine and Kathryn Hensley , UIHC
	IPPE	Surgery Kate Kurt, Jared Ehtessabian, Nicole Goodall, Jennifer Noel, Amanda Powers, Kelly Ungs, Kay Zepeski, Abbey Richman and Pete Maier, Mercy Medical Center - Dubuque
2015	Faculty APPE IPPE	Erika Ernst , PharmD, UIHC Infectious Diseases Christina Neve , PharmD, Target #T1113 Pharmacy - Coralville Nic Mastascusa , PharmD, Hot Shots Nuclear Medicine
2014	Faculty APPE IPPE	Michael Farley , PharmD, Mercy Hospital - Iowa City Mathew Porepp , PharmD, UIHC Craig Clark , BSPharm, Clark's Pharmacy

2013	Faculty APPE IPPE	Heather Bream-Rouwenhorst , PharmD, UIHC Brett Faine , PharmD, UIHC Luke Bartlett , PharmD, Walgreens #05077 Pharmacy – Iowa City
2012	Faculty IPPE APPE	Jill A. Fowler , PharmD, UIHC Joe Mac , PharmD and Sarah Overturf , PharmD, UIHC Douglas Morgan , BSPharm, MS and Cam Davis , PharmD, UIHC
2011	Faculty IPPE APPE	Matthew Cantrell , PharmD, VAMC Mark Sorenson , BSPharm, UIHC Michele Birdsell , BSPharm, Henry County Health Center
2010	Jillian Fee, Bry William Baer, L	y , East Des Moines Family Medicine Center ce Jackman, Teresa Mitchell and Stewart Peterson , CarePro Home Infusion .ucas County Health System and Linda Kalin , Iowa Statewide Poison Control Center
2009	Tim Becker an Amy Bucknell,	n, UIHC Antimicrobial Management d Tony Pals , Mercy Family Pharmacy - Forrest Park Christopher Clayton, Beth Nichols, Linsey Schuldt, Maria Schult, Angie Slickers d Barry Westbrook , Allen Memorial Hospital
2008	Amy Rueber, N David Buresh, I	Deanna McDanel and Ryan Jacobson, UIHC Ambulatory Care Iark Rodemeyer and Erina Thomas, People's Clinic Pharmacy Dale Lewis, Kelly Phan, Patrick Their, Connie Clancey, Jessica Havel, Julie Karlan, thy Werling and Jim Willett, St. Luke's Hospital
2007	Kristin Berger	vet , Broadlawns Medical Center and Bethany Sather , Target Pharmacy #1901 - West Des Moines nnifer Rode and Michelle Birdsell , Henry County Health Center
2006		PharmD, UIHC th Clark, Amy Jackson and Lisa Tortora , Shepley Pharmacy harmD, Genesis Family Medical Center
2005	Nancy Bonthiu Jen Moulton, C Lee Kral, UIHC	s , UIHC Cheryl Clarke, Julie Kuhle and Tom Temple , Iowa Pharmacy Association
2004	Todd Shields a	adlawns Medical Center Ind Sharon Rickertsen , PharmD, Hartig Drug nd John Hamiel , Washington County Hospital and Clinics

CHAPTER 5: ASSESSMENT OF STUDENT PERFORMANCE

Guidelines for Assessment of Student Performance

For the Professional Experience Program curriculum, student performance is assessed on a regular basis by preceptors. Grades are assigned for APPEs using an Honors-Pass-Fail system and for IPPEs using a Pass-Fail system. All preceptor evaluations are completed in eValue and preceptors will receive notification when formal assessment are required. Our evaluation system focuses on the students' ability to demonstrate competent performance of the curricular outcomes. The reason for using a Pass-Fail system is to help the student transition to demonstration of competent performance rather than focus on letter grading.

Preceptor's Evaluation of the APPE Student

The College of Pharmacy has adopted <u>educational outcomes</u> to meet current accreditation requirements. These requirements not only dictate the components of the curriculum, but also what students will achieve and be able to demonstrate by the completion of the program. Outcomes are assessed across the curriculum, many during student pharmacists' performance on Advanced Pharmacy Practice Experiences (APPE). The variety and extent of the students' ability to show competence will differ across the range of APPE experiences completed by any given student. The overall mix of completed experiences will allow for measurement of the competency included in the assessment over the course of the experiential curriculum.

Honors	The student's overall performance far exceeds most or all students in all competencies. Student frequently goes above and beyond in all areas of practice. This should be reserved for the top 10%-15% of students. Must provide comments to justify performance designation.
Pass	The student's overall performance meets the preceptor's expectation in all or nearly all competencies.
Fail	The student's overall performance rarely or never meets preceptor's expectation and the student performs poorly in some or most competencies. Must provide comments to justify performance designation.

Honors-Pass-Fail grades are given based on the preceptor's observations of the student's performance based on the criteria and rubric below. The 'Honors' designation is intended to be used to recognize truly extraordinary performance and should only be recommended for the top 10-15% of student performances overall. Depending on the students you have on APPE at your practice, you may not recommend an 'Honors' in a given year. The Professional Experience Program will track the numbers of students given each designation across all APPE. We anticipate that the vast majority of APPE will be designated as 'Pass', the small percentage listed above as 'Honors' and hopefully a smaller percentage of 'Fail'.

What to do if you identify very poor performance:

There are times when a preceptor will identify that a student pharmacist is not meeting their expectations, even after frequent feedback has been given. Preceptors should notify the PEP office as soon as they identify that a student is at risk of failing the experience and/or the student is performing below the preceptor's expectations. The Director or their designate will work with you and the student to create and document clear recommendations and expectations for performance. If the student does not meet these expectations, the student will fail the course and repeat the course at a different site.

	Table 9: Stud	ent Pharmacist Performance Rating Scales
4	Exceeds Expectations	The student has demonstrated excellence in this competency. The student consistently performs the competency above expectations and requires minimal guidance and supervision from the preceptor.
3	Meets Expectations	The student has adequately demonstrated this competency. The student frequently performs the competency within expectations and requires minimal guidance and supervision from the preceptor.
2	Needs Improvement	The student is developing skills in this competency; however, some minor improvement(s) are needed in order to meet the competency. The student sometimes performs the competency within expectations and requires regular guidance and supervision.
1	Needs Significant Improvement	The student is not meeting the competency and substantial effort is needed in order to meet the competency. The student rarely performs the competency within expectations and requires constant guidance and supervision.
N/O	No Opportunity	No opportunities exist on this APPE to allow student to demonstrate skills.

Student pharmacist performance is assessed formally at the midpoint and end of the APPE. Performance categories include the following areas:

- Foundational Knowledge
- Patient Care
- Leadership and Problem-Solving
- Communication
- Personal and Professional Development

All outcomes in the Preceptor's Assessment of student performance are rated on a scale of 4 to 1. While it might be a natural tendency, please do not consider the 4 to 1 scale equivalent to that of an A to F scale. For most students who can meet the expectations for an outcome, the assignment of a '2' or '3' will be appropriate as it is performed, most likely at the level of a young practitioner. Ratings at this level will allow the student to "Pass" an APPE. Use of higher ratings will occur but should be limited to truly superior performance of these outcomes. Assign the rating for the student's performance based on performance demonstrated at the end of the APPE experience. Frequent ongoing formative feedback during the APPE will allow the student to improve over the course of the APPE and will allow for your final summative evaluation to be surprise-free for both you and the student. Completing a midpoint assessment of the student using this form allows time for discussion between the student and preceptor to address areas of improvement and clarify expectations.

	Table 10: Anchors I	by Category for IPPE and A	APPE Assessment of Stude	ent Performance
	1-Needs Significant Improvement	2-Needs Improvement	3-Meets expectation	4-Exceeds Expectation
General Categories	I would not hire this student for a vacant position at my site.	I would not hire this student until he/she developed greater competence. Student is aware of most elements of a skill but performs them incompletely and/or needs additional prompting.	I would hire this student, but would expect to provide continued supervision for some time. Student is aware of all elements of a skill and consistently performs them without prompting.	I would create a job to hire this student and expect him/her to function independently. Student is able to teach faculty something new. Student is a mentor and role model to others.
Overall Anchors	Student is not meeting the competency and substantial effort is needed in order to meet the competency. Student rarely performs the competency within expectations and requires constant guidance and supervision.	Student is developing skills in this competency; however some minor improvement(s) are needed in order to meet the competency. Student sometimes performs the competency within expectations and requires regular guidance and supervision.	Student has adequately and consistently demonstrated this competency. Student frequently performs the competency within expectations and requires minimal guidance and supervision from the preceptor.	Student far exceeds most or all students related to this competency and has demonstrated excellence in this competency. Student always performs the competency above expectations and requires minimal guidance and supervision from the preceptor.
Foundational Knowledge	Has little to no recall of foundational knowledge of the sciences. Needs constant review to make basic decisions.	Has some foundational knowledge of the sciences, but needs some review of basic concepts in order to make decisions.	Has a solid foundation of the sciences, but may need infrequent review of concepts. Can identify literature sources for information.	Has a strong foundational knowledge of science. Brings well-referenced, evidence-based recommendations to the team.
Patient Care	Needs extensive assistance in collecting and evaluating patient information. Recommendations are often incorrect and without supportive evidence. Unable to implement or monitor plan.	Needs occasional assistance in collecting and evaluating patient information. Makes recommendations that are usually correct, but often without depth of understanding. Needs occasional assistance in implementing plan and monitoring patient.	Collects and evaluates appropriately chosen patient information. Makes appropriate patient care recommendations which are individualized and evidence-based. Can implement and monitor plan.	Efficiently collects and evaluates appropriate patient information without direction. Can independently implement and monitor plan. Makes detailed, individualized evidence-based, patient care recommendations. A mentor and role model to other students.
Leadership and Problem Solving	Cannot perform management functions. Unable to work within the structure and policies of the practice site. Is a negative factor in the practice site.	Performs management functions but inefficient and ineffective at times. Struggles to work within the structure and policies of the practice site. Adds little to practice site.	Able to identify most problems and develop solutions with little guidance. Performs management functions efficiently. Contributes positively to practice site.	Able to accurately and consistently identify problems and develop well-thought out solutions. Uses situational leadership appropriately to lead a team. Is an asset to practice site. Develops and implements plan using quality outcome measures without direction or assistance.

