Patient Care Services

- Transitions of care coordination with affiliated hospital (MercyOne Dubuque Medical Center) including medication reconciliation support, patient education, and discharge follow-up calls
- Inpatient Psychiatric Unit services
- Inpatient and Outpatient Diabetes Education
- Participate in the MercyOne Collaborative Heart Failure Team and Interdisciplinary Diabetes Program
- Medication Therapy Management
  - Ingenio/Amerigroup
  - OutcomesMTM
- Immunizations within pharmacy and community outreach
- Medication Synchronization

Additional Opportunities

- Participate in professional associations
- Participate in organization committees and meetings
- Collaboration with inpatient pharmacy, hospital staff, and clinic staff
- Hospice Care
- Long-term care/consulting pharmacy services
- Mobile Medical Unit
- Collaboration with Medication Assisted Treatment (MAT) Clinic
- Compliance Packaging
- Naloxone Dispensing

Practice Site Features

- Primary community residency practice site located within the hospital at MercyOne Dubuque Medical Center Pharmacy
- Other practice sites located within Medical Associates physician clinics
- Emphasis on community pharmacy projects integrated within health systems
- Five community practice settings and one long term care pharmacy within the MercyOne Pharmacy system
  - Each pharmacy is unique and provides a variety of pharmaceutical services specific for their patient population
- Member of Iowa Community Pharmacy Enhanced Services Network (CPESN)
- Flip the Pharmacy (FiP) participant

Preceptors:

- Rachel Otting, PharmD
  rachel.otting@mercyhealth.com
- Amanda Powers, PharmD
  powersa@mercyhealth.com
- Jessica Smith, PharmD, MPH
  smiljesl@mercyhealth.com
- Stevie Veach, PharmD, BCACP
  stevie.veach@mercyhealth.com

2023-2024 Resident:

- Christy Nguyen, PharmD
  christy.nguyen@mercyhealth.com