

The PGY1 Community-based Pharmacy Residency Program offered by The Department of Pharmacy Practice and Science at The University of Iowa College of Pharmacy is designed to assist graduate pharmacists in developing specialized clinical skills in the community pharmacy setting. Established in 1997, the residency is a collaboration of the College and innovative practice sites, and longest continually accredited community residency in nation.

### Residency Purpose Statement

The goal of The University of Iowa College of Pharmacy PGY-1 Community-based Pharmacy Residency is to develop necessary skills within the resident pharmacist to: 1) apply advanced practice skills to provide patient care in the community; 2) develop, implement, sustain or enhance pharmacist-provided patient care services; 3) appreciate, participate in, and develop leadership strategies to facilitate the process of practice and professional improvement through education and mentorship.

### Duration

Residency is 12 consecutive months, beginning last week of June.

### Components

- Provision of Patient Care: MTM, immunizations, health and wellness, disease state education and management, transitions of care, and many other site-specific services
- Teaching Program: Pharmacy Educator Preparation Program for Residents (PEPPR)
- Variety of teaching opportunities at pharmacy practice site and College of Pharmacy
- Residency project advised by College of Pharmacy research faculty
- Peer writing group facilitated by College faculty to meet project milestones
- Present residency project at local, state, and national venues
- Mentored by and network with local, state, and national leaders in the profession
- Encouraged involvement in state and national pharmacy associations
- Monthly residency meetings with co-residents, program director and program faculty

### Accreditation

Postgraduate Year One (PGY1) Community-based Pharmacy Residency Program accredited by ASHP in partnership with APhA. Re-accredited 2021.

### Benefits

Current resident benefits include salary stipend, travel/professional development stipend, health and dental insurance, nine paid holidays, and twelve paid time-off days annually.

### Contact Information

To obtain information, write, call or e-mail:

Stevie Veach, PharmD, BCACP  
Director, PGY1 Community-based Pharmacy Residency  
180 South Grand Ave | 330A Pharmacy Building  
Iowa City, IA 52242-1112  
Phone: 319-384-4570 | e-mail: [stevie-veach@uiowa.edu](mailto:stevie-veach@uiowa.edu)  
Website: <https://pharmacy.uiowa.edu/residency/community>

### Application

Please apply using the Pharmacy Online Centralized Application Service (PhORCAS). Application requirements: 3 references, letter of intent, curriculum vitae and College of Pharmacy transcript. Will participate in the ASHP Resident Matching Program.

### Application Timetable

**Application Deadline: January 5.** Later applications may be considered.

My confidence in myself and my clinical skills has grown leaps and bounds over the course of the year. Something else that has been satisfying has been the opportunity to grow my professional network.

~ Brianna Hostert, 2019-2020 Resident, Greenwood Pharmacy

**Why complete a community-based residency at The University of Iowa?**

- First multi-site community residency accredited by ASHP/APhA
- Iowa is known for its innovation in community pharmacy practice and track record of producing successful graduates
- Sites and faculty participate in Community Pharmacy Enhanced Pharmacy Network (CPESN)
- Broad experience available at all residency sites or as elective opportunities
- Individual sites have unique services and patient populations to match resident's interest
- Become part of a network of pharmacy leaders and a critical member of the practice site
- Work with nationally known, innovative practitioners and College faculty
- Strong affiliations between College, Iowa Pharmacy Association, and pharmacy practice sites
- Develop peer relationships among residents in all UI-affiliated programs

**Residents will learn how to**

- Manage time effectively to fulfill practice responsibilities
- Design, recommend, monitor, and evaluate patient-specific therapy commensurate with the health care needs of the patient and the scope of responsibilities of the community pharmacist
- Establish a collaborative working relationship with health care providers in the community
- Communicate effectively with patients and healthcare providers when speaking or writing
- Efficiently identify and solve pharmacy practice-related problems
- Participate in the community pharmacy's quality improvement approach to prevent medication related problems and identify, assess, and manage of those that occur
- Contribute to the development, implementation and operationalization of an innovative product or service or to the enhancement of an existing product or service
- Design strategies for determining the value and securing compensation for patient care services
- Design, execute, and report investigations of community pharmacy-related practice issues
- Provide concise, applicable, and timely responses to requests for drug information from health care providers and patients
- Participate in the marketing activities of a community pharmacy
- Deliver effective education and training programs to patients, student pharmacists and/or members of the health care team
- Serve as a role model, instructor, and preceptor for student pharmacists

---

**Residency Faculty**



**Stevie Veach, PharmD, BCACP**

Residency Program Director and Clinical Assistant Professor

A graduate of the Iowa Community Pharmacy Residency Program, Dr. Veach has served as a preceptor and mentor for residents and student pharmacists since 2007. Dr. Veach is actively involved in clinical and research initiatives involving community pharmacy practice, including practice site transformation and quality improvement with the Iowa Community Pharmacy Enhanced Services Network (CPESN) and Flip the Pharmacy.