Communication	Written and oral communications are frequently inappropriate, incomplete, or disrespectful. Is not engaged with team members.	Written and oral communications are occasionally inappropriate, incomplete, or disrespectful. Is only occasionally engaged with team members.	Written and oral communications are appropriate, complete and respectful at all times. Is engaged with team members.	Written and oral communications are excellent in content quality and style. Manages oral and written information exchange using experienced techniques. Is fully engaged and respectful with team members.
Personal and Professional Development	Is not able to recognize deficiencies even when pointed out. Resistant to change behavior even when directed.	Needs to have deficiencies pointed out before able to change.	Is self-aware and able to describe how their actions impact others. Accepts feedback and makes effort to correct deficiencies.	Has integrated self- assessment into daily practice. Independently takes action to correct deficiencies. Seeks feedback and strives to improve.

Please see Appendix E, F, and G for the Evaluation of APPE Student Performance, Evaluation of a Case Presentation and Evaluation of a Journal Article Presentation. While the case presentation and journal article evaluation are not required to be submitted, they are provided for your reference.

Preceptor's Evaluation of the IPPE Student

An outline of the evaluation and verification forms for completion of Introductory Pharmacy Practice Experiences can be found in the table below. Preceptors for students completing IPPE Career Exploration and IPPE Clinical will complete a quick evaluation and verification of hours in eValue (Appendix H). Students completing Continuing Professional Development professional service hours will ask their pharmacist preceptor to sign the IPPE Verification Form (Appendix I).

Preceptors should evaluate students completing IPPE Community and IPPE Hospital at the midpoint and end of the experience by completing the Evaluation form found in (Appendix J).

IPPE	Evaluations and Forms
Type of IPPE	Form or Evaluation
IPPE Career Exploration	 Preceptor Evaluation in eValue (Appendix H)
IPPE Community	 IPPE Student Evaluation in eValue (Appendix J) Checklist Verification (Appendix K)
IPPE Hospital	 IPPE Student Evaluation in eValue (Appendix J) Checklist Verification (Appendix L)
IPPE Clinical	Preceptor Evaluation in eValue (Appendix H)
Continuing Professional Development	 Verification form for patient care service activities in paper version (Appendix I)

The Plus/Delta Form

The Plus/Delta assessment and feedback form is a quick and effective tool for preceptors to provide feedback to the student pharmacist. This technique can be used to provide formative, concise, and timely feedback to student pharmacists. The printable form can be found on the eValue home page under "Preceptor Quick Links and Information".

https://www.e-value.net/login.cfm

The Plus/Delta Form:

Name:		Tips for Giving Feedback Using
Date: IPPE or APPE		The + / Δ (Plus / Delta) Card
+ What did the student do well?	What behaviors should the student change?	- The +/ Δ card is used to record and give feedback to student pharmacists.
		 The "Plus" or "+" represents areas in which the student performed well.
		 The "Delta" or "Δ" represents areas the student should change in order to improve.
		 This technique can be used to provide formative, concise, and timely feedback to student pharmacists after a given activity (e.g. patient counseling attempt or case presentation).
		 The information on the cards can be saved and used to provide summative feedback during the student's midpoint and final evalu- ations.
		Center for Management and Organization Effectiveness. <u>http://www.anae.com/blog/the-plusdelta-of-a- plusdelta.htm.</u> Updated July 16, 2008. Accessed June 7, 2011.

APPENDICES

Appendix A: Quality Assurance Site Visit Form (in eValue)

Subject:
Evaluator:
Site:
Period:
Dates of Course/Rotation:
Course/Rotation: Quality Assurance
Form: Quality Assurance Evaluation of Site
1. Date of site visit (Question 1 of 20 - Mandatory)
2. Reason for visit (Question 2 of 20 - Mandatory)
Selection Option
New site
Routine/regular interval
Intervention
3. Type of visit (Question 3 of 20 - Mandatory) Selection Option On-site visit Phone visit
4. Participants to site visit
(Question 4 of 20 - Mandatory)
a. Other faculty or staff involved in site visit
b. Preceptors involved it site visit
 5. Has the preceptor or site previously provided practiced-based learning for students? (Question 5 of 20 - Mandatory) Selection Option
Yes
No
6. If yes, which of the following has experience in practiced-based learning? (Question 6 of 20)

Selection	Option					
Selection	Preceptor					
	Site					
	Both preceptor and site					
	Both preceptor and site					
7. Has th Pharmac		sed learning been for the UI Col	llege of			
Selection	Option					
	Yes					
	No					
	dditional comments? INFORMATION	(Question 9 of 20)				
10. SITE						
10. SITE (Question	INFORMATION		Yes	No	Partially	NA
10. SITE (Question Site Eval	INFORMATION a 10 of 20 - Mandatory uation Criteria		Yes	No	Partially	NA
10. SITE (Question Site Eval a. There learning	INFORMATION a 10 of 20 - Mandatory uation Criteria) lume and breadth for student	Yes	No	Partially	NA
10. SITE (Question Site Eval a. There learning b. The st	INFORMATION 10 of 20 - Mandatory uation Criteria is adequate patient vo tudent has access to pa) lume and breadth for student	Yes	No	Partially	NA
10. SITE (Question Site Eval a. There learning b. The st c. The st capabilit	INFORMATION 1 10 of 20 - Mandatory uation Criteria is adequate patient vo tudent has access to pa udent has access to a c ies) lume and breadth for student tient information	Yes	No	Partially	NA
10. SITE (Question Site Eval a. There learning b. The st c. The st capabilit d. The st e. There pharmac	INFORMATION 10 of 20 - Mandatory uation Criteria is adequate patient vo tudent has access to pa udent has access to a c ies tudent will need to brin is adequate space for) lume and breadth for student tient information omputer with Internet ng a personal laptop to site student involvement with ction with pharmacists, other	Yes	No	Partially	NA

g. The site administration and staff support student involvement at the site		
h. Activities, projects and assignments will fulfill learning objectives of the learning experience(s)		
i. Amount and quality of time spent with the student is appropriate		
j. Information in eValue has been reviewed		
k. Expectations of the preceptor and site have been discussed and are understood		
I. Student expectations and responsibilities are clear and are expressed to the student at the beginning of the experience		

11. How does the site communicate expectations and orient the student to the site? (*Question 11 of 20 - Mandatory*)

12. Have there been any issues with students either academically or with professionalism or soft skills? (*Question 12 of 20 - Mandatory*)

Selection	Option
	Yes
	No
	Some issues
	Not Applicable

13. Describe any student issues (Question 13 of 20, Confidential)

(Question 14 of 20)

14. What other Schools/Colleges of Pharmacy send students to the site on a regular basis?

(Question 15 of 20)

15. Additional projects and assignments that are required of the student (outside of UICOP course assignments):

Π

(Question 16 of 20 - Mandatory)

16. Site Visit Summary

(Question 17 of 20 - Mandatory, Confidential)					
	3 Years	Other (provide rationale)			
17. Recommended period until next site visit					
(Question 18 of 20, Confidential)					
18. Rationale if recommended period is less than THREE years					
19. Estimated date of next site visit (Question 19 of 20 - Mandatory)					
(Question 20 of 20, Confidential)					
20. Follow-up required by Professional Experience Program after visit					

Appendix B: APPE/IPPE Hospital and Community Student Evaluation of the Preceptor (in eValue)

Student	Cycle	Date
Preceptor	Site	
aroo Strongly	2 Disagroo Slightly	NA Not Applicable to the

- 6 Agree Strongly
- 3 Disagree Slightly2 Disagree Moderately
- 5 Agree Moderately4 Agree Slightly

1 - Disagree Strongly

NA - Not Applicable to the Rotation

For the statements below, please select the option that best reflects your degree of agreement with each statement using the above rating scale. Please provide comments for ratings on the high and low extremes of the scale.

This preceptor is interested in teaching this rotation	NA 1 2 3 4 5 6
This preceptor related to me as an individual	NA 1 2 3 4 5 6
This preceptor encouraged students to actively participate in discussions and problem-solving exercises	NA 1 2 3 4 5 6
Students were encouraged to use resource materials	NA 1 2 3 4 5 6
This preceptor described their approach to thinking about therapeutic problems	NA 1 2 3 4 5 6
This preceptor was readily available to answer questions and concerns	NA 1 2 3 4 5 6
Good direction and feedback were provided	NA 1 2 3 4 5 6
This preceptor is knowledgeable in their response to questions or their approach to therapy	NA 1 2 3 4 5 6
This preceptor evaluated me at the mid-point and end of the rotation	NA 1 2 3 4 5 6
This preceptor evaluated me at the end of the rotation in a manner which was helpful to me	NA 1 2 3 4 5 6
This preceptor served as a role model for a pharmacist practicing in this practice setting	NA 1 2 3 4 5 6
The goals and objectives of the rotation were outlined and/or explained at the beginning of the rotation	NA 1 2 3 4 5 6
Rotation activities were well organized and structured	NA 1 2 3 4 5 6

The preceptor discussed patient care and/or practice related issues with me an average of:

- \Box > 4 hours per day
- \square > 3 to 4 hours per day
- \square > 2 to 3 hours per day
- \Box > 1 to 2 hours per day
- 0.5 to 1 hour per day
- \Box < 0.5 hour per day

Overall, how would you rate this preceptor?

Excellent
Good
Fair
Poor

Please elaborate and give examples.

Appendix C: : APPE/IPPE Hospital and Community Student Evaluation of the Site (in eValue)

Preceptor	Site

6 - Agree Strongly

- 3 Disagree Slightly
- **NA** Not Applicable to the Rotation

- 5 Agree Moderately4 Agree Slightly
- 2 Disagree Moderately1 Disagree Strongly

For the statements below, please select the option that best reflects your degree of agreement with each statement using the above rating scale. Please provide comments for ratings on the high and low extremes of the scale.

I had adequate patient or guardian contact on this rotation to meet the learning objectives	NA 1 2 3 4 5 6
I had access to necessary patient information	NA 1 2 3 4 5 6
I had access to all necessary reference materials, either hard copy or via electronic means	NA 1 2 3 4 5 6
This rotation provided opportunities to interact with other health care professionals	NA 1 2 3 4 5 6
This rotation provided an environment (physical and philosophical) that facilitated my learning	NA 1 2 3 4 5 6
Others at the rotation site were receptive and willing to interact with me	NA 1 2 3 4 5 6
My verbal communication skills were enhanced on this rotation	NA 1 2 3 4 5 6
My written communication skills or documentation skills were enhanced on this rotation	NA 1 2 3 4 5 6
My clinical skills were enhanced on this rotation	NA 1 2 3 4 5 6
I was able to apply previously learned materials on this rotation	NA 1 2 3 4 5 6
I believe this experience will help me be a better pharmacist	NA 1 2 3 4 5 6

Overall, how would you rate this practice site?

Excellent
Good
Fair
Poor

Please elaborate and give examples.

How might this practice experience be improved?

Appendix D: IPPE Career Exploration Evaluation of the Site (in eValue)

Pre	cep	tor	

Site

Use the Following Scale to Indicate Your Agreement with the Following Statements

- 6 Agree Strongly
- 5 Agree Moderately
- 4 Agree Slightly
- 3 Disagree Slightly
- 2 Disagree Moderately
- 1 Disagree Strongly
- **NA** Not Applicable to the Rotation

The preceptor(s) at this site served as a role model for a pharmacist practicing in this practice setting.	NA 1 2 3 4 5 6			
This site provided an environment (physical and philosophical) that facilitated my learning.	NA 1 2 3 4 5 6			
Others at the site were receptive and willing to interact with me.	NA 123456			
This site provided opportunities to observe interactions amongst health care professionals.	NA 1 2 3 4 5 6			
Overall, how would you rate this practice experience?				
ExcellentGoodFairPoor				
Please elaborate and give examples.				
How might this practice experience be improved?				

Appendix E: Evaluation of Student on APPE Mid-Point and Final (in eValue)

APPE Assessment of Student Performance

Assessment Measurement		
1	Needs Significant Improvement	The student is not meeting the competency and substantial effort is needed in order to meet the competency. The student rarely performs the competency within expectations and requires constant guidance and supervision.
2	Needs Improvement	The student is developing skills in this competency; however some minor improvement(s) are needed in order to meet the competency. The student sometimes performs the competency within expectations and requires regular guidance and supervision.
3	Meets Expectation	The student has adequately demonstrated this competency. The student frequently performs the competency within expectations and requires minimal guidance and supervision from the preceptor.
4	Exceeds Expectation	The student has demonstrated excellence in this competency. The student consistently performs the competency above expectations and requires minimal guidance and supervision from the preceptor.
NO	Not Observed	The student has not had the opportunity to demonstrate this competency.

Key Element 1: Foundational Knowledge

- 1. Applies knowledge in foundational sciences (e.g. chemistry, anatomy, physiology, pharmacology, pharmaceutics, pharmacodynamics, pharmacokinetics) to solve healthcare problems.
- 2. Critically analyzes scientific literature related to both drugs and diseases.

Key Element 2: Patient Care

- 3. Collects and interprets patient information to formulate an evidence-based, patient-centered care plan.
- 4. Interviews patients in an organized manner utilizing a patient-centered approach.
- 5. Implements and documents patient-centered care plan.
- 6. Accounts for patients' health beliefs when creating patient care plans.
- 7. Monitors patient outcomes and adjusts care plan as needed.
- 8. Promotes health and wellness through prevention, intervention, and/or educational strategies to improve patient outcomes.
- 9. Demonstrates appropriate application of evidence-based protocols and guidelines when providing patient care.

10	-1 is -1 (Provide the set of
10.	Identifies and prioritizes actual and potential problems as they relate to this experiential site (e.g., patient care issues that arise in a clinical experience, challenges involved with conducting research, management issues).
11.	Defines goals applicable to this experiential site and identifies multiple strategies to achieve these goals.
12.	Recommends the most viable plan to achieve goals applicable to this experiential site and reflects on its outcome(s).
13.	Demonstrates initiative and creativity to identify and respond to opportunities and challenges.
14.	Analyzes patient population needs (e.g. cost, care, access, satisfaction) to guide patient-centered care services.
15.	Applies established processes, standards, and best practices related to safe medication use and distribution systems.
16.	Utilizes continuous quality improvement techniques to optimize the medication use process.
17.	Demonstrates the role of a pharmacist in managing human, financial, technological and/or physica resources.
18.	Advocates for patients' best interest.
Key	Element 4: Communication
19.	Utilizes effective techniques to provide education to others and assesses comprehension of audience.
20.	Provides education which contains the most current information relevant for the intended audience.
21.	Actively participates and engages as an interprofessional team member.
22.	Communicates in a manner that values team-based decision making and respects contributions from other areas of expertise.
23.	Demonstrates an attitude that is respectful of social determinants of health (e.g. culture, religion, health literacy, literacy, disabilities, and cognitive impairment.)
24.	Communicates with confidence, clarity, respect and empathy to establish rapport and build trustin relationships.
25.	Demonstrates effective written communication skills (e.g., drug information, patient care documentation, and provider or patient education materials).
Key	Element 5: Personal and Professional Development
26.	Approaches activities with a desire to learn.
27.	Recognizes their strengths and areas for growth and initiates strategies to enhance professional an personal development.
28.	Instills trust through professional presence (e.g. punctuality, reliability, attire, appropriate workplace behaviors).

30. Maintains confidentiality of protected information. Yes or No Response

Designation you would assign for the student's performance on rotation (Circle One): Honors Pass Fail Evaluation Type (Circle One): Midpoint Final

No

Were you the primary preceptor for this student? (Circle One) : Yes

Additional Student Performance Comments and Recommendations for Improvement:

Confidential Comments to Professional Experience Program Personnel:

Appendix F: Evaluation of Case Presentation (in eValue)

Student _____

Date _____

Please use the following criteria to assess case presentations given by the student.

4	Exceeds Expectation	Student had demonstrated excellence in this competency.
3	Meets Expectation	Student meets competency.
2	Needs Improvement	Student is developing skills in this competency; however, some minor improvement(s) are needed in order to meet the competency.
1	Needs Significant Improvement	Student is not meeting the competency and substantial effort is need in order to meet the competency.
NO (Not Observed)	Not Assessable	Not able to assess

For each item below, rate the student's performance using the above rating scale.

Case history (HPI or current clinical situation) clear and concise	NA 1 2 3 4
Past medical history (other conditions, their status, relevance to current situation) clear and concise	NA 1234
Medication history (complete list, accurate regimens, how patient actually uses) clear and concise	NA 1234
Knowledge of patient (describes more than chart knowledge of specifics of patient history, indication that patient was interviewed and student has collected additional information)	NA 1 2 3 4
Drug therapy problems identified and detailed (problem is labeled and described)	NA 1 2 3 4
Goals of therapy (goal for each condition under discussion is stated)	NA 1 2 3 4
Therapeutic alternatives given (for each condition/issue discussed, the student gave all reasonable choices for treatment)	NA 1234
Rational choices for therapeutic intervention (recommendation and rationale given for decision)	NA 1 2 3 4
Intervention plan (what was done or is planned to implement recommendations)	NA 1 2 3 4
Monitoring plan (parameters and intervals given)	NA 1 2 3 4
Follow-up schedule (interval and parameters to be assessed for next patient encounter)	NA 1 2 3 4
Overall quality of the information presented	NA 1 2 3 4

Appendix G: Evaluation of a Journal Article Presentation (in eValue)

Student ______

Date _____

Please use the following criteria to assess journal article presentations given by the student.

4	Exceeds Expectation	Student had demonstrated excellence in this competency.
3	Meets Expectation	Student meets competency.
2	Needs Improvement	Student is developing skills in this competency; however, some minor
	Needs improvement	improvement(s) are needed in order to meet the competency.
1	Needs Significant	Student is not meeting the competency and substantial effort is need in order
1	Improvement	to meet the competency.
NO (Not Observed)	Not Assessable	Not able to assess

For each item below, rate the student's performance using the above rating scale.