**Matthew Witry, PharmD, PhD**

Associate Professor

Dr. Witry serves as the research coordinator for residency projects. As a member of the Health Services Research Division, Dr. Witry's research interests focus on medication monitoring and patient-pharmacists interactions in community pharmacy practice.

**Faculty Research Advisors**

William Doucette, RPh, FAPhA, PhD, Professor and Division Head, Health Services Research; Erika Ernst, PharmD, Associate Professor; Amber Goedken, PharmD, PhD, Assistant Professor; Linnea Polgreen, PhD, Assistant Professor; Mary Schroeder, PhD, Assistant Professor; Julie Urmie, PhD, Associate Professor

---

---

**PEPPR Program** The Pharmacy Educator Preparation Program for Residents and Fellows (PEPPR) teaching and learning curriculum prepares participants to confidently and effectively identify the needs of learners as well as design, implement, and evaluate relevant educational activities with thoughtful instructional design. Participants will be prepared to educate diverse learners in both clinical and academic environments.

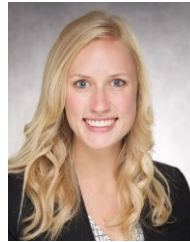
---

- PEPPR Program Features**
- Core curriculum: instructional design and preceptor development workshop and a monthly teaching and learning forum
  - Hands-on teaching opportunities at the UI College of Pharmacy
  - Connection to an academic mentor
  - Development of a teaching and learning portfolio
- 

**PEPPR Program Faculty**



**Director:**  
**Morgan Herring, PharmD, BCPS**  
Clinical Associate Professor



**Associate Director:**  
**Anne Zepeski, PharmD, BCPS**  
Clinical Pharmacist, UIHC

---

*"My year with Greenwood Pharmacy and the University of Iowa taught me a lot about myself and who I was going to be as a pharmacist. This program prepared me for both my PGY2 ambulatory care residency and my current position as a Family Medicine Clinical Pharmacist and FSU Core Faculty member for a medical residency program. The community-based residency program also showed me what great leaders and mentors look like. I now aspire to have a residency program at my current practice site in the future."*

*~Madison McDonald, 2020-2021 Resident, Greenwood Pharmacy*

---

**Residency Sites** **Greenwood Pharmacy, Waterloo** **NMS Code 153622**  
Robert Nichols, PharmD, BCPS and Joe Greenwood, PharmD, Site Coordinators  
Clinical Faculty: Bob Greenwood, RPh, Jenna Beninga, PharmD, Holly Bradley, PharmD, Jenn Hughes, PharmD  
Greenwood Pharmacy strives to make a personal connection with their patients and has helped thousands of people lead healthier, better lives. Located in Waterloo, Iowa, Greenwood Pharmacy has been serving the surrounding community since 1987. In 2023, Greenwood Pharmacy has served over 8,000 patients. The pharmacy's extensive variety of patient care services allows them to meet the individual needs of their customers. Pharmacy services include compliance packaging, home delivery, medication synchronization, immunizations, durable medical equipment, MTM services, transitions of care services, and compounding. Other services that the pharmacy provides are point-of-care testing, pharmacogenomic testing and health screenings. Pharmacists at Greenwood work closely with area providers and health-systems to provide optimal patient care, including collaborative practice agreements. Greenwood Pharmacy is a luminary member of CPESN Iowa and pharmacists at the site are involved in local, regional, and national community & pharmacy associations. Greenwood Pharmacy is always striving to expand our innovative patient care services and technology.