Stated the study objective in their own words.	NA 1 2 3 4
Described how the study objective and hypotheses are relevant to pharmacy practice	NA 1 2 3 4
Stated the study design and how it was relevant to the clinical setting in which the study was performed.	NA 1 2 3 4
Described the advantages, disadvantages, and limitations of the study design with respect to pharmacy practice.	NA 1 2 3 4
Described the patient/subject population studied, including how they were selected and adequacy of sample size.	NA 1 2 3 4
Described the study intervention, including all groups studied and details of the specific intervention in different groups if applicable.	NA 1 2 3 4
Listed the main outcome measures of the study and how they were analyzed.	NA 1 2 3 4
Explained how the major study endpoints are relevant to the population studied.	NA 1 2 3 4
Presented the main results of the study with comparison to the original hypotheses.	NA 1 2 3 4
Described the study conclusions as presented by the authors.	NA 1 2 3 4
Stated their evaluation and clinical significance of study results.	NA 1 2 3 4
Anticipated how results of the study might differ in the population of patients cared for in the rotation site.	NA 1 2 3 4
Identified limitations to applying the study results in the population of patients cared for in the rotation site.	NA 1 2 3 4

Appendix H: IPPE Career Exploration Preceptor Evaluation of Student (in eValue)

Student	Date
Preceptor	Site

EVALUATION RUBRIC

Needs Significant Improvement

Substantial effort is needed to meet the competency. The student rarely or never performs the competency within expectations. ---> The student's performance is far below the level needed for success in future practice experiences and/or as part of a healthcare team.

Needs Improvement

The student is developing skills in this competency; however, some minor improvement(s) are needed in order to meet the competency. The student sometimes performs the competency within expectations. --- > The student's performance is below the level needed for success in future practice experiences and/or as part of a healthcare team.

Meets Expectation

The student has adequately demonstrated this competency. The student frequently performs the competency within expectations. ---> The student's performance is at the level needed for success in future practice experiences and/or as part of a healthcare team.

Exceeds Expectation

The student has demonstrated excellence in this competency. The student consistently performs the competency above expectations. ---> The student's performance is above the level needed for success in future practice experiences and/or as part of a healthcare team.

COMMUNICATION

(Question 1 of 7 - Mandatory)

	Needs Significant Improvement	Needs Improvement	Meets Expectation	Exceeds Expectation	
--	-------------------------------------	----------------------	----------------------	------------------------	--

The student proactively contacted the preceptor, leaving adequate time to arrange the observation experience.	0	0	0	0
The student communicated respectfully and professionally when arranging the observation experience with the preceptor.	0	0	0	0
The student was respectful and appropriate in their interactions and communication with the preceptor, interprofessional team members, pharmacy personnel, and/or patients during the on-site observation experience.	C	C	C	0

.

Comments - Communication (Question 2 of 7)

PERSONAL AND PROFESSIONAL DEVELOPMENT

(Question 3 of 7 - Mandatory)

	Needs Significant Improvement	Needs Improvement	Meets Expectation	Exceeds Expectation
The student approached the experience with a desire to learn and demonstrated curiosity regarding the preceptor's pharmacy practice area.	o	0	0	o
The student's appearance was professional and in accordance with College of Pharmacy and practice site policies.	0	0	0	o

Comments - Personal and Professional Development (Question 4 of 7)



			7
	No	Yes	
Did the student complete their required 6 hours?	0	0	
Additional Comments (Question 6 of 7)			
			•
Confidential Comments to Professional Experien	ce Pro	ogram	Personnel (Question 7 of 7, Confidential)
			_
Review your answers in this evaluation. If you are Once submitted, evaluations are no longer availab			

Appendix I: IPPE Clinical Preceptor Evaluation of Student (in eValue)

Student	_ Date
Preceptor	Site

	Yes	No
Did the student complete their required hours?		
Was the student on time?		
Did the student exhibit professional dress attire?		
Did the student communicate clearly and professionally?		
Overall, did the student exhibit professionalism?		

Comments:

Appendix J: Continuing Professional Development Attendance Verification Form

Continuing Professional Development (CPD) Professional Service Activity Attendance Verification Form

- This form is required only for Professional Service experiences.

- You do not need to submit a form for Community Engagement nor Professional Leadership.
- Examples: health screening/fair, immunization clinic, medication education event, medication reviews
- Minimum of 20 hours of professional service required before December of P3 year.

Student Name(s):	Year (P1-P4):		
Completed By STUDENT	Completed By <u>PRECEPTOR</u>		
Activity Date(s):	Was the student on time? 🔲 Yes 🔲 No		
Site:	Did the student exhibit professional dress attire?		
Activity:	Did the student Communicate clearly and professionally?		
Number of Contact Hours:	Overall, did the student Yes No exhibit professionalism?		
Pharmacy Organization:	Additional Comments:		

Pharmacist Verification (nurse allowed if giving immunizations):

(Print Name)

(Signature)

(Today's Date)

Student Verification:

(Signature)

* Do not turn in this signed form until you have logged your Professional Service Activity hours in eValue.

Check this box to confirm. eValue > CPD Program> Case Logs > Log New Case

Return this form to:

Jennifer Seyfer, Director, Professional Experience Program The University of Iowa College of Pharmacy
180 S Grand Ave. 375 CPB Iowa City, IA 52242
Phone: 319-335-8835 |Email: Jennifer-seyfer@uiowa.edu



Appendix K: IPPE Community/Hospital Evaluation of Student Performance

IPPE Assessment of Student Performance

Asse	Assessment Measurement				
1	Needs Significant Improvement	The student is not meeting the competency and substantial effort is needed in order to meet the competency. The student rarely performs the competency within expectations and requires constant guidance and supervision. Must provide comments to indicate deficiencies .			
2	Needs Improvement	The student is developing skills in this competency; however, some minor improvement(s) are needed in order to meet the competency. The student sometimes performs the competency within expectations and requires regular guidance and supervision.			
3	Meets Expectation	The student has adequately demonstrated this competency. The student frequently performs the competency within expectations and requires minimal guidance and supervision from the preceptor.			
4	Exceeds Expectation	The student has demonstrated excellence in this competency. The student consistently performs the competency above expectations and requires minimal guidance and supervision from the preceptor. Must provide comments to justify rating .			
NO	Not Observed	The student has not had the opportunity to demonstrate this competency.			

Key Element 1: Foundational Knowledge

- I. Applies knowledge in foundational sciences (e.g. chemistry, anatomy, physiology, pharmacology, pharmaceutics, pharmacodynamics, pharmacokinetics) to solve healthcare problems.
- II. Critically analyzes scientific literature related to both drugs and diseases.

Key Element 2: Patient Care

- III. Collects and interprets patient information to formulate an evidence-based, patient-centered care plan.
- IV. Interviews patients in an organized manner utilizing a patient-centered approach.
- V. Promotes health and wellness through prevention, intervention, and/or educational strategies to improve patient outcomes.

Key Element 3: Leadership and Problem Solving

- VI. Identifies and prioritizes actual and potential problems as they relate to this experiential site (e.g., patient care issues that arise in a clinical experience, barriers to patient receiving care, management issues).
- VII. Demonstrates initiative and creativity to identify and respond to opportunities and challenges.
- VIII. Analyzes patient population needs (e.g. cost, care, access, satisfaction) to guide patient-centered care services.
- IX. Applies established processes, standards, and best practices related to safe medication use and distribution systems.

Х.	Utilizes continuous qua	ality improvement t	echniques to optimiz	e the medication use process.

XI. Describes the role of a pharmacist in managing human, financial, technological and/or physical resources.

XII. Advocates for patients' best interest.

Key Element 4: Communication

- XIII. Utilizes effective techniques to provide education to others and assesses comprehension of audience.
- XIV. Provides education which contains the most current information relevant for the intended audience.
- XV. Demonstrates an attitude that is respectful of social determinants of health (e.g. culture, religion, health literacy, literacy, disabilities, and cognitive impairment.)
- XVI. Communicates with confidence, clarity, respect and empathy to establish rapport and build trusting relationships.
- XVII. Demonstrates effective written communication skills (e.g., drug information, patient care documentation, and provider or patient education materials).

Key Element 5: Personal and Professional Development

XVIII. Approaches activities with a desire to learn.

- XIX. Recognizes their strengths and areas for growth and initiates strategies to enhance professional and personal development.
- XX. Instills trust through professional presence (e.g. punctuality, reliability, attire, appropriate workplace behaviors).

Final

- XXI. Adheres to legal and ethical standards of the profession. Yes or No Response
- XXII. Maintains confidentiality of protected information. Yes or No Response

Designation you would assign for the student's performance on rotation (Circle One) : Fail Pass

Evaluation Type (Circle One) : Midpoint

Were you the primary preceptor for this student? (Circle One) : Yes No

Please provide comments to support performance designation.

Confidential Comments to Professional Experience Program Personnel only

Appendix L: IPPE Community Learning Activities Checklist

IPPE Community Checklist 2023-24 PHAR 8207 Introduction to Community Pharmacy Practice

Student	Name:	

Preceptor Name: _____

Site Name/City & State:	Cycle Dates:	
Daily Worksheet of Professional Experiences To be completed by student DURING THE ROTATION CYCLE ar verified by preceptor and student on final page	nd Student Preceptor initials and initials dates at only if completion activity is of activity <u>NOT</u> completed (provide explanation n)	١.
AREA 1: The Community Environment		
 I. Orientation to experience A. Review goals and objectives for learning experience B. Review preceptor's expectations for the experience, including, b not limited to: Expected manner and dress Confidentiality of information, specifically HIPAA Policies and Procedures Telephone operation and rules Scheduling of student hours and obligations concerning absender the orient of the experience of the experience. 		
II. Orientation to pharmacy		
 A. Orientation to the philosophy and goals of pharmaceutical servic at the pharmacy B. Receive introductions to pharmacy personnel and discuss responsibilities of each person C. Participate in a guided tour of the pharmacy, noting the location the various departments, patient care area, equipment, supplies drug products, and reference materials D. Discuss pharmacy policies and procedures 	of	
AREA 2: Drug or product procurement		
I. Drug/product ordering and returns		
 A. Describe processes for obtaining drugs from authorized wholesa 1. Ordering 2. Invoices 3. Returns 4. Product availability issues/backorders 	alers	

II. Inventory control	-	
 A. Discuss importance of inventory control for the pharmacy B. Observe and differentiate techniques used for inventory control 		
III. Handling and storage	•	
A. Review process for receiving drugs from wholesaler		
1. Controls versus non-controls		
2. Refrigerated items		
3. Hazardous drugs		
IV. Recalls		
A. Discuss process for drug recalls		

AREA 3: Prescription receiving, interpretation and review, preparation, verification, dispensing, and counseling				
I. Prescription receiving				
 A. Describe the applicable rules, and exemptions, for receiving prescriptions in various formats 1. Electronic 2. Written 3. Verbal / telephone 4. Facsimile 5. Transfer 				
B. Discuss and understand the policies and procedures for accepting				
electronic, written, verbal, facsimile, or transfer prescriptions C. Review the technology used to facilitate the receipt of prescriptions and refill authorizations				
 D. Determine completeness and legality of prescription upon receipt and understand required components of a prescription 1. Name and address of patient 2. Date prescription was written 3. Medication name, strength, and quantity 4. Directions for administration 5. Name, address, signature, and DEA number of prescriber (when indicated) 				
 E. Understand the methods for handling prescription transfers Observe appropriate communication required for taking verbal transfer order Follows procedure for non-pharmacist taking verbal transfer order (up to preceptor's discretion) Obtain or provide the necessary information from or to the transferring pharmacy Accept or provide order efficiently and accurately Detect errors of omission Request appropriate clarification Document appropriately 				
F. Understand the method for handling orders from out-of-state prescribers				
II. Interpret and review appropriateness of prescription order prior to preparation				

 A. Discuss the philosophy and mechanism by which the pharmacist interprets and reviews new prescriptions (e.g. JCPP Pharmacists' Patient Care Process) 	
B. Describe methods to attempt to determine the intent of the	
prescriber (e.g. using ICD-10 codes when available)	
C. Interpret the abbreviations used in the transcribing of prescriptions	
 D. Recognize errors of omission and detect other errors which may have been made in the writing of the prescription 	
E. Know or be able to obtain the following information for the	
prescribed medication(s):	
1. Generic name if trade name is prescribed; or, trade name if	
generic name is prescribed	
2. Manufacturer(s) of the drug product	
3. Therapeutic dosage range	
4. Therapeutic use(s)	
5. Side effects	
6. Contraindications	
7. Drug-drug interactions, drug-disease, drug-laboratory test and	
drug-nutrient interactions	
8. Storage requirements	
9. Stability (expiration date)	
F. Describe ways to handle prescription order omissions or errors and	
how to document modifications or clarifications	
G. Review mechanisms to analyze the prescription order for legality	
H. Discuss which drugs are commonly abused and how to handle	
suspected or known prescription forgery or illegitimate prescribing	
I. Review prescription order for validity of prescriber (i.e. Physician,	
Dentist, Podiatrist, Veterinarian, Optometrist, Physician's assistant,	
Nurse Practitioner) J. Discuss DEA classifications of medications and further legal	
requirements of prescription orders and dispensing scheduled	
medications	
K. Observe how to check for quantity restrictions placed on prescribed	
medications by various third party payers or the DEA	
L. Observe and participate in complete prospective medication review	
1. Review patient's medication profile and collect information from	
the patient to check for:	
a. Állergies	
b. Drug-disease interactions (contraindications)	
c. Drug-drug interactions	
d. Duplication of pharmacological effect or side effects with	
current medications	
e. Medication appropriateness	
f. Appropriate dosage	
g. Appropriate administration	
h. Medication Adherence	
2. Assess patient/caregiver ability to both administer and comply	
with regimen	
3. Analyze the prescription order for safety to patient	

	1
4. Observe various methods for resolving medication related	
problems that arise from prospective medication review	
Observe communication with prescriber involving medication related problems	
6. Differentiate the significance of various computer generated	
messages and warnings, and observe how the pharmacist and	
pharmacy technician handle such warnings	
7. Examine methods used for documentation and review rationale	
behind documentation	
a. Discuss when documentation is appropriate	
 Discuss how and where to make documentation 	
III. Patient Medication Monitoring	
A. Become familiar with the patient medication record used to provide	
a profile of patient's drug therapy and medication history	
B. Describe the importance of the medication record system to the	
patient, pharmacist, and prescriber	
C. Demonstrate appropriate handling of confidential material in the	
medication record	
D. Use the patient profile record as one measure of the patient's	
compliance with the prescribed therapy	
E. Assist with or conduct patient interview for the establishment of a	
medication record (e.g. comprehensive medication review, med rec;	
level of participation up to preceptor's discretion)	
IV. Preparation and verification of the prescription order	
A. Hazardous drug procedures (USP 800)	
1. Review the site's policies and procedures related to handling of	
hazardous drugs	
2. Identify drug products considered hazardous per NIOSH list	
B. Drug product selection	
 Select the correct product and dosage form as noted on the 	
prescription	
2. For prescriptions written generically or permitting generic	
substitution, select a product regarded as meeting the	
specifications of the order	
Inspect product label for medication identification and for	
expiration date	
Inspect drug product for visible signs of decomposition or	
deterioration	
5. Perform proper technique when counting number of units and	
transferring the product to a dispensing container	
C. Extemporaneous compounding or reconstitution:	
1. Perform necessary calculations for each ingredient	
2. Select correct ingredients to fulfill prescription requirements	
3. Measure each ingredient accurately and mix ingredients	
appropriately	
D. Describe methods for resolving problems such as:	
1. Prescribed drug is not available or is backordered	
2. Prescribed drug is not in stock or number of dosage units in	
stock is not sufficient to fill complete prescription order	
E. Packaging the Medication	
	· · ·

	•
1. Select proper container according to:	
air)	
, ,	
0	
•	
•	
etc.)	
in the medication dispensing process	
in the medication dispensing process Discuss various systems that can be used for filing prescriptions for	
Discuss various systems that can be used for filing prescriptions for	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of Pharmacy Rules	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of Pharmacy Rules Differentiate regulations regarding filing of schedule and legend	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of Pharmacy Rules Differentiate regulations regarding filing of schedule and legend prescription orders	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of Pharmacy Rules Differentiate regulations regarding filing of schedule and legend prescription orders Discuss how potential or actual medication dispensing errors are	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of Pharmacy Rules Differentiate regulations regarding filing of schedule and legend prescription orders Discuss how potential or actual medication dispensing errors are identified, documented, reviewed, and communicated, if pertinent	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of Pharmacy Rules Differentiate regulations regarding filing of schedule and legend prescription orders Discuss how potential or actual medication dispensing errors are identified, documented, reviewed, and communicated, if pertinent Refilling medication orders	
Discuss various systems that can be used for filing prescriptions for legend and scheduled medications Determine how pharmacy retains records to comply with Board of Pharmacy Rules Differentiate regulations regarding filing of schedule and legend prescription orders Discuss how potential or actual medication dispensing errors are identified, documented, reviewed, and communicated, if pertinent Refilling medication orders Review the procedures and regulations concerning fill and refill of	
	 a. Legal requirements b. Physicochemical properties of drug (e.g. instability to light or air) c. Convenience to patient (e.g. non-safety caps upon patient request and authorization) d. When to dispense medication in original container Labeling the Prescription 1. List requirements for label information a. Legal requirements b. Information for appropriate utilization of medication by the patient 2. Place label on container knowing how to handle unusual containers such as ophthalmics, otics, and topical preparations 3. Place appropriate auxiliary labels on container (up to preceptor's discretion) Verification and methods of checking prior to dispensing 1. Review all procedures for completeness and accuracy, legality, safety to patient, and proper drug product, strength, and quantity 2. Utilize available technology to assist in error prevention 3. Review for correct labeling 4. Review notations for completeness and accuracy 5. Prepare any oral instructions and collect any written information to be given to patient upon presentation of medications 1. Determine if the prescription will be picked-up, mailed, or delivered 2. Determine what additional information is needed from the patient or patient's agent (i.e. insurance card, date of birth, allergies,