---

**Residency Sites** **MercyOne Pharmacy, Dubuque****NMS Code 153623**

Rachel I. Otting, PharmD, Site Coordinator

Clinical Faculty: Amanda Powers, PharmD, Jessica Smith, PharmD, MPH, Stevie Veach, PharmD, BCACP

MercyOne Pharmacy proudly serves the city of Dubuque and surrounding area with five community pharmacy sites, and one long-term care pharmacy. MercyOne Pharmacy is part of MercyOne Dubuque Medical Center and partners with community physician clinics to provide outstanding direct patient care. Patient care services include medication therapy management, chronic disease-state management, heart failure program patient consultations, transitions of care coordination, inpatient psychiatric services, interdisciplinary diabetes program, inpatient rehab, immunizations, morbidity and mortality meeting participation, hospice, and nursing home and group home experiences. Pharmacists work collaboratively with health-system pharmacists and other healthcare professionals and participate in multidisciplinary care teams. Other pharmacy services include medication synchronization, compliance packaging, compounding, and home delivery. Additional benefits include working with a staff that continues to advance the profession through involvement in the community, college, local, state, and national pharmacy associations.

---

**Osterhaus Pharmacy, Maquoketa****NMS Code 153624**

Jessie Schafer, PharmD, BCACP, Site Coordinator

Clinical Faculty: Matthew Osterhaus, B.S., FAPhA, FASCP, Tammy Bullock, PharmD, BCACP, Connie Connolly, B.S., BCACP, Angie Spannagel, PharmD, BCACP, Kole Gallick, PharmD.

Osterhaus Pharmacy is a family-owned community pharmacy committed to high quality personalized patient care, established in 1965, operating in a facility adjacent to a family practice clinic in Maquoketa. Approximately 20,000 patient lives are impacted by pharmacy services including ambulatory, long-term care, and hospice patients. The professional staff specializes in the provision of medication therapy management to patients with asthma, diabetes, hypertension, depression, hyperlipidemia and others. Furthermore, the staff is involved in political, organizational, and regulatory venues within pharmacy at the state, local and national level. The pharmacy is in the CPESN Iowa network and is a graduate site of the Flip the Pharmacy program. The site performs point-of-care testing, Medicare Part D reviews, and administers all adult immunizations. In addition to pharmaceutical care, the practice provides ongoing monitoring through detailed documentation, drug information, durable medical equipment, and home medical-respiratory services (CPAP/BiPAP). Osterhaus has been part of the residency program since its inception.

---

**Towncrest Pharmacy, Iowa City****NMS Code 153626**

Kaitlyn Pegump, PharmD, Site Coordinator

Clinical Faculty: Randy McDonough, PharmD, M.S., BCPS, BCGP, FAPhA, Kelly Kent, PharmD, BCPS, Mike Deninger, B.S., PhD, Aaron McDonough, PharmD, Austin Oyen, PharmD

Towncrest Pharmacy has been serving Iowa City and its surrounding areas since 1963. This independently owned pharmacy is located less than 10 minutes from The University of Iowa campus. The pharmacists and staff of Towncrest Pharmacy are recognized for their high-quality, personalized patient care and innovative clinical services. With this reputation, Towncrest Pharmacy has built long standing working relationships with other providers, businesses, and organizations in the community. Through the development of a clinical documentation program as well as the utilization of two Parata Max robots, Towncrest is able to provide highly innovative clinical services to our patients. Current patient care services include Continuous Medication Management programs, immunizations, MTM services, health screenings and risk management services, disease state management and education, medication adherence programs and compliance packaging, Durable Medical Equipment consultations, nursing home consultations and compounding (PCAB accredited). The Towncrest Pharmacy Family also includes Towncrest Wellness Apothecary in Iowa City, Towncrest Pharmacy in Solon, Bennett Pharmacy in New Hampton, and three Cornerstone Apothecary locations in Belle Plaine, Marengo, and Van Horne.

---

**Funding** Funding for the residency program comes from the Community Pharmacy Residency sites and from The University of Iowa College of Pharmacy Department of Pharmacy Practice and Science.

The University of Iowa prohibits discrimination in employment, educational programs, and activities on the basis of race, creed, color, religion, national origin, age, sex, pregnancy, disability, genetic information, status as a U.S. veteran, service in the U.S. military, sexual orientation, gender identity, associational preferences, or any other classification that deprives the person of consideration as an individual. The university also affirms its commitment to providing equal opportunities and equal access to university facilities. For additional information on nondiscrimination policies, contact the Director, Office of Equal Opportunity and Diversity, The University of Iowa, 202 Jessup Hall, Iowa City, IA, 52242-1316, 319-335-0705 (voice), 319-335-0697 (TDD), [diversity@uiowa.edu](mailto:diversity@uiowa.edu).