Tracking System Review pharmacy's policies on handling prescription legitimacy,		
Monitoring Program		
form or electronic Controlled Substance Ordering System (CSOS)		
medications in all schedules		
o o		
•		
	-prescription	products,
		producto
7. Storage of medication		
6. Action taken in the event of a missed dose		
5. Duration of therapy		
4. Side effects of medication		
bedtime)		
3. When to administer the medication (e.g. with food, morning,		
2. How to administer medication		
1. Therapeutic use of medication		
necessary supplement patient's knowledge with information on:		
medication (level of participation is up to preceptor's discretion). As		
regarding his or her knowledge of medication and appropriate use of		
		l
medication		
medication by referring to dates patient previously obtained the		
Review patient medication profile noting over or under utilization of		
limit for refills even if authorized refills remain)		
	medication Upon presentation of medication refill, question patient regarding side effects, efficacy, and compliance with drug regimen Know appropriate methods for refilling prescriptions in emergency situations Observe and discuss method for handling requests for return of prescription medications previously dispensed Discuss the impact of third-party payers on determination of prescription pricing, prior authorizations, formulary, quantity of medication dispensed and limitations on frequency of filling Patient counseling Collect necessary information from patient to complete patient assessment Discuss legal requirements for counseling Observe and participate in counseling patient/patient's agent regarding his or her knowledge of medication and appropriate use of medication (level of participation is up to preceptor's discretion). As necessary supplement patient's knowledge with information on: 1. Therapeutic use of medication 2. How to administer medication 3. When to administer the medication (e.g. with food, morning, bedtime) 4. Side effects of medication 5. Duration of therapy 6. Action taken in the event of a missed dose 7. Storage of medication 8. Question patient concerning an update of profile information (e.g. drug allergies, other medication use, disease-state information) 9. Inform patient of refill status of prescription A3: Special P	medication upon presentation of medication refill, question patient regarding side effects, efficacy, and compliance with drug regimen Know appropriate methods for refilling prescriptions in emergency situations Observe and discuss method for handling requests for return of prescription medications previously dispensed Discuss the impact of third-party payers on determination of prescription pricing, prior authorizations, formulary, quantity of medication dispensed and limitations on frequency of filling Patient counseling Collect necessary information from patient to complete patient assessment Discuss legal requirements for counseling Observe and participate in counseling patient/patient's agent regarding his or her knowledge of medication and appropriate use of medication (level of participation is up to preceptor's discretion). As necessary supplement patients knowledge with information on: 1. Therapeutic use of medication 2. How to administer medication 3. When to administer the medication (e.g. with food, morning, bedtime) 4. Side effects of medication 5. Duration of therapy 6. Action taken in the event of a missed dose 7. Storage of medication 8. Question patient concerning an update of profile information (e.g. drug allergies, other medication question

Α.	Differentiate between over-the-counter and behind-the-counter	
	products	
В.	Utilize references to collect information on non-prescription	
	medication with regards to:	
	1. Therapeutic activity	
	 Appropriate dosage Side effects 	
	4. Contraindications	
<u> </u>	Collect medications and relevant medical history for patient	
0.	presenting with a non-prescription, self-care medication request or	
	question	
III Ir	nmunizations (if applicable)	
	Discuss pharmacists' authority to order and administer vaccinations	
73.	1. Vaccines which may be ordered or administered	
	2. Age restrictions	
	3. Delegation of vaccine administration	
B.	Discuss policies and procedures for infection control and	
	prevention of needlesticks	
C.	Prior to vaccine administration, observe or participate in:	
	1. Review the statewide immunization registry	
	2. Review of pertinent patient information and vaccine	
	questionnaire	
	3. Discussion of risks and benefits associated with vaccination	
	4. Vaccine preparation following manufacturer's instructions and	
	sterile technique (up to preceptor's discretion)	
D.	Observe or participate in vaccine administration (up to preceptor's	
	discretion)	
	Document and report vaccination as applicable	
F.	Discuss management and reporting of vaccine adverse events	
	ourable Medical Equipment (if applicable)	
Α.	Become familiar with durable medical equipment (DME) supply and	
	therapeutic indications for such equipment	
	Review rental, sales, and service policies regarding DME	
C.		
	other specialty products in stock (e.g. diabetic supplies, nebulizers,	
	compression socks, walking aids, etc.)	
	A 4: Related Professional Activities rug information and literature evaluation	
	Become familiar with the reference texts, electronic references and	
∧.	other materials available at the pharmacy	
В.	Demonstrate the proper use of the materials for the delivery of	
D.	pharmaceutical services and information	
C.	Be able to locate and accurately convey pertinent information in	
0.	response to requests by patients or health professionals	
П	Discuss medical reporting forms and programs (e.g. USP-ISMP	
	Medication Errors Reporting Program, FDA MedWatch)	
II. Re	egulatory bodies and licensing requirements	
	Know the regulatory agencies which must license the pharmacy	
	and the inspection procedures utilized	
L		

B. Be familiar with other licenses or permits required of the pharmacy and the procedures to obtain such licenses or permits Image: Constraint of the pharmacy and the procedures to obtain such licenses or permits C. Review your malpractice insurance policy, its limitations, its coverage, and procedures for claims Image: Constraint of the pharmacy and the procedures for claims III. Professional involvement and professional relationships A. A. Observe and discuss how to develop and maintain working relationships with other health professionals Image: Constraint of the pharmacy and activities including: B. Discuss professional education and activities including: Image: Constraint of the pharmacy and inclusion activities including: C. Review the importance of professional association membership Image: Constraint of the pharmacy and professional stature D. List the merits of community and civic involvement on the pharmacist's community and professional stature Image: Constraint of the pharmacy assignment designated by preceptor. (Preceptor to initial box to the right when completed) Preceptor Verification I verify that the above learning activities have been completed by the student pharmacist durin experience.	
C. Review your malpractice insurance policy, its limitations, its coverage, and procedures for claims III. Professional involvement and professional relationships A. Observe and discuss how to develop and maintain working relationships with other health professionals III. Professional education and activities including: B. Discuss professional education and activities 2 Professional organizational or association activities 3 In-service education 2 C. Review the importance of professional association membership 2 D. List the merits of community and civic involvement on the pharmacist's community and professional stature 2 AREA 5: Mock Pharmacy Inspection and Final Assignment 2 Student completed the Mock Pharmacy Inspection Assignment or alternate assignment designated by preceptor. (Preceptor to initial box to the right when completed) Preceptor Initial box to the right when completed)	
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I verify that the above learning activities have been completed by the student pharmacist durin	itials
	g this
Signature: Date:	
Preceptor Comments:	

I have completed the above learning activities during this experience.

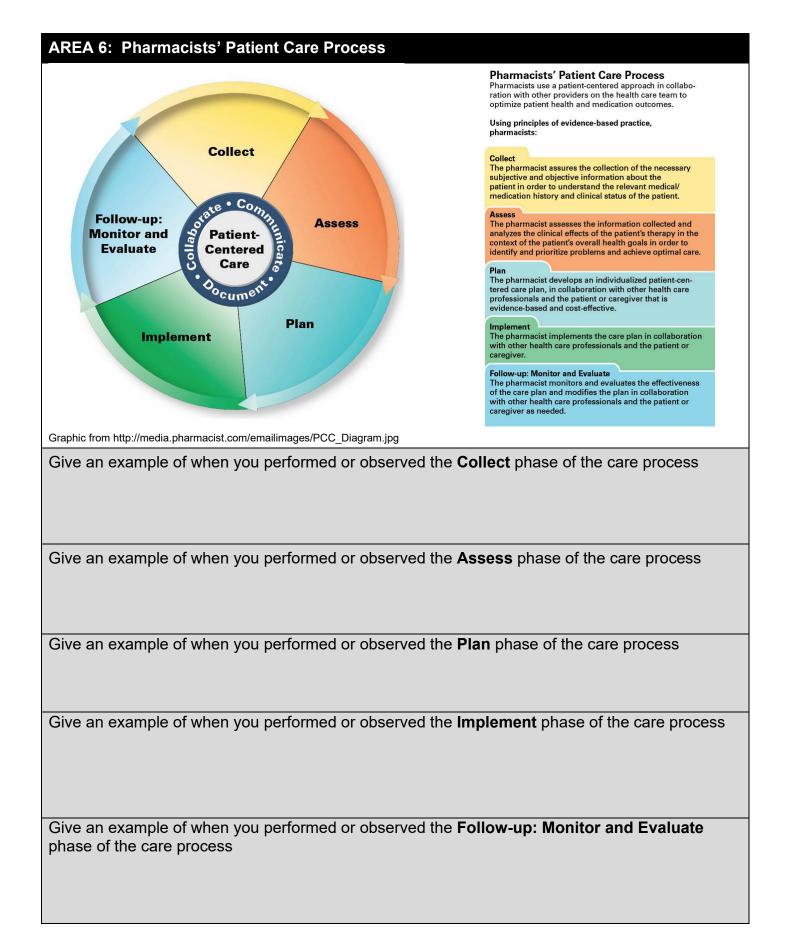
Signature:

Date:____

Student must complete examples of the Pharmacists' Patient Care Process on page 8

Submit final assignment of the pre- and post-rotation concept map of the medication use system and short answer response in E*Value™ <u>after</u> final discussion

Submit completed checklist to the PEP Office in 375 CPB within one week after rotation ends. Checklists may be dropped off in person; mailed to Colleen Gross-Advani, Professional Experience Program, College of Pharmacy, 180 S. Grand Avenue, 375C-1 CPB, Iowa City, IA 52242-1112; or scanned and emailed to <u>colleen-gross-advani@uiowa.edu</u>.



Appendix M: IPPE Community Mock Pharmacy Inspection Instructions for Completing the Mock Pharmacy Inspection

Goal: The goal of this exercise is to assist the student in understanding and application of state pharmacy board laws and rules that pertain to Community Pharmacy Practice. It is <u>NOT</u> the goal of this assignment to be punitive to the pharmacy. This worksheet will not be shared with University of Iowa College of Pharmacy Faculty or Staff.

Directions for Completion:

- 1. The student will serve the role as the pharmacy inspector/compliance officer and will conduct a review of the pharmacy utilizing the worksheet questions below.
- 2. Although pharmacy board inspections are typically unannounced, it is up the discretion of the primary preceptor when the mock pharmacy inspection will take place. The student should not disrupt the pharmacy workflow to complete this exercise.
- 3. The primary preceptor will direct the student as to which staff to utilize to help answer the questions. Pharmacists, interns, technicians, or support staff or a combination of staff may be utilized to aid the student in completing the mock inspection.
- 4. The student will complete the Mock Pharmacy Inspection worksheet by inquiring with staff and/or reviewing documents as deemed appropriate by the preceptor.
- 5. The preceptor will verify that the assignment was completed by initialing on the IPPE Community Checklist under Area 5. This worksheet is <u>NOT</u> to be turned in to University of Iowa College of Pharmacy Faculty or Staff.

Resources:

- This Mock Pharmacy Inspection was created using rules in the Iowa Administration Code Pharmacy Board [657], which can be found online at: <u>https://www.legis.iowa.gov/law/administrativeRules/chapters?agency=657</u>
- Additional Rules and Regulations pertaining to Hazardous Drugs can be found in the United States Pharmacopeia (USP) General Chapter 800 found online at: <u>https://www.usp.org/compounding/general-chapter-hazardous-drugs-handling-healthcare</u>

Items and information utilized to create the inspection form were used with permission from the Iowa Board of Pharmacy Executive Director, Andrew Funk.

Mock Pharmacy Inspection

Inspection Date:	Inspection completed with: (select all that	at apply)			
	Charge	ge			
	\Box Staff Pharmacist \Box Technician \Box Intern \Box Support Staff \Box				
	Other				
Locate the Pharmacy	Locate the Pharmacy CSA #: Yes	Locate the Pharmacist in			
License #:	\Box No CSA Date Expired: \Box Yes \Box	Charge License #: 🗆 Yes			
\Box Yes \Box No	No	\Box No			
AVE # Prescriptions/Week:	Number of Pharmacist Hrs Per Week:	Number of Intern Hours Per			
		Week:			
Number of Tech Hours Per	Number of Pharmacy Support	Annual Controlled			
Week:	Personnel Hrs per Week:	Substance Inventory			
		Conducted:			
		\Box Yes \Box No			

Business Activities/Practices (check all that apply):

□ General Dispensing □ Controlled Substance Dispensing □ Pseudoephedrine Sales □ OTC Sales
□ Unit Dose/Med Paks □ Delivery/Mail Outs □ Compounding □ Medication Therapy Management
🗆 Statewide Protocol – Naloxone 🛛 Statewide Protocol – Immunizations 🖓 Statewide Protocol - Nicotine
□ Technician Product Verification □ Collaborative Practice Agreements □ Other:

C = CompliantD = DeficientNA = Does Not Apply to this Licensee/Registrant#QuestionCD

#	Question	С	D	NA
1	Pharmacy Area contains 1) refrigerator with thermometer measuring within range 36-46 degrees F (2-8 degrees C) and record of minimum daily verification, 2) sink in sanitary condition with hot and cold running water, 4) secure barrier, 5) clean and orderly workspaces and drug storage, 6) equipment in sanitary condition and in good working order, 7) proper temperature/humidity for storage of drugs 657.8.5 Environment and equipment requirements.			
2	Drugs and devices on dispensing shelves are: 1) stored in a manner that protects their identify and integrity, 2) properly labeled with an expiration date, and 3) not expired. <i>IAC 657.8.7 Procurement, storage, and recall of drugs and devices.</i>			
3	Pharmacy maintains supplier invoices of prescription drugs upon which the actual date of receipt of the drugs by the pharmacist or other responsible individual is clearly labeled IAC 657.8.7 Procurement, storage, and recall of drugs and devices.			
4	License/registration: 1) For pharmacy is current and visible to the public, 2) For each pharmacist, wall license with current renewal card is current and visible to public, 3) For each Tech or Pharmacy Support Personnel, registration certificate is available in the pharmacy			
	IAC 657.8.4 Pharmacist identification and staff logs and 155a.35 Pharmacy license			

5	Notice stating, Iowa law requires the pharmacist to discuss with the patient any prescriptions dispensed to the patient that are new or a change in drug therapy, is posted in every prescription pickup area, including every drive- through pick-up lane.		
	IAC 657.6.14 Patient counseling and instruction		
6	Records are 1) maintained for two years, 2) those within one year are kept in the pharmacy department (unless digital copy is immediately available for non-controlled substances), 3) maintained in a secure location, retrievable within 72 hours		
	IAC 657.6.16 Records		
7	Transfer of prescriptions: 1) for controlled substances, is completed between pharmacists or interns, 2) for non-controlled substances, completed by pharmacist, intern, or certified pharmacy technician, 3) via fax only after direct communication between authorized individuals, 4) contain all the required information for transfer in subrule 6.9(5) <i>Record of transfer out</i> & subrule 6.9(7) <i>Record of transfer received</i>		
	IAC 657.6.9 Transfer of prescription		
8	Continuous Quality Improvement (CQI) program is in place and includes: 1) documentation of errors that reach the patient, 2) a description of the event, 3) date and time of event, 4) identification of person who discovered the event, 5) identification of the person reporting and reviewing the event, and 6) recommendations for changes to pharmacy system		
	IAC 657.8.26 Continuous quality improvement program.		
9	Pseudoephedrine product purchase are recorded in the PSE Tracking System		
	IAC 657.10.34 Dispensing products containing ephedrine, pseudoephedrine, or phenylpropanolamine without a prescription		
10	Perpetual Inventory 1) are maintained in a manual or electronic record format, 2) changes are documented and reported, 3) on-hand counts of selected CIIs match the perpetual inventory values, 4) CII inventory is reconciled at least annually, 5) records are maintained at the registered location for a period of two years		
	IAC 657.10.18 Schedule II perpetual inventory		
11	Annual controlled substance inventory 1) is taken within 372 days of previous inventory, 2) all controlled substances have been inventoried, including PSE products and products prepared by the pharmacy, but not yet delivered to patients, 3) responsible individual conducting the inventory has signed the inventory, 4) date and time (open/close) of inventory		
	IAC 657.10.19 Physical count and record of inventory		
12	Changes on C-II prescriptions are NOT made for, 1) prescribers name, 2) patients, name, 3) "Do Not Fill Before" date, or 4) the controlled substance		
	IAC 657.10.29 Schedule II – Issuing multiple prescriptions and 657.10.30 Schedule II—changes to a prescription.		

13	Partially filled CII prescriptions are properly filled and executed. 1) Insufficient quantities are supplied to the patient within 72 hours of the original fill. 2) Patient or prescriber requests for partial fills: remaining portion of partial fill can be dispensed up to 30 days from the date the prescription was issued for no more than the original quantity.		
	IAC 657.10.27 Schedule II prescriptions – partial filling		
14	Multiple C-II prescriptions issued on the same date contain, 1) the authorized fill date and 2) do not exceed a 90-day supply.		
	IAC 657.10.29 Schedule II – issuing multiple prescriptions		
15	Accountability of CIII-V medications by one or more of the board approved measures: 1) perpetual log, may be electronic; 2) documented audit and reconciliation of all controlled substances at least every 6 months; or 3) documented cycle counts at least every 90 days with identified discrepancies investigated and documented		
	IAC 657.10.20 Schedule III through V accountability		
16	Vaccine Administration: 1) Documentation of initial training, life support and CE for each authorized pharmacist/technician/intern is available for inspection, 2) Statewide immunization registry is consulted prior vaccine administration, 3) vaccine administration is reported to the registry and to the patient's PCP, if known, 4) pharmacy maintains sufficient quantity of non-expired emergency supplies as identified in the vaccine administration protocol		
	Iowa Code 155A.46; SWP		
17	Naloxone Statewide Protocol: 1) documentation of one hour of ACPE accredited CE on subject for each pharmacist that dispenses, 2) eligibility is assessed by pharmacist, 3) purchaser is trained by the pharmacist, 4) the product is labeled – not covering the expiration date, 5) dispensing reported to the Iowa Prescription Monitoring Program and the recipients primary health care provider (if applicable), 6) records are maintained for 2 years		
	<i>IAC 657.39.7 Opioid antagonist dispensing by pharmacist—standing order; SWP</i>		
18	Med Paks: 1) preserve and protect integrity/identify of drugs, 2) are free of extraneous matter, 3) reusable containers are cleaned and used ONLY for the same patient, 4) no more than 1 month is dispensed at one time, 5) drugs returned from med paks are NOT returned to pharmacy stock		
	IAC 657.22.5 Patient med paks		
19	Med Pak beyond use date does not exceed 60 days from date of preparation or shortest manufacturer exp date-whichever is shorter		
	IAC 657.22.5 Patient med paks		
20	Med Pak labeling includes 1) Patient name, 2) unique ID for the patient med pack, 3) RX #'s for each drug, 4) drug name, strength, dosage form, quantity, directions for use, and prescriber for each drug product, 5) preparation date, 6) beyond-use date, 7) pharmacy name, address, phone #, and 8) responsible RPh identification		

	IAC 657.22.5 Patient med paks	
21	Med Pak record keeping includes 1) patient name and address, 2) RX #'s for each drug product contained therein, 3) med pak unique ID, 4) preparation date, 5) beyond-use date, 6) special labeling instructions, and 7) RPh identification	
	IAC 657.22.5 Patient med paks	
22	Pharmacy has completed and documented an Assessment of Risk (AOR) for all Hazardous Drugs (HDs) it handles which includes: 1) type of HDs, 2) dosage form, 3) risk of exposure, 4) packaging, 5) manipulation	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 2	
23	AOR documents alternative containment strategies/work practices to minimize occupational exposure and identifies Personal Protective Equipment (PPE) to be used	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 2	
24	AOR for HDs is reviewed and documented at least every 12 months	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 2	
25	A designated area is available for HD receipt/unpacking and HD storage	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 5	
26	HDs are stored: 1) in a manner to prevent breakage/spillage if the container falls, 2) off the floor, 3) within regular inventory if authorized by AOR and policy	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 5	
27	Appropriate PPE per AOR, including chemotherapy gloves, are worn when HDs are unpacked	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 10	
28	All areas where HDs are handled and all reusable equipment/devices (i.e. counting trays) are deactivated, decontaminated, and cleaned	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 15	
29	A spill kit is readily available in all areas where HDs are routinely handled	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 16	
30	Training pertinent to HDs includes: 1) overview of HD list and risks, 2) review of SOPs for HD handling, 3) proper use of PPE, equipment, and devices, 4) response to know/suspected HD exposure, 5) spill management, 6) labeling, 7) transport, 8) storage, 9) disposal, 10) use of Safety Data Sheets	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 9	
31	Competency in HD handling is reassessed every 12 months	
	IAC 657.8.5 Environment and equipment requirements & USP 800, Section 9	

IAC = Iowa Administrative CodeUSP = United State PharmacopeiaHD = Hazardous DrugsAOR = Assessment of Risk

Appendix N: IPPE Hospital Learning Activities Checklist

IPPE Hospital Checklist 2023-24

PHAR 8209 Introduction to Hospital Pharmacy Practice

Student Name:

Preceptor Name: _____

Site Name/City & State:

Cycle Dates: _____

*** Students must write out answers in the gray-shaded cells ***

Daily Worksheet of Professional Experiences To be completed by student DURING THE ROTATION CYCLE and verified by preceptor and student on final page	Student initials and dates at completion of activity	Preceptor initials only if activity is <u>NOT</u> completed (provide explanation)
AREA 1: The Hospital Environment	r -	
I. Orientation to experience		
A. Review goals and objectives for the learning experience		
B. Review preceptor's expectations for the experience, including, but not limited to:		
 Expected manner and dress Confidentiality of information, specifically HIPAA Policies and Procedures Telephone operation and rules Scheduling of student hours and obligations concerning absence or tardiness 		
II. Orientation to hospital		
A. Orientation to the philosophy of institutional services and patient needs		
B. Brief overview regarding institutional ownership and management		
C. Review the interrelationship of the various departments and levels of personnel		
D. Review the duties, responsibilities, and qualifications of the respective members		
E. Discussion of the function and structure of the various institutional committees		
III. How many beds are available at your hospital?		
 IV. Orientation to pharmacy A. Orientation to the philosophy and goals of pharmaceutical service at the institution B. Receive introduction to pharmacy personnel and discuss responsibilities of each person C. Discuss organizational structure 		

 D. Discuss overview of pharmaceutical services offered within the institution E. Observe the pharmacy department's involvement in training programs, committees, etc. (within and outside the institution) F. Participate in a guided tour of the pharmacy, noting dispensing areas, manufacturing, storage, records, etc. G. Receive introduction to the pharmacy's policies and procedures 		
I. Electronic Medical Record (EMR)		
A. Specify the EMR system the hospital uses		
B. List at least 3 types of information that are available in the EMR?	1. 2. 3.	
II. Prescriber order entry A. Observe prescriber order entry		
III. Medication Order Verification		
A. Observe the receiving, interpreting, and evaluating medication orders		
1.Observe the normal procedure/workflow for receiving medication orders (e.g. tube systems, 'runners', STAT orders)		
2. Discuss hospital policies regarding prescribing authority of physicians and other healthcare professionals		
 Observe the pharmacist in verification of prescribed medication (verbal orders and written orders) 		
a. Check for correct dosage, rate, and frequencyb. Screen for drug allergies		
c.Check for adverse drug reactions		
d. Screen for drug interactionse. Screen for therapeutic duplications		
4. Observe appropriate communication between pharmacist and prescriber when medication order is deemed inappropriate		
B. Discuss the importance of quickly and accurately retrieving drug information and formulating an appropriate response to all levels of health care providers (e.g. administration vs. physicians vs. nursing personal) and patients		
C. Observe how formularies and non-formulary medication requests affect practice		
D. Define the rationale behind automatic stop orders		
IV.Medication Preparation		

A. Describe the process for preparing medication once the order is deemed appropriate	
1. Proper selection of prescribed medication	
2. Appropriate labeling for inpatient dispensing	
3. Charging and crediting medication	
4. Verification of preparation of medication	
5. Record keeping and dispensing of prescriptions	
B. Observe and/or participate in preparation of medication order	
1. Compounded medications (if applicable)	
2. Parenteral and sterile products	
a. Review of aseptic technique and required equipment with special attention to USP 797 Guidelines)	
b. Review of information sources on sterility vs. stability	
C. Participate in unit dose preparation	
D. Observe and/or participate in quality control measures in medication preparation	
V. Medication Distribution	
A. Describe the distribution systems used in the practice setting	
B. Specify the automated drug distribution system your site uses	
	1.
	2.
C. List at least 3 advantages of an automated drug distribution system	2.
	3.
D. Observe the use of the medication administration schedule and methods of delivery of medications to patient	
E. Participate if possible, in the inspection of medication on nursing units to include regular stock, emergency stock, and controlled drugs and appreciate the method used to record such inspection, including verification of accurate, automated dispensing equipment	
F. Review the process for after-hours dispensing (e.g., emergency kits, on-call pharmacist, night drug cabinet) if relevant to institution	
G. Review the procedures for collecting and returning medications (e.g. unused, partially used, expired, and/or FDA-recalled medications)	
VI. Medication Reconciliation	
A. Observe & participate in the medication reconciliation process	
 B. Describe the meaning of medication reconciliation (including benefits and challenges), and the role of governing/accrediting bodies in the process 	
C. Discuss the role each healthcare provider plays in medication reconciliation and the pros/cons of pharmacist participation	

VII.	Medication Reconciliations YOU completed: Week 1: Week 2: Week 3:		
	(some sites may not permit you to complete med recs, so recording 0 is okay if you udents completing IPPE Hospital Longitudinal at UIHC:		
	Yeek 4: Week 5: Week 6: Week 7 Week 8 Week 10 Week 11 Week 12 Week 12 Week 12		_
	Yeek 10: Week 11: Week 12: Week 13 Week 14	·	
VII.	I. Medication Counseling		
	A. Observe the role of medication education and counseling in the hospital setting		
	B. Observe and participate in medication education and discharge counseling		
A	REA 3: Controlled Substances and Special Products		
I.	Observe processes involving controlled drugs in institutional pharmacy setting		
	A. Differentiate between schedules of various drugs regarding ordering procedures and storage requirements (nursing unit and pharmacy)		
	B. Observe use of nursing audit records and disposition records		
	C. Discuss the process for abandoned controlled substances (discharge, discontinued, and deceased patient)		
II.	Describe your experience at the site with sterile products and the application of USP 797		
III.	Observe and discuss procedures for investigational products (if applicable) including:		
	A. Control methods		
	B. Record keeping		
	C. Consent documents		
	D. Responsibility of pharmacist and investigator		
A	REA 4: Related Professional Activities		
I.	Discuss purpose, function and organization of pharmacy and therapeutics committee and responsibility of pharmacist on such committee		
II.	Review operation of hospital formulary system including selection and deletion procedure for medications and procedures for non-formulary requests		
III.	Medication Formulary		
	A. Does your site utilize a formulary?	Yes	No
	B. How strict or lax is the formulary? Describe any variations from the formulary you observed?		
		1.	
	C. List 2-3 factors that are considered when adding a drug to the	2.	
	formulary	2.	
		3.	

IV.	Assess the role of interdisciplinary care and pharmacist's role in interdisciplinary care teams and committees including:			
	A. Educational Activities (e.g. newsletter, bulletin board, in-service programs)			
	B. Pharmacists role in interdisciplinary care teams and/or committees			
	C. Challenges encountered during interdisciplinary involvement			
	e. Chanenges checantered during interdisciplinary involvement	1.		
V.	Describe at least 2 clinical services you participated in or observed (medication reconciliation, discharge counseling, observing clinical/surgical procedures, etc.)	2.		
VI.	Describe any other automation or high-tech device/processes you witnessed at your site			
VII.	Discuss professional education and activities including:			
, 11.	A. Continuing education activities			
	B. Professional organizational or association activities			
	C. In-service education			
VIII.	Examine medical reporting forms and programs (e.g. USP-ISMP Medication Errors Reporting Program, FDA MedWatch)			
ARF	A 5: DI Request and Final Assignment			
	Student completed at least one drug information request using UICOP DI question format or format provided by preceptor (<i>Preceptor to initial box to the right when completed</i>)			
	eptor Verification fy that the above learning activities have been completed by the studen	t pharmacist during th	is experience.	
Signa	ture: Date:			
Preceptor Comments:				
Student Verification I have completed the above learning activities during this experience.				
Signa	ture: Date:			
Student must complete examples of the Pharmacists' Patient Care Process on page 6				
	nit final assignment of the pre- and post-rotation concept map of the me onse in E*Value™ <u>after</u> final discussion	dication use system ar	nd short answer	

Submit completed checklist to the PEP Office in 375 CPB within one week after rotation ends. Checklists may be dropped off in person; mailed to Colleen Gross-Advani, Professional Experience Program, College of Pharmacy, 180 S. Grand Avenue, 375C-1 CPB, Iowa City, IA 52242-1112; or scanned and emailed to <u>colleen-gross-advani@uiowa.edu</u>.